#### AXIS/CO/CS/591/2024-25

January 16, 2025

National Stock Exchange of India Limited Exchange Plaza, 5th Floor Plot No. C/1, "G" Block Bandra-Kurla Complex Bandra (E), Mumbai – 400 051 BSE Limited
1st Floor,
P. J. Towers,
Dalal Street

Fort, Mumbai – 400 001

NSE Symbol: AXISBANK BSE Scrip Code: 532215

Dear Sir/Madam,

REF.: DISCLOSURE UNDER REGULATION 30 OF THE SEBI (LISTING OBLIGATIONS AND DISCLOSURE REQUIREMENTS) REGULATIONS, 2015 ("SEBI LISTING REGULATIONS")

SUB.: PRESS RELEASE AND INVESTOR PRESENTATION ON THE FINANCIAL RESULTS OF AXIS BANK LIMITED ("BANK") FOR THE QUARTER AND NINE MONTHS ENDED DECEMBER 31, 2024

In reference to our letter no. AXIS/CO/CS/574/2024-25 dated January 6, 2025, and pursuant to Regulation 30 of the SEBI Listing Regulations, a copy of the Press Release and Investor Presentation on the unaudited standalone and consolidated financial results of the Bank for the quarter and nine months ended December 31, 2024 are attached herewith and are also being uploaded on the website of the Bank at <a href="https://www.axisbank.com">www.axisbank.com</a>.

This is for your information and records.

Thanking You.

Yours faithfully,

For Axis Bank Limited

Sandeep Poddar Company Secretary

Encl: as above





# PRESS RELEASE AXIS BANK ANNOUNCES FINANCIAL RESULTS FOR THE QUARTER AND NINE MONTHS ENDED 31<sup>st</sup> DECEMBER 2024

# Q3FY25 Core operating profit up 14% YOY and 5% QOQ, PAT up 4% YOY, 9MFY25 Consolidated ROA at 1.8%, Consolidated ROE at 16.9%

- o Q3FY25 Net Interest Income grew 9% YOY, Net Interest Margin at 3.93%
- Q3FY25 Fee income grew 6% YOY, Retail fee grew 5% YOY, granular fees¹ at 94% of total fees
- Q3FY25 Consolidated ROA at 1.71%, Consolidated ROE at 15.8%
- o On QAB2 basis, total deposits grew 13% | 3%, term deposits grew 19% | 5% on YOY | QOQ basis, respectively
- Net advances grew 9% YOY and 1% QOQ
- Retail loans grew 11% | 1%, SME grew 15% | 3% on YOY | QOQ basis, Corporate loans (gross of IBPC³) grew 4% YOY
- o Overall CAR stood at 17.01% with CET 1 ratio of 14.61%, net accretion to CET-1 of 87 bps in 9MFY25, 49 bps in Q3FY25
- Among the largest player in Merchant Acquiring with market share of 20%, incremental share of 27% in last one year<sup>4</sup>
- Bank maintains its no. 1 position in UPI Payer PSP space with a market share of ~30%
- o 9MFY25 Operating profit at ₹31,353 crores, up 18% YOY, PAT at ₹19,256 crores up 9% YOY

The Board of Directors of Axis Bank Limited approved the financial results for the quarter and nine months ended 31<sup>st</sup> December 2024 at its meeting held in Mumbai on Thursday, 16<sup>th</sup> January 2025.

Axis Bank launched a slew of initiatives this quarter. A major highlight was the \$500 million climate loan in partnership with IFC, aimed at financing green and blue projects, fostering sustainable growth and creating jobs in India. Expanding its global presence, Axis Bank upgraded its IBU office at GIFT City to offer a comprehensive range of services for its international clients.

The Bank launched ARISE Women's Savings Account, a complete solution designed exclusively for the financial needs of women, providing personalized investments and healthcare benefits. Reaffirming the Bank's dedication to building a diverse and inclusive workforce, it introduced the Young Bankers Program Women's-Only Cohort in collaboration with the Manipal Academy of BFSI.

Axis Bank achieved the No. 1 position as a UPI payment service provider, reinforcing its leadership in digital payments. Further, it collaborated with Alliance Network India in a bid to transform the nations' digital payments and merchants services through easy transactions, innovative technologies and customized solutions.

The Bank received several distinguished awards and recognitions this quarter. It won the Best Indian Bank at the prestigious Financial Times (FT) Bank of the Year 2024 Awards, which is testimony to the quality and depth of its Banking services across verticals. It received the IBSi Global FinTech Innovation Awards 2024 for Most Innovative use of Al/ML; Best Digital Channel/Platform Innovation and Most Innovative Digital Onboarding Rollout. It also got the CX Asia Excellence Awards 2024 (Honorary Mentions) for Best Use of Intelligent Chatbot and Best Use of Data and Customer Insights. Axis Bank Foundation was awarded the prestigious Gold Award at FICCI's 4th Sustainable Agriculture Summit and Awards 2024.

Amitabh Chaudhry, MD&CEO, Axis Bank commented, 'We closed 2024 on a high, firming up our businesses, our capabilities, our presence across the length and breadth of the country with hundreds of new bank branches. Digital and Rural have been our big drivers, along with Sustainability and Inclusivity. This quarter we also rehashed our brand credo – celebrating our customer first approach through our new campaign Har Raah Dil Se Open. It's a reminder for us to stand committed to the evolving needs and aspirations of our customers. The Axis team is upbeat and eager to unlock the opportunities of 2025, supporting the ambitions of a resurgent India, as it looks forward to becoming the third largest global economy in the next few years.'

<sup>&</sup>lt;sup>1</sup> Comprising of Retail, Transaction Banking, Trade and forex related fees, <sup>2</sup> Quarterly Average Balance; <sup>3</sup> Inter Bank Participatory Certificate

<sup>&</sup>lt;sup>4</sup> Based on RBI reported data as of Nov'24



#### Performance at a Glance

- Operating leverage aids healthy core operating profit performance
  - Operating profit grew 15% YOY
  - Operating expense growth moderated to 1% YOY and declined 5% QOQ
- Focus on average deposits continues, CASA continues to be the best amongst large peer banks
  - On MEB¹ basis, total deposits grew 9% | 1%, term deposits grew 14% | 3%, CA grew 8% | 1% on YOY | QOQ basis, respectively and SA flat YOY
  - Average LCR<sup>2</sup> during Q3FY25 was ~119%, outflow rates improved ~ 60 bps over last 2 years
- Loan growth delivered across focus business segment
  - Advances up 9% YOY and 1% QOQ, Retail loans grew 11% YOY and 1% QOQ
  - Small Business Banking loans grew 20% | 4%. Mid-Corporate (MC) book grew 15% | 4% on YOY | QOQ basis
  - SBB + SME + MC mix at ₹2.30.055 crores | 22.7% of loans, up ~761 bps in last 4 years
- Well capitalized with self-sustaining capital structure; adequate liquidity buffers
  - Overall capital adequacy ratio (CAR) stood at 17.01% with CET 1 ratio of 14.61%
  - over the reported CAR
  - Excess SLR of ₹67,588 crores
- Continue to maintain strong position in Payments and Digital Banking
  - o open by Axis Bank remains among the world's top rated<sup>3</sup> MB app on Google Play store and iOS app store with rating of 4.7 and 4.8 respectively; ~15 mn MAU<sup>4</sup>
  - o open by Axis Bank & Axis Pay have ~14 mn non-Axis Bank customers
  - ~29.3 mn customers on WhatsApp banking
  - Credit card CIF market share at 14%, Retail Card spends grew 11% YOY
- Asset quality stable
  - GNPA% at 1.46% declined by 12 bps YOY, NNPA% at 0.35% flat YOY and QOQ
  - PCR healthy at 76%; On an aggregated basis<sup>5</sup>, Coverage ratio at 151%
  - Q3FY25 Gross slippage ratio<sup>6</sup> at **2.13%**, Net slippage ratio<sup>6</sup> at **1.40%**, Net credit cost<sup>6</sup> at **0.80%**
- Key domestic subsidiaries<sup>7</sup> delivered strong performance
  - 9MFY25 profit at ₹1,401 crores up 26% YOY, with a return on investment in domestic subsidiaries of ~49%
  - Axis Finance 9MFY25 PAT grew 20% YOY to ₹509 crores; asset quality metrics stable, ROE at 14.98% for Q3FY25
  - Axis AMC 9MFY25 PAT grew 27%YOY to ₹378 crores
  - Axis Securities 9MFY25 PAT grew 86% YOY to ₹368 crores
  - Axis Capital 9MFY25 PAT grew 36% YOY to ₹148 crores and executed 43 ECM deals in 9MFY25

<sup>&</sup>lt;sup>1</sup> MEB – Month End Balance <sup>2</sup> Liquidity Coverage Ratio <sup>3</sup> with 3 mn+ reviews <sup>5</sup> (specific+ standard+ additional + other contingencies) / IRAC GNPA



## Profit & Loss Account: Period ended 31st December 2024

#### **Operating Profit and Net Profit**

The Bank's operating profit for the quarter grew 15% YOY to ₹10,534 crores. Core operating profit\* grew 14% YOY to ₹10,102 crores. Operating cost growth further moderated to 1% YOY in Q3FY25 from 9% YOY in Q2FY25. Net profit grew 4% YOY to ₹6,304 crores in Q3FY25.

#### **Net Interest Income and Net Interest Margin**

The Bank's Net Interest Income (NII) grew 9% YOY to ₹13,606 crores. Net Interest Margin (NIM) for Q3FY25 stood at 3.93%.

#### Other Income

Fee income for Q3FY25 grew 6% YOY to ₹5,455 crores. Retail fees grew 5% YOY; and constituted 71% of the Bank's total fee income. Fees from Third Party Products grew 21% YOY and 4% QOQ. The Corporate & Commercial banking fees together grew 7% YOY to ₹1,574 crores. The trading income gain for the quarter stood at ₹368 crores; miscellaneous income in Q3FY25 stood at ₹149 crores. Overall, non-interest income (comprising of fee, trading and miscellaneous income) for Q3FY25 grew 8% YOY to ₹5,972 crores.

#### **Provisions and contingencies**

Provision and contingencies for Q3FY25 stood at ₹2,156 crores. Specific loan loss provisions for Q3FY25 stood at ₹2,185 crores. The Bank holds cumulative provisions (standard + additional other than NPA) of ₹11,875 crores at the end of Q3FY25. It is pertinent to note that this is over and above the NPA provisioning included in our PCR calculations. These cumulative provisions translate to a standard asset coverage of 1.2% as on 31st December, 2024. On an aggregated basis, our provision coverage ratio (including specific + standard + additional) stands at 151% of GNPA as on 31st December, 2024. Credit cost (annualized) for the guarter ended 31st December, 2024 stood at 0.80%.

#### 9MFY25 Financial Performance

Standalone Bank ROA% was 1.7% and ROE% was 16.43%. Net Interest Income for 9MFY25 grew 10% YOY to ₹40,537 crores from ₹36,805 crores in 9MFY24. Fee income grew 11% YOY to ₹16,166 crores. Operating profit for 9MFY25 grew by 18% to ₹31,353 crores from ₹26,587 crores. Core operating profit for 9MFY25 grew 13% to ₹29,341 crores from ₹25,878 crores in 9MFY24. Total provisions for 9MFY25 stood at ₹6,399 crores. Net Profit for 9MFY25 grew 9% to ₹19,256 crores from ₹17,732 crores in 9MFY24.

#### Balance Sheet: As on 31st December 2024

The Bank's balance sheet grew 9% YOY and stood at ₹15,25,712 crores as on 31st December 2024. The total deposits grew 9% YOY on month end basis, of which current account deposits grew 8% YOY and saving account deposits remained flat YOY; term deposits grew 14% YOY and 3% QOQ. The share of CASA deposits in total deposits stood at 39%. On QAB



basis, total deposits grew 13% YOY and 3% QOQ, within which savings account deposits remained flat YOY, current account deposits grew 11% YOY; and term deposits grew 19% YOY and 5% QOQ.

The Bank's advances grew 9% YOY and 1% QOQ to ₹10,14,564 crores as on 31<sup>st</sup> December 2024. Retail loans grew 11% YOY and 1% QOQ to ₹6,05,825 crores and accounted for 60% of the net advances of the Bank. The share of secured retail loans\$ was ~71%, with home loans comprising 28% of the retail book. Home loans grew 3% YOY, Personal loans grew 17% YOY, Credit card advances grew 8% YOY, Small Business Banking (SBB) grew 20% YOY and 4% QOQ; and rural loan portfolio grew 17% YOY and 4% QOQ. SME book remains well diversified across geographies and sectors, grew 15% YOY and 3% QOQ to ₹1,14,101 crores. Corporate loan book (gross of IBPC sold) grew 4% YOY; domestic corporate book grew 3% YOY. Mid-corporate book grew 15% YOY and 4% QOQ. ~90% of corporate book is now rated A- and above with 90% of incremental sanctions in 9MFY25 being to corporates rated A- and above.

The book value of the Bank's investments portfolio as on 31<sup>st</sup> December 2024, was ₹3,53,283 crores, of which ₹2,90,585 crores were in government securities, while ₹49,768 crores were invested in corporate bonds and ₹12,930 crores in other securities such as equities, mutual funds, etc. Out of these, 69% are in Held till Maturity (HTM) category, 14% of investments are Available for Sale (AFS), 15% are in Fair Value through Profit & Loss (FVTPL) category and 2% are investments in Subsidiaries and Associate.

#### **Payments and Digital**

The Bank issued ~0.7 million new credit cards in Q3FY25 and has been one of the highest credit card issuers in the country over last eleven quarters. The Bank continues to remain among the top players in the Retail Digital banking space.

- 96% Share of digital transactions in the Bank's total financial transactions by individual customers in Q3FY25
- 79% New mutual fund SIPs sourced (by volume) through digital channels in Q3FY25
- 80% SA accounts opened through tab banking in Q3FY25
- 32% YOY growth in total UPI transaction value in Q3FY25
- 40% Individual Retail term deposits (by value) opened digitally in Q3FY25
- 30% YOY growth in mobile banking transaction volumes in Q3FY25

The Bank's focus remains on reimagining end-to-end journeys and transforming the core and becoming a partner of choice for ecosystems. Axis Mobile is among the world's highest rated mobile banking app on Google Play store and iOS app store with rating of 4.7 and 4.8 respectively with over 3 million reviews. The Bank's mobile app continues to see strong growth, with Monthly Active Users of ~15 million and nearly ~14 million non-Axis Bank customers using Axis Mobile and Axis Pay apps.

On WhatsApp banking, the Bank now has over ~29.3 million customers on board since its launch in 2021. The Bank has been among the first to go live on Account Aggregator (AA) network and has seen strong initial traction in AA based digital lending. The Bank has 475+ APIs hosted on its API Developer Portal.

<sup>\$</sup> as per Bank's internal classification



#### Wealth Management Business - Burgundy

The Bank's wealth management business is among the largest in India with assets under management (AUM) of ₹6,34,806 crores as at end of 31<sup>st</sup> December 2024 that grew 26% YOY and 3% QOQ. Burgundy Private, the Bank's proposition for high and ultra-high net worth clients, covers 13,006 families. The AUM for Burgundy Private increased 21% YOY and 1% QOQ to ₹2,14,277 crores.

#### Capital Adequacy and Shareholders' Funds

The shareholders' funds of the Bank grew 20% YOY and stood at ₹1,71,279 crores as on 31st December 2024. The Bank now has a self-sustaining capital structure to fund growth, with organic net capital accretion through profits to CET-1 of 87 bps for the 9MFY25. As on 31st December 2024, the Capital Adequacy Ratio (CAR) and CET1 ratio was 17.01% and 14.61% respectively. Additionally, ₹5,012 crores of other provisions, is not considered for CAR calculation, providing cushion of ~38 bps over the reported CAR. The Book value per equity share increased from ₹464 as of 31st December, 2023 to ₹553 as of 31st December, 2024.

#### **Asset Quality**

As on 31st December, 2024 the Bank's reported Gross NPA and Net NPA levels were 1.46% and 0.35% respectively as against 1.44% and 0.34% as on 30th September, 2024. Recoveries from written off accounts for the quarter was ₹1,300 crores. Reported net slippages in the quarter adjusted for recoveries from written off pool was ₹2,217 crores, of which retail was ₹2,928 crores, CBG was ₹50 crores and Wholesale was negative ₹761 crores.

Gross slippages during the quarter were ₹5,432 crores, compared to ₹4,443 crores in Q2FY25 and ₹3,715 crores in Q3FY24. Recoveries and upgrades from NPAs during the quarter were ₹1,915 crores. The Bank in the quarter wrote off NPAs aggregating ₹3,133 crores.

As on 31<sup>st</sup> December, 2024, the Bank's provision coverage, as a proportion of Gross NPAs stood at 76%, as compared to 77% as at 30<sup>th</sup> September, 2024 and 78% as at 31<sup>st</sup> December, 2023.

The fund based outstanding of standard restructured loans implemented under resolution framework for COVID-19 related stress (Covid 1.0 and Covid 2.0) declined during the quarter and as at 31<sup>st</sup> December, 2024 stood at ₹1,267 crores that translates to 0.12% of the gross customer assets. The Bank carries a provision of ~ 19% on restructured loans, which is in excess of regulatory limits.

#### **Network**

The Bank added 130 branches during the quarter, taking its overall distribution network to 5,706 domestic branches and extension counters along with 202 Business Correspondent Banking Outlets (BCBOs) situated across 3,122 centres as at 31<sup>st</sup> December, 2024 compared to 5,252 domestic branches and extension counters, and 156 BCBO's situated in 2,910 centres as at 31<sup>st</sup> December, 2023. As on 31<sup>st</sup> December, 2024, the Bank had 14,476 ATMs and cash recyclers spread



across the country. The Bank's Axis Virtual Centre is present across eight centres with over ~1,700 Virtual Relationship Managers as on 31st December 2024.

### **Key Subsidiaries' Performance**

- The Bank's domestic subsidiaries delivered steady performance with 9MFY25 PAT of ₹1,401 crores, up 26% YOY.
- Axis Finance: Axis Finance has been investing in building a strong customer focused franchise. Its overall assets under finance grew 25% YOY. Retail book grew 32% YOY and constituted 47% of total loans. The focus in its wholesale business continues to be on well rated companies and cash flow backed transactions. Axis Finance remains well capitalized with total Capital Adequacy Ratio of 21.22%. The book quality remains strong with net NPA at 0.25%. Axis Finance 9MFY25 PAT was ₹509 crores, up 20% YOY from ₹425 crores in 9MFY24. The Bank infused ~ ₹600 crores of equity capital in Axis Finance during Q3FY25.
- Axis AMC: Axis AMC's overall QAAUM grew 24% YOY to ₹3,26,098 crores. Its 9MFY25 PAT was ₹378 crores, up 27% YOY from ₹297 crores in 9MFY24.
- Axis Capital: Axis Capital 9MFY25 PAT was ₹148 crores, up 36% YOY from ₹108 crores in 9MFY24 and completed
   43 ECM transactions in 9MFY25.
- Axis Securities: Axis Securities' revenues for 9MFY25 grew 73% YOY to ₹1,314 crores. Its 9MFY25 PAT grew 86% YOY and stood at ₹368 crores.



₹ crore

Financial Performance	Q3FY25	Q3FY24	% Growth
Net Interest Income	13,606	12,532	9%
Other Income	5,972	5,555	8%
- Fee Income	5,455	5,170	6%
- Trading Income	368	291	26%
- Miscellaneous Income	149	94	58%
Operating Revenue	19,578	18,087	8%
Core Operating Revenue#	19,147	17,796	8%
Operating Expenses	9,044	8,946	1%
Operating Profit	10,534	9,141	15%
Core Operating Profit#	10,102	8,850	14%
Net Profit	6,304	6,071	4%
EPS Diluted (₹) annualized	80.32	77.86	
Return on Average Assets (annualized)	1.64%	1.75%	
Return on Equity (annualized)	15.37%	18.07%	

<sup>#</sup> excluding trading income and exchange gain on repatriation of capital from Axis U.K. Ltd.

₹ crore

	As on	As on  31st December'23	
Balance Sheet	31st December'24		
CAPITAL AND LIABILITIES			
Capital	619	617	
Reserves & Surplus	1,70,660	1,42,367	
Employee Stock Options Outstanding	1,019	745	
Deposits	10,95,883	10,04,900	
Borrowings	1,89,255	1,95,159	
Other Liabilities and Provisions	68,276	54,753	
Total	15,25,712	13,98,541	
ASSETS			
Cash and Balances with RBI and Banks and Money at Call and Short Notice	84,456	88,361	
Investments	3,53,283	3,09,070	
Advances	10,14,564	9,32,286	
Fixed Assets	6,081	5,494	
Other Assets	67,328	63,330	
Total	15,25,712	13,98,541	

Note - Prior period numbers have been regrouped as applicable for comparison.



₹ crore

Business Performance	As on 31st December'24	As on 31st December'23	% Growth	
Total Deposits (i)+(ii)	10,95,883	10,04,900	9%	
(i) CASA Deposits	4,32,855	4,23,458	2%	
- Savings Bank Deposits	2,89,244	2,90,363	0%	
- Current Account Deposits	1,43,611	1,33,095	8%	
CASA Deposits as % of Total Deposits	39%	42%		
(ii) Term Deposits	6,63,028	5,81,441	14%	
CASA Deposits on a Quarterly Daily Average Basis (QAB)	4,11,519	3,98,679	3%	
CASA Deposits as % of Total Deposits (QAB)	39%	42%		
Net Advances (a) +(b) + (c)	10,14,564	9,32,286	9%	
(a) Corporate	2,94,638	2,86,299	3%	
(b) SME	1,14,101	98,988	15%	
(c) Retail	6,05,825	5,46,999	11%	
Investments	3,53,283	3,09,070	14%	
Balance Sheet Size	15,25,712	13,98,541	9%	
Gross NPA as % of Gross Customer Assets	1.46%	1.58%		
Net NPA as % of Net Customer Assets	0.35%	0.36%		
Equity Capital	619	617	0.4%	
Shareholders' Funds	1,71,279	1,42,984	20%	
Capital Adequacy Ratio (Basel III) (incl. profit)	17.01%	16.63%		
- Tier I	15.01%	14.18%		
- Tier II	2.00%	2.45%		

A presentation for investors is being separately placed on the Bank's website: www.axisbank.com.

For press queries, please contact Ms Piyali Reddy at 91-22-24252021 or email: Piyali.Reddy@axisbank.com



## Safe Harbor

Except for the historical information contained herein, statements in this release which contain words or phrases such as "will", "aim", "will likely result", "would", "believe", "may", "expect", "will continue", "anticipate", "estimate", "intend", "plan", "contemplate", "seek to", "future", "objective", "goal", "strategy", "philosophy", "project", "should", "will pursue" and similar expressions or variations of such expressions may constitute "forward-looking statements". These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements. These risks and uncertainties include, but are not limited to our ability to successfully implement our strategy, future levels of non-performing loans, our growth and expansion, the adequacy of our allowance for credit losses, our provisioning policies, technological changes, investment income, cash flow projections, our exposure to market risks as well as other risks. Axis Bank Limited undertakes no obligation to update forward-looking statements to reflect events or circumstances after the date thereof.













MANY WORLDS.

**Investor Presentation**Quarterly Results Q3FY25

NSE: **AXISBANK** BSE: **532215** LSE (GDR): **AXB** 

# Axis Bank at a glance



**Axis Bank** 



3rd
largest Private Bank in India

~ 58 mn

**1,02,350+** *Employees* 

**5,706**Branches\*

**Market Share** 



**5.3%** Assets <sup>1</sup>

**4.8%**Deposits <sup>1</sup>

**5.5%** Advances <sup>1</sup>

13.7% Credit Cards<sup>2</sup>

**Profitability** 



15.8% Consolidated ROE <sup>3</sup> **3.93%**Net Interest Margin <sup>3</sup>

**2.75%**Operating Profit Margin <sup>3</sup>

2.48%
Cost to Assets 3

**Balance Sheet** 



17.01% | 14.61%

CAR \*\* CET 1 \*\*

₹119 Bn | 1.17%

Cumulative provisions (standard + additional non-NPA)

76% | 0.35%

**PCR** 

Net NPA

**Key Subsidiaries** 



**20%**Growth in Axis Finance
PAT (9MFY25)

**27%**Growth in Axis AMC
PAT (9MFY25)

**36%**Growth in Axis Capital PAT (9MFY25)

**86%**Growth in Axis Securities
PAT (9MFY25)



## **Executive Summary**

Financial Highlights

Capital and Liquidity Position

Business Segment Performance

**Asset Quality** 

Sustainability

Subsidiaries' Performance

Other Important Information

## **Major highlights**

# Q3FY25 Core Operating profit up 14% YOY and 5% QOQ, PAT up 4% YOY, 9MFY25 Consolidated ROA at 1.8%, Consolidated ROE at 16.9%



0	perating	levera	ige aids	healthy	core
0	perating	profit	perform	ance	

- Operating profit grew 15% YOY, Operating expense growth moderated to 1% YOY and declined 5% QOQ
- Net Interest Income grew 9% YOY and 1% QOQ, Net Interest Margin at 3.93%, Domestic NIM stable at 4.06%
- Fee income grew 6% YOY, granular fee constituted 94% of overall fees, Retail fee grew 5% YOY
- Q3FY25 Consolidated ROA | ROE on annualized basis at 1.71% | 15.8%

# Focus on average deposits continues, CASA ratio amongst the best in class

- On QAB basis, total deposits grew 13% | 3%; term deposits grew 19% | 5% on YOY | QOQ basis, respectively
- On MEB basis, total deposits grew 9% | 1%; term deposits grew 14% | 3%, CA grew 8% | 1% on YOY | QOQ basis, respectively; SA flat YOY
- On QAB basis, CA grew 11% | 2% on YOY | QOQ basis, SA flat YOY
- · CASA ratio on QAB basis stood at 39%, which continues to be amongst the best across large peer banks

# Loan growth delivered across focus business segments

- Advances grew 9% YOY and 1% QOQ; Bank's focus segments\* grew by 16% YOY and 3% QOQ
- Retail loans grew 11% YOY and 1% QOQ of which Rural loans grew 17% YOY & 4% QOQ, SBB¹ book grew 20% YOY and 4% QOQ
- SME loans up 15% YOY and 3% QOQ, Corporate loans (gross of IBPC sold) up 4% YOY, Mid-Corporate (MC) up 15% YOY & 4% QOQ
- SBB+SME+MC mix at ₹2.301 bn | 23% of total loans, up ~761 bps in last 4 years

# Well capitalized with self-sustaining capital structure; adequate liquidity buffers

- Self sustaining capital structure with net accretion to CET-1 of 87 bps in 9MFY25 and 49 bps in Q3FY25
- Overall capital adequacy ratio (CAR) stood at 17.01% with CET 1 ratio of 14.61%
- ₹5,012 crores of other provisions, not considered for CAR calculation, provides cushion of ~38 bps over the reported CAR
- Excess SLR of ₹67,588 crores. Avg. LCR during Q3FY25 was ~119%

# Continue to maintain strong position in Payments and Digital Banking

- Bank maintains its no. 1 position in UPI Payer PSP space with a market share of ~30%
- Among the largest player in Merchant Acquiring business in India with terminal market share of ~20%, incremental share of ~27% in last one year
- ~0.7 million credit cards acquired in Q3FY25, CIF market share of ~14% 2
- Axis Mobile app is among the top rated mobile banking app on Google Play store and iOS app store with rating of 4.7 and 4.8, with ~15 million MAU

### **Asset quality stable**

- GNPA at 1.46% declined by 12 bps YOY, NNPA at 0.35% flat YOY and QOQ
- PCR healthy at **76%**, Coverage <sup>3</sup> ratio at **151%**
- Gross slippage ratio (annualized) at 2.13%, Net slippage ratio (annualized) at 1.40%
- Annualized net credit cost at 0.80%, Provisions to average assets 0.56% declining 3 bps QOQ

# Key subsidiaries delivered strong performance

- Total 9MFY25 PAT of domestic subsidiaries at ₹1,401 crores, up 26% YOY; Return on investments of ~ 49% in domestic subsidiaries
- Axis Finance 9MFY25 PAT at ₹509 crores up 20% YOY, ROE at 14.98% for Q3FY25, stable asset quality metrics with net NPA at 0.25%
- Axis AMC's 9MFY25 PAT at ₹378 crores up 27% YOY, Axis Securities 9MFY25 PAT at ₹368 crores up 86% YOY
- Axis Capital 9MFY25 PAT at ₹148 crores up 36% YOY and executed 43 ECM deals in 9MFY25

<sup>\*</sup>Bank's focus segments include Small Business Banking (SBB), Small & Medium Enterprises, (SME), Mid Corporate, Rural, Personal Loans (PL) and Credit Card Advances QAB: Quarterly Average Balance; MEB: Month End Balance; MAU: Monthly Active Users engaging in financial & non-financial transactions;

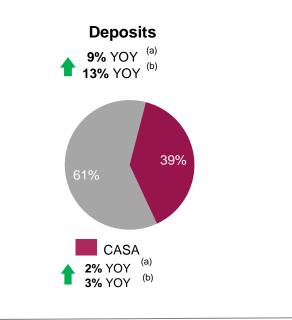
SBB: Small Business Banking; 2 Based on RBI data as of Nov'24; 3 Coverage Ratio = Aggregate provisions (specific + standard + additional + other contingencies) / IRAC GNPA;

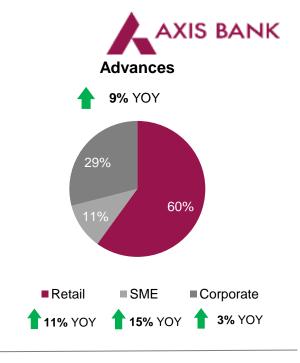
<sup>^</sup> Net accretion = capital accreted – capital consumed during the quarter

# **Key metrics for Q3FY25**

## **Snapshot (As on 31st December 2024)**

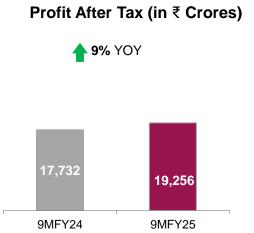
			Absolute (₹ Cr)		QOQ YOY Grow		Growth
		Q3FY25	Q2FY25	9MFY25	Q3FY25	Q3FY25	9MFY25
	Net Interest Income	13,606	13,483	40,537	1%	9%	10%
∞ "	Fee Income	5,455	5,508	16,166	(1%)	6%	11%
Profit & Loss	Operating Expenses	9.044	9,493	27,662	(5%)	1%	7%
7	Operating Profit	10,534	10,712	31.353	(2%)	15%	18%
	Core Operating Profit	10,102	9,601	29,341	5%	14%	13%
	Profit after Tax	6,304	6,918	19,256	(9%)	4%	9%
		Q3FY25			YOY Growth		
e e	Total Assets	15,25,712				9%	
Balance Sheet	Net Advances	10,14,564			9%		
m o	Total Deposits	10,95,883			9%		
	Shareholders' Funds		1,71,279			20%	
			Q3FY25 / 9MFY25			Q3FY24	9MFY24
	Diluted EPS (Annualised in ₹) (Q3/9M)	80.32 / 82.12			77.86 / 76.10		
SO	Book Value per share (in ₹)	553				464	
Key Ratios	Standalone ROA (Annualised %)	1.64% / 1.71%			1.75%	/ 1.77%	
Key	Standalone ROE (Annualised %)	15.37% / 16.43%			18.07% / 18.46%		
	Cons ROA (Annualised %)	1.	1.71% / 1.77%			1.84% / 1.80%	
	Cons ROE (Annualised %)	15.78% / 16.88%			18.61% / 18.86%		
	Gross NPA Ratio	1.46%		1.58%			
	Net NPA Ratio	0.35%		0.36%			
	Basel III Tier I CAR (c)	15.01%			14.18%		
	Basel III Total CAR (c)	17.01%		16.63%			











5



## **Executive Summary**

## Financial Highlights

Capital and Liquidity Position

Business Segment Performance

Asset Quality

Sustainability

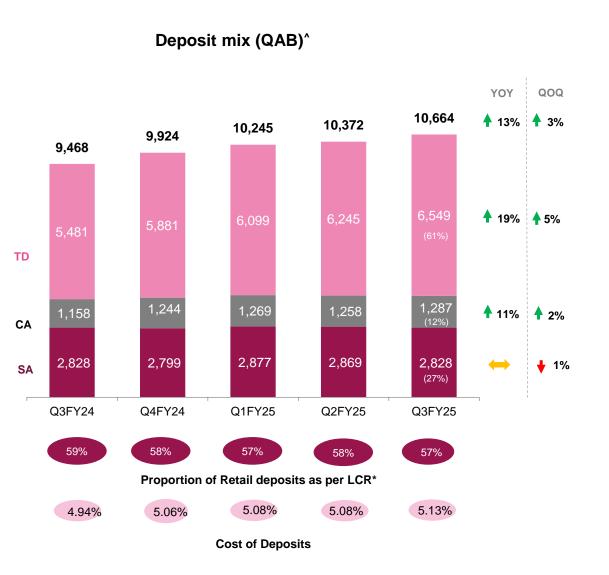
Subsidiaries' Performance

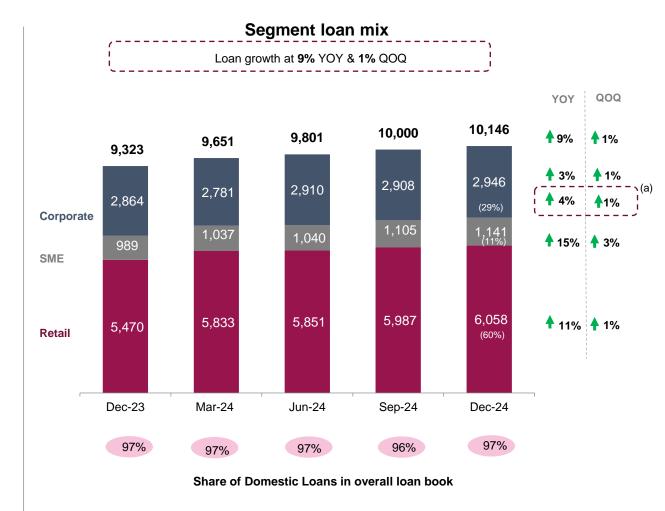
Other Important Information

# **Deposit and Loan growth performance**



All figures in ₹ Billion





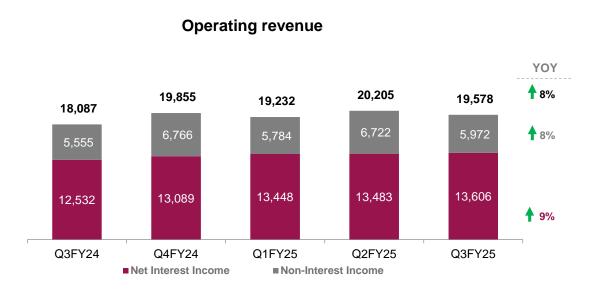
(a) Corporate loan book growth (gross of IBPC sold)

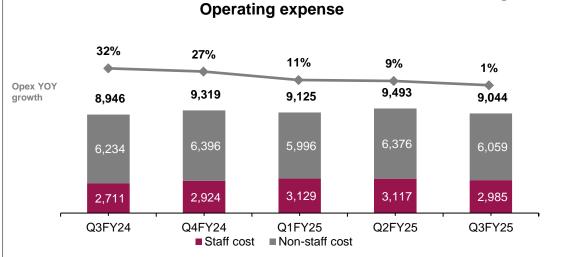
<sup>^</sup> Quarterly Average Balance

<sup>\*</sup>Average deposits from retail and small business customers as reported in Liquidity Coverage Ratio (LCR) disclosure for the period

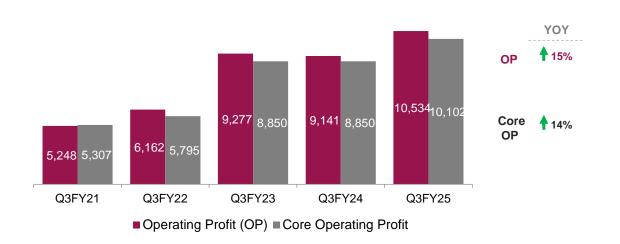
# Core operating profit up 14% YOY



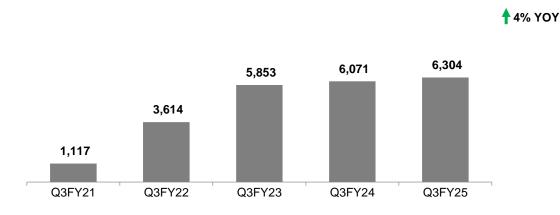




## **Operating profit & Core operating profit**

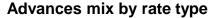


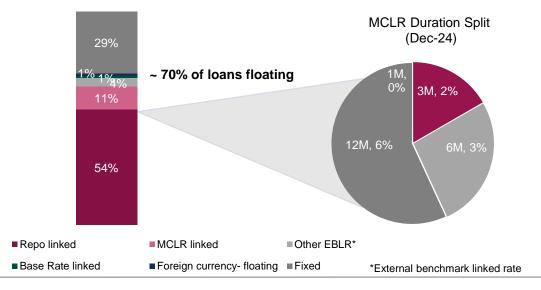
## Profit after tax



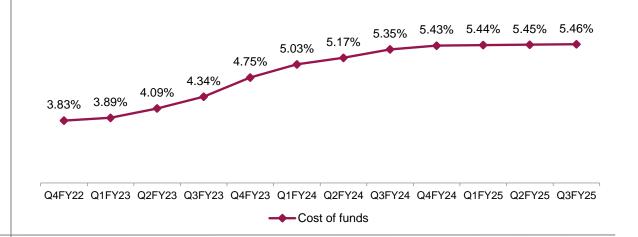
# **Net interest margin at 3.93%**



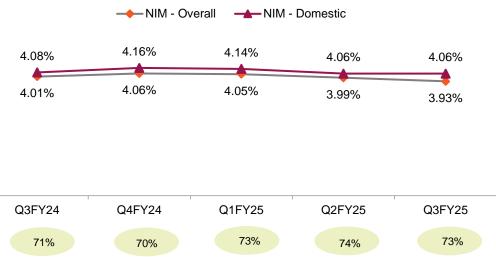




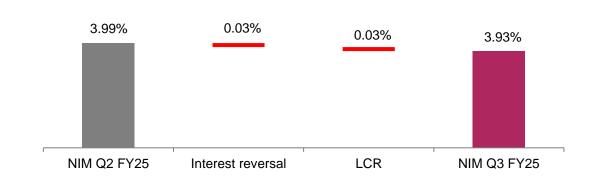
#### **Cost of Funds**



## Net interest Margin (NIM)



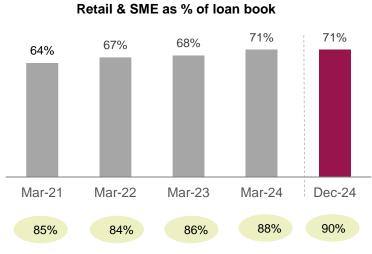
#### NIM Movement - Q2 FY25 to Q3 FY25



# NIM has seen structural improvement led by multiple drivers

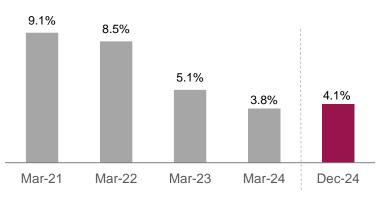


1 Improvement in balance sheet mix

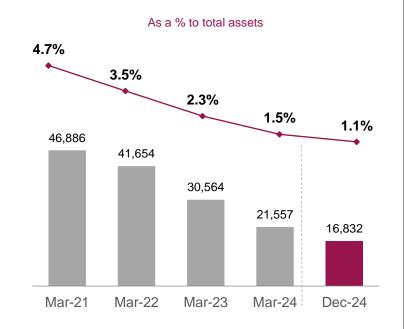


Loans and investments as % of total assets

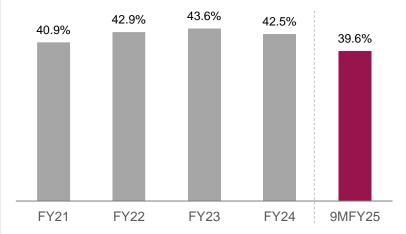
#### Non INR book as % of overall loan book



2 Reducing share of low yielding RIDF bonds

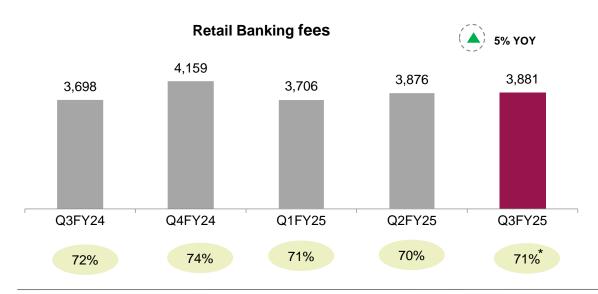


3 Composition reflected through average CASA%



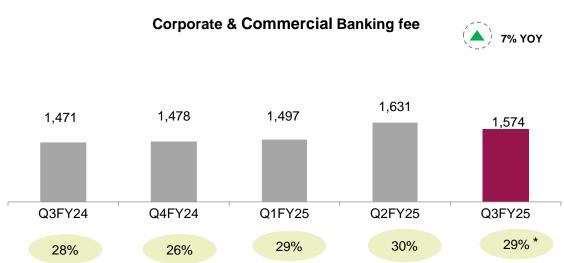
# Steady growth in fees; granularity built across our business segments



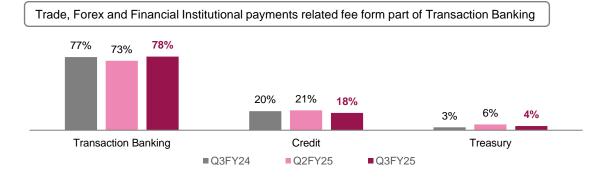




• 21% YOY & 4% QOQ growth in Third Party Products (TPP) related fees



## Corporate & Commercial Banking fee mix



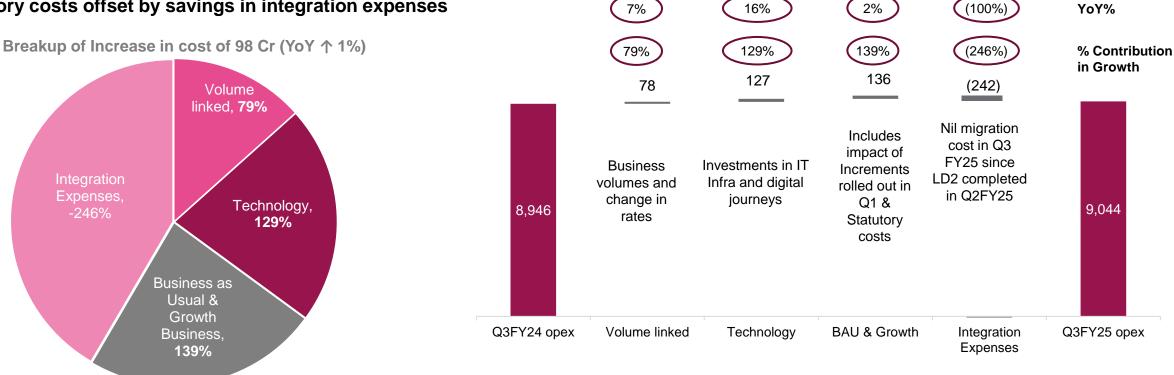
• 16% YOY & 9% QOQ growth in traditional Transactional Banking fees excluding forex & trade

<sup>\*</sup> Figures in represent share of segment contribution to total fees

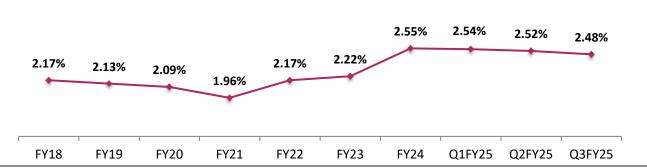
## Cost growth at 1% YoY; investment in technology continues with 16% YoY increase



Q3FY25 opex flat to Q3FY24. Increase in technology, volume linked and BAU expenses including staff increments and statutory costs offset by savings in integration expenses



#### **Cost to Assets**



Technology expenses are ~10.2% of total Opex for Q3 FY25



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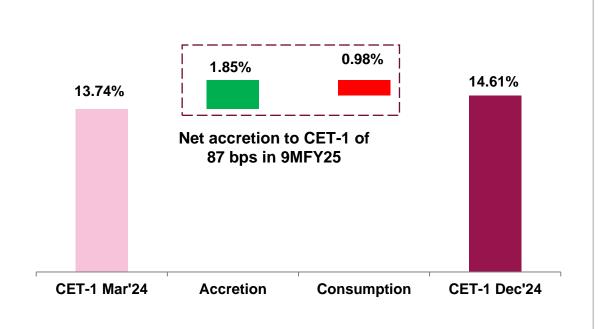
Sustainability

Subsidiaries' Performance

Other Important Information

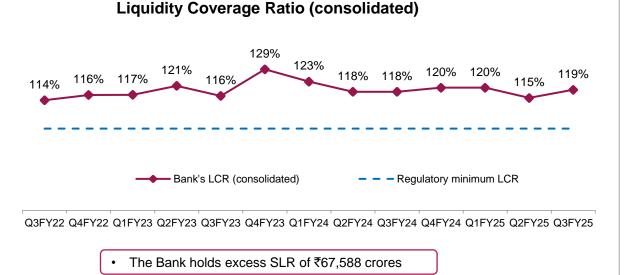
# Strong capital position with adequate liquidity

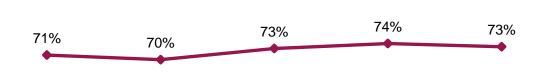




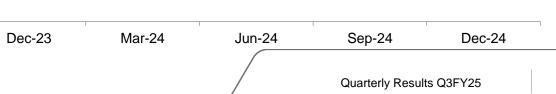
#### 19.12% 18.54% 17.64% 17.01% 17.53% 16.63% 3.62% 15.40% 15.24% 14.61% 14.02% 13.74% 13.34% Mar-20 Mar-23 Dec-24 Mar-21 Mar-22 Mar-24 ■CET 1 CAR ■ (AT1 + Tier 2) CAR

**Bank's Capital Adequacy Ratio** 





**RWA to Total Assets** 





## **Executive Summary**

Financial Highlights

Capital and Liquidity Position

**Business Segment Performance** 

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Sustainability

Subsidiaries' Performance

Other Important Information

# **Retail Banking**

~55 Mn

Individual customers

4<sup>th</sup>

Largest issuer of Credit Cards

₹6.35 Tn

AUM in wealth management

11%

YOY growth in Retail advances 17%

YOY growth in Rural advances 60%

Share of Advances~

3%

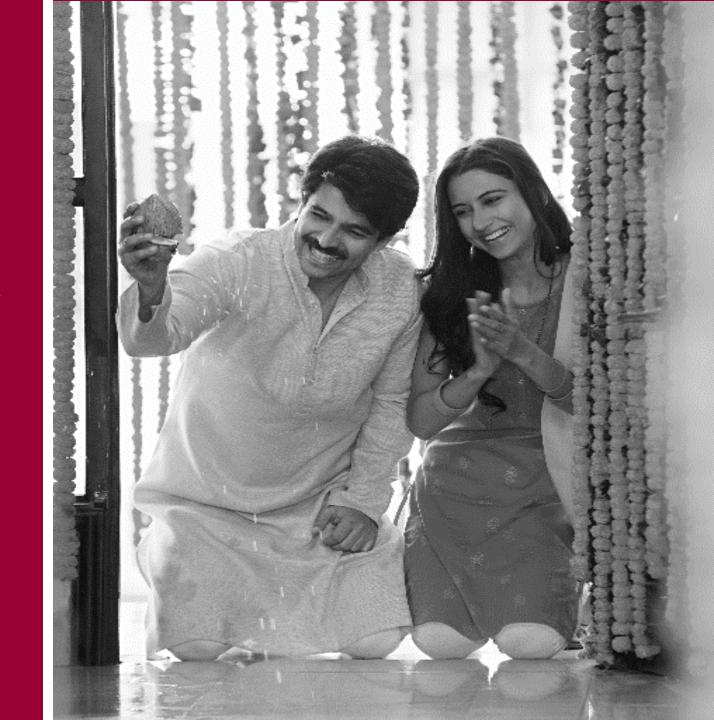
YOY Growth in CASA QAB\* deposits

39%

CASA ratio (MEB\*\*)

71%

Share in total fee^



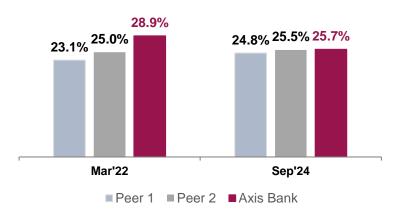
# The Deposit journey for Axis Bank should be looked at from three aspects...



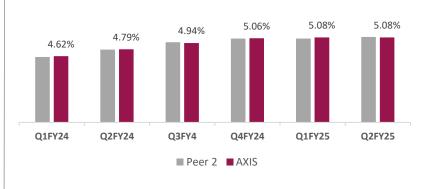
1

Improvement in granularization, positively impacting the <u>quality</u> of LCR deposits...

320 bps reduction in outflow rates in last 2.5 years (1)



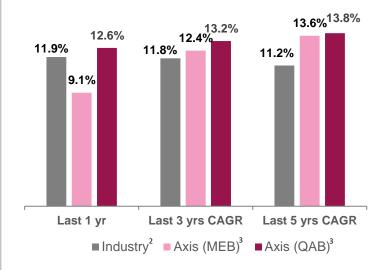
Outflow rate is similar to larger peer banks; Axis bank's outflow rate as of Dec'24 stood at ~25.3% ...with controlled increase in <u>cost</u> of funds and cost of deposits over the last 6 quarters...





Cost of funds remain similar to Peer 2 and Cost of deposits has narrowed down the gap with Peer 2 by 15 bps since Q1FY24

...which, along with macroeconomic factors, have impacted MEB<sup>3</sup> total deposit growth in the last one year



On a QAB basis, the deposits have grown faster than the industry

Source: RBI, Axis Bank reported data

- (1) Source: LCR disclosures of peer banks
- (2) Industry growth is derived based on the balances as of the latest period end data.
- (3) QAB: Quarterly Average Balance; MEB: Month End Balance.

## ...led by multiple initiatives across the Bank



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# Focus on Productivity & Micro market strategy

SA New to Bank deposits up **15%** YOY and balances per account up **15%** YOY

**65%** of customer requests serviced digitally as part of **Branch of the Future** 

Calibrated branch expansion strategy; added 130 new branches during Q3FY25

## **Premiumization**

**31%** CAGR in **Burgundy** wealth management AUM since Mar'19

Project Triumph and "Right fit" strategy to accelerate Premiumization

'Burgundy Promise' &
'Burgundy Circle of
Trust ' launched industry
first servicing proposition

# Exclusively curated product propositions

**12%** YOY growth in new salary acquisitions in Q3FY25

**SUVIDHA Salary** remains amongst the best offerings available in the market today

New 'Family Banking
Program' and benefits including
super premium Magnus Card
for Burgundy customers

## **Bharat Banking**

~ **62K** extensive distribution network of Common Service Centers (CSC) VLEs <sup>1</sup>

New SA proposition "Sampann" launched for RUSU locations

Enabled **CASA** opening at a third-party network on the eKYC platform, building a **TD** proposition on the eKYC platform

# Digital, transformation Partnerships

**Project NEO** aiding higher contribution from transaction-oriented flow businesses

**40%** YOY growth in individual RTD by value sourced digitally for Q3FY25

Siddhi empowering Axis bank colleagues to engage with customers seamlessly

1.04 mn

new SA accounts acquired in Q3FY25

14%

YOY growth in Term Deposits

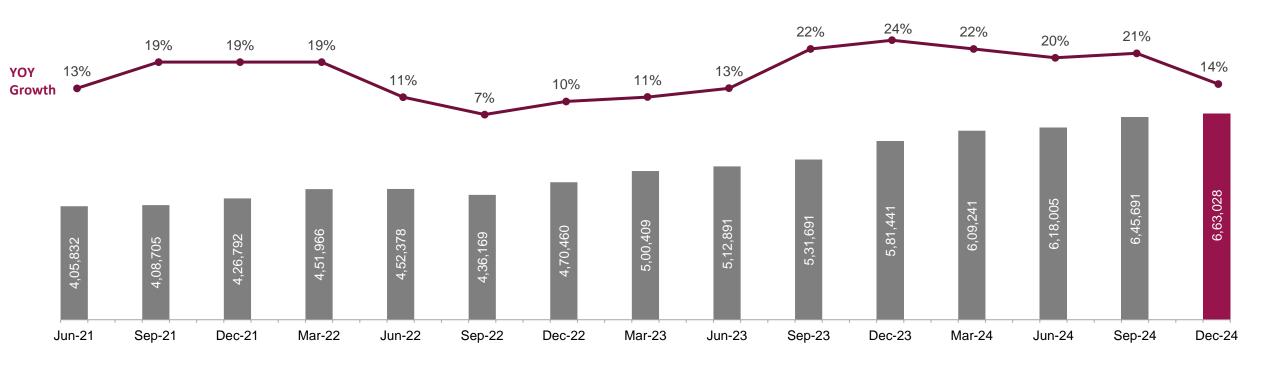
2.40 mn

Retail Term Deposits acquired in Q3FY25

<sup>1</sup> Village Level Entrepreneurs Quarterly Results Q3FY25

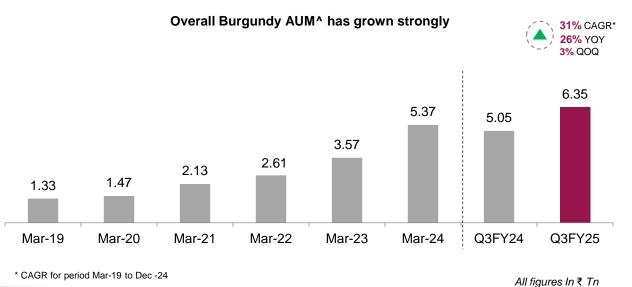
# Trend in term deposit growth





# The Bank is a leading player in India's Wealth Management space









Burgundy Private AUM^

₹2.14 Tn

\$\bigle\$ 21% YOY

Burgundy Private Client Base^

13,006

\$\bigle\$ 25% YOY

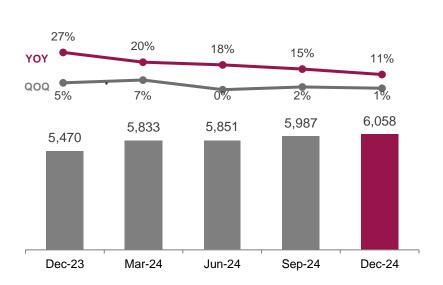
Burgundy Private 3-in-1 Cards^

11,743

## ₹6.0 trillion Retail loan book remains well diversified



## Retail book (in ₹ Billion)



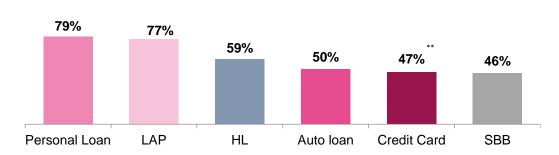
### ~ 71% of our retail book is secured (1)

in Rs Crores	Dec-24	QOQ	YOY	% Prop
Home Loans	1,67,570	-	3%	28%
Rural loans	93,688	4%	17%	15%
Personal loans	75,969	1%	17%	13%
Auto Ioans	58,359	(1%)	1%	10%
LAP	69,651	4%	19%	11%
SBB	64,192	4%	20%	11%
Credit Cards	43,225	(1%)	8%	7%
Comm Equipment	11,529	(1%)	(2%)	2%
Others <sup>2</sup>	21,642	(5%)	23%	4%
Total Retail	6,05,825	1%	11%	100%

MFI loans are ~2.2% of retail loans, of which ~1% is retail MFI

- (1) Basis Bank's classification of secured
- (2) Others comprise of supply chain finance loans, education loans, gold loans etc.

#### ETB<sup>^</sup> mix in retail portfolio





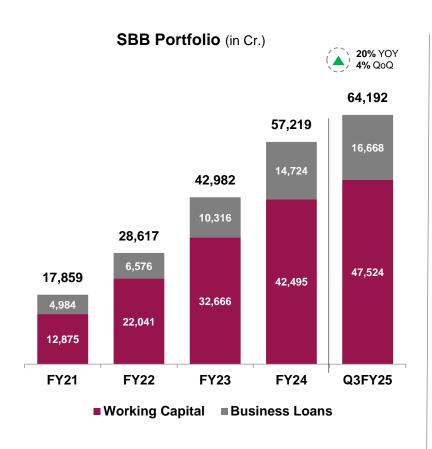
100% of PL and 78% of Credit Cards portfolio is to salaried segment



Average LTVs:
62% in overall home loan portfolio
43% in LAP portfolio

# Small Business Banking segment is well diversified and continues steady growth...





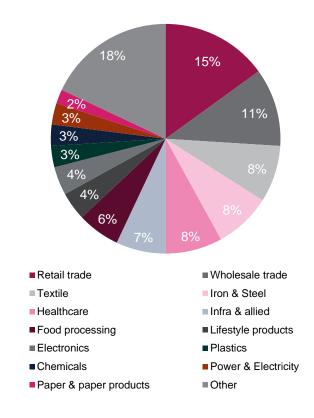
- ₹64,192 crores overall book with Business Loan book of ₹16,668 crores
- ~71% value contribution from Secured products (working capital, overdraft, term loans, etc.)
- 135 lakh+ average ticket size of working capital secured loans
- 90%+ of SBB working capital portfolio is PSL compliant
- EWS portfolio monitoring indicates risks under control
- 88% Branch contribution to total business



### 24x7 Business loans:

End to End digital lending contributes **75%+** to overall unsecured BL disbursements

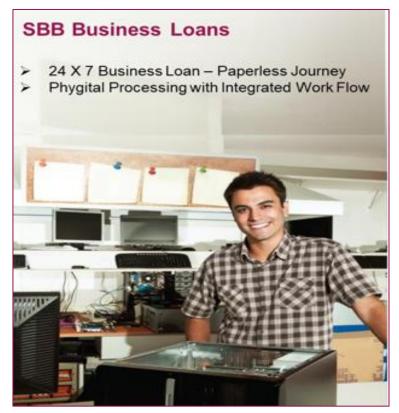
#### Well diversified customer base



# ...led by our innovative product offerings and transformation initiatives









## One Axis approach

- · Platinum & Bharat Bank franchise driving branch growth
- · Synergies with Merchant Acquiring
- Leveraging AVC Channel for better lead conversion

**'SBB Sankalp'** project to further improve efficiencies and deliver superior TATs by re-imagining and digitizing underwriting systems and loan disbursals

## Our bet on 'Bharat' is growing from strength to strength



- Drive higher business growth and increase market share in Rural and Semi Urban (RuSu) markets through asset led liability strategy
- Lending opportunities in RuSu markets to complement the Bank's overall PSL strategy meaningfully

## Focus on building a distinctive model for Bharat



One Axis solutioning approach



**Distinctive Bharat** specific capability stack



**Embed banking** in the digital ecosystem of the clients

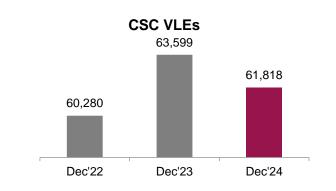


**Enhancing Brand** in the RuSu markets



**Use of alternate ecosystems** to leverage data & UW customers better

## Significant increase in coverage in RuSu markets



61,800+ CSC VLEs network

2,650+
Bharat Banking branches as of Dec'24

... has delivered steady growth across key metrics

17%

YOY growth in Rural advances

9%

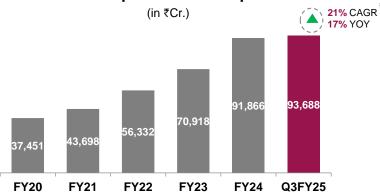
YOY growth in deposits

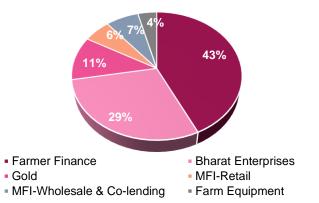
# Rural portfolio is well diversified, offering holistic and integrated financial solutions by leveraging technology and partnerships



Well diversified rural lending portfolio with presence across 680 districts across India

### Rural loans portfolio & composition





## The book is well diversified across regions

#### ... and leveraging technology and partnerships

#### Gold loans

- Increasing gold loan coverage with activation of ~500 new additional branches in 9M
- Enhancing channel productivity through sales application "Siddhi" & digitize the journey

#### Microfinance - Retail

- Accelerating growth through new propositions for graduating JLG customers
- Credit policy revamp, branch expansion and digital enablers to accelerate growth and efficiency

#### Bharat Enterprises

- Widened the product suite to cover multiple financing needs in the agri value chain such as FPO. AIF etc.
- Boosting fee income through trade & forex and mobilizing deposits from enterprise clients

#### **Farm Mechanization Loans**

- Live with the revamped digital journey on Salesforce platform and scaling up refinancing business
- Improving dealer activation rate and increasing volumes from low cost or prop channels such as Branches, CSC etc.

#### Farmer Funding

- Enhancing crop coverage and bringing propositions for specific segments such as poultry, dairy etc.
- Proactively manage customer attrition, improving utilization, and driving volumes through ecosystem such as Mandis

#### Co-lending

 Working with 12+ NBFC partners for lending to individuals and microenterprises on a E2E digital platform

#### One Axis Platform

Deposit mobilization from the asset customers and improving insurance penetration across products

#### ...and capitalizing on opportunities across segment

- Launched a new savings product "Sampann" for the mass affluent segment in RuSu markets that is gaining traction
- Extending the Digital end to end co-lending journey to scaling up on Model 1 and lending through Business Correspondents
- Expanding Mandi Mitra model to enhance distribution & increase wallet share from the Mandi network
- Scaling up the initiative to mobilise deposits from the value chain of the SME clients located in RuSu markets
- Targeting deeper credit & deposit penetration in three ecosystem in RuSu markets through partnerships- trader, large farmers, and small farmers
- Created a special program to capture value from the FPO ecosystem
- Redesigning end to end customer journeys to reduce TAT and improve customer experience in all high growth products
- Multi product distribution architecture scaling up well, driving cross-sell across asset & liabilities to increase product coverage
- Better data farming for underwriting and cross sell opportunities esp. using alternate data
- Launching more sales enablement tools to enable sales team to self source multiple products

## **Trend in Credit Card issuances**



In million

Increase in Cards in force (CIF) market share with increasing card issuances aided by KTB<sup>^</sup> partnerships

## Axis Bank Magnus Credit Card



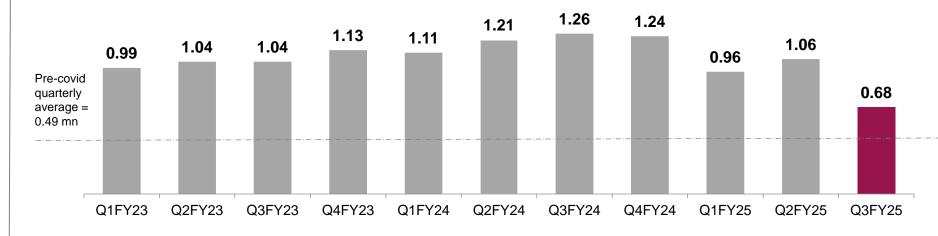
Airtel Axis Bank Credit Card



Indian Oil Axis Bank Credit Card







21%

share of KTB<sup>^</sup> sourcing to total card issuances in Q3FY25

~14%

period end market share for credit cards in force as of Nov 24 12.3%

spends market share in 2M Q3FY25

^ Known to Bank

## End to End Digital KTB acquisition journey with best in class early activation and spend metrics for Flipkart Axis Bank Credit Card

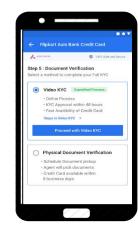




Customer clicks on Flipkart Axis Bank Credit card banner and can view details



Customer fills up the form and submits the application



Approved customers complete KYC and income verification via digital or physical channels



**4.1** mn<sup>\$</sup> CIF for *Flipkart Axis Bank Credit Card*, making it one of the fastest growing co-brand partnership since its launch in July 2019

**66%** monthly activity rate\* - Best in class engagement in Retail segment

\$ CIF as of 31st Dec'2024 \*Based as on the Nov'24 for cards acquired via Flipkart Platform

## **Trend in Card spends**



28

All figures In ₹ Cr

'GRAB DEALS', Axis Bank's exclusive shopping platform has scaled up significantly

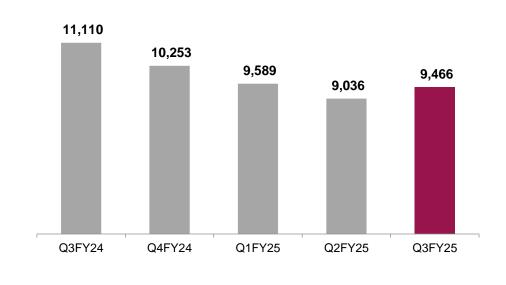
18% QOQ increase in GMV (Q3FY25)

8% QOQ growth in Q3FY25 transactions

#### **Trend in Credit Card spends market share**

#### Overall Q3FY25 CC spends ₹ 70,019 Crores YOY QOQ **14% 15%** 12.3% 11.8% 11.8% 11.5% 11.4% **1** 43% **1** 73% 1.6%\* 1.1% 1.3% 0.9% 1.0% 11% 19% 10.7% 10.7% 10.5% 10.6% 10.4% Q4FY24 Q1FY25 Q2FY25 Q3FY25 Q3FY24 ■ Retail CC spends ■ Commercial CC spends

#### **Trend in Debit Card spends**



## We are the largest Merchant Acquiring Bank led by 'One Axis' focus, improved product capabilities and partnerships



#### Market share in POS terminals

Rank

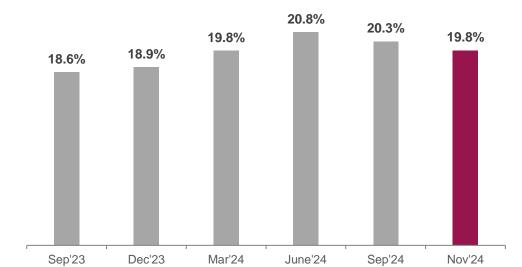












Source: RBI data, as of Nov'24

27%

Axis incremental market share in last 1 year (POS Terminals)









#### One Axis approach - Taking Bank to Merchant

Curated solution offerings: Tailored partnership & payment solutions, Deposits, Business loans, Gold Loans and other customer fit lending solutions and Insurance.

COE related activities covering religious & tourist corridors to create better visibility and build franchise value



#### Asset Lite approach to products

NFC Soundbox: Industry first- Multi-lingual Soundbox with Tap +PIN payment acceptance. Accepts both QR and Card payments

Powerful terminals: Industry first: Android Smart POS, Pocket Android POS, Micro Pay – 70% of new installations

All in One offering: Features like Tap & PIN, Bharat QR, Digital Khata with VAS offerings like Card less EMI, Pay Later

Neo for Merchants: A mobile app to address all merchant needs by providing multiple options for payment acceptance, servicing, analytics

Soundbox: For BQR with 10 languages

Digital Onboarding: Real time checks and video verification reducing installation TAT and incremental NPS over physical journey for POS. Launched digital onboarding for PG



#### Market partnerships

Marquee partnerships: Extension of digital payments ecosystem to fintech

Unique sector specific VAS: supported by deep integrations with merchant value chain players to provide holistic business oriented solutions

Digital Dukaan & ERP Solution Partners: An Ecosystem Solution to digitize the store, Integrated with payments at an affordable price. Serving to segments like Grocery, Clothing, Bakeries, Services, Pharmacy, Education etc.

## **Empowering merchants through Integrated Ecosystem solutions**



## Soundbox



#### **Features**

- · Instant audio confirmation of payments done via BQR
- Multilingual support for 10 languages
- Equipped with digital display to show the txn amount
- Supports WiFi & 4G connectivity

## **NFC Soundbox**



#### **Features**

- Broadcasts payment success messages on completion of transactions in multiple languages
- Accepts Visa, MasterCard, RuPay Cards (Tap+PIN and Tap & Pay) and Bharat QR(including UPI)
- No limit on transactions as it accepts Tap+PIN transactions
- Eco-friendly device which provides E-Chargeslip

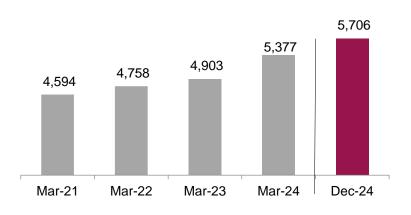
Strong and deep-rooted alliance with multiple partners across India with over 7.54 lakh POS MIDs and a yearly throughput of 42+ crores

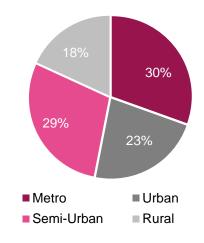
## We have a very well distributed branch network; added 130 branches in Q3 FY25



#### **Domestic branch network\***

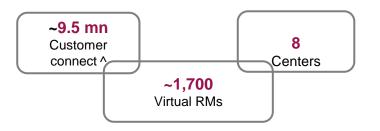
#### **Branch presence across categories**





- Calibrated approach towards new branch additions across focused regions
- · Aligned to our **Bharat Banking strategy**, specific RuSu branches follow an asset-led liability model
- The Bank further has 202 BCBOs as of 31st December 2024
- Dedicated Asset Desk Managers for fulfilment of all loan leads at select branches
- Select Platinum branches to cater to SBB customer base

#### **Axis Virtual Centre**



- Connected with ~9.5 mn customers through this channel on an average per month in Q3FY25
- AVC manages relationship with our existing customers under affluent and other programs
- AVC is present across West, South, North and East with eight centres

^ monthly average for Q3FY25

<sup>\*</sup> Includes extension counters

## **Corporate & Commercial Banking**

3%
YOY growth in Corporate loans

15% YOY growth in SME loan book 15%
YOY growth in
Mid Corporate book

16%

YOY growth in Transaction Banking Fees (for Q3FY25) 90%

Share of corporate advances to clients rated A-and above

90%

Incremental sanctions to A-and above\*\*

11%

YOY growth in CA deposits on QAB basis#

11%

Foreign LC Market Share 9MFY25 ^ 45%

NEFT Market Share 9MFY25^ (by volume)

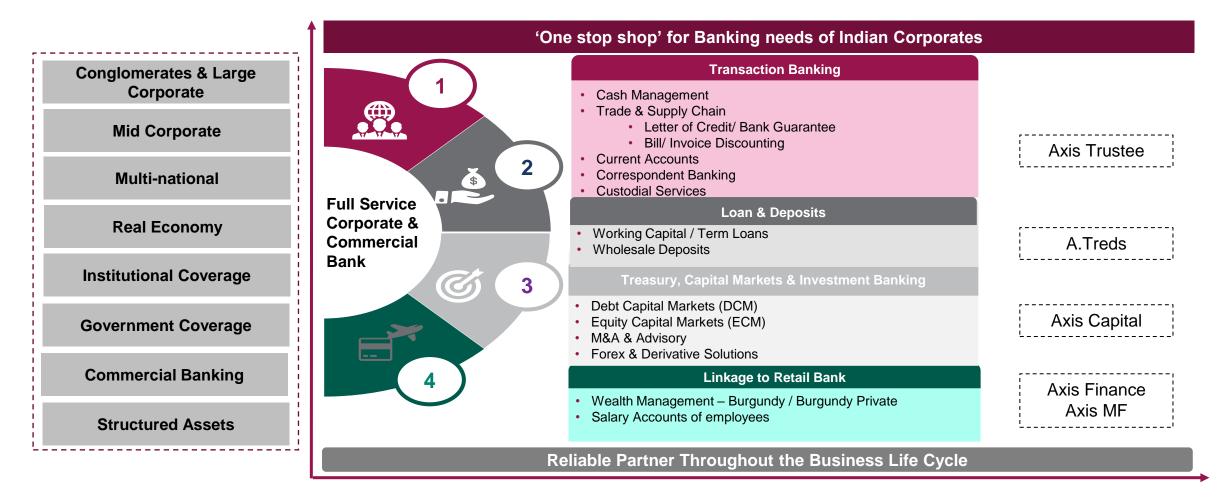


## Strong relationship led franchise driving synergies across One Axis entities...



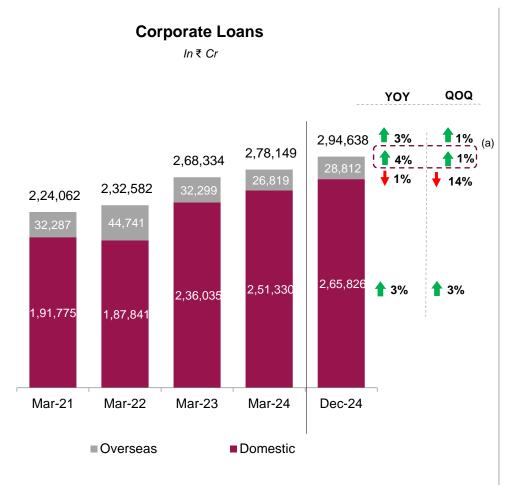
We have re-oriented the organisation structure in Corporate & Commercial Banking for delivering execution excellence

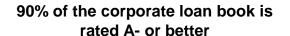
- Segregated the responsibilities of coverage and product groups to ensure sharper focus
- Corporate & Commercial Bank coverage reorganized into 8 coverage groups, each with a stated objective

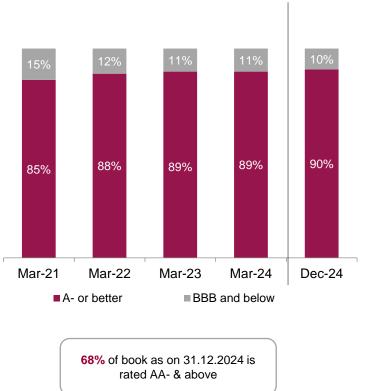


## ...with 90% of the book rated A- and above









## Incremental sanctions to corporates rated A- & above



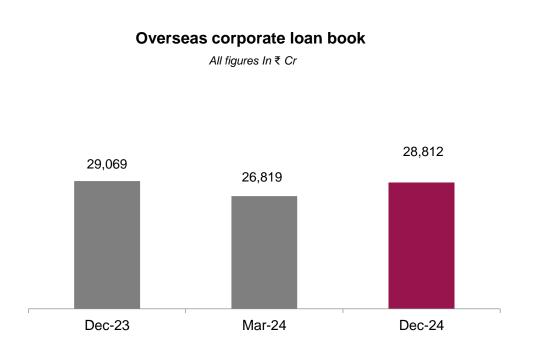
**62%** of sanctions were to those rated AA- & above

(a) Corporate loan book growth (gross of IBPC sold)

## Overseas Corporate Ioan book is 94% India linked



- The Bank's International strategy is to focus on Indian corporates that have global operations
- We have consolidated our overseas business through branches in Dubai, Singapore and Gift City (India)



#### Funding is primarily for Indian conglomerates and PSU entities

- **98%** is India linked based on standard book
- 96% is rated A- and above based on standard book

**78%** of standard outstanding constituted by top 10 conglomerates

## We have strengthened our proposition as a Transaction Bank

0





11% YoY growth in Current Account quarterly average Balances (Q3FY25)

## **Foreign LC Market Share**

Market Share maintained 11% (YTD Dec'23) & 11% (YTD Dec'24)

## **RTGS Value Payment Market Share**

Increase in Market Share **8.4%** (YTD Nov'23) to **8.9%** (YTD Nov'24)

**NEFT Volume Payment Market Share** 

Increase in Market Share **27%** (YTD Nov'23) to **45%** (YTD Nov'24)

## **Digital Adoption**

**57%** Current Account customers registered for internet/mobile banking

#### **BBPS Market Share**

**16%** (as of Nov'24)

### **GST Payment Market Share**

Market Share maintained 7% (YTD Dec'23) to 7% (YTD De'24)

## **IMPS Volume Market Share**

Market share at 30% (Nov'24)

## We remain distinct by consistently delivering pioneering solutions tailored across industries





#### **Axis Receivables Suite**

Integrated Receivables reconciliation

**2x** growth in number of clients



#### **Commercial Cards**

Statutory Payment solution

**3x** growth in Spends



#### e-LMS

Liquidity Management solutions

**4X** growth in number of clients



#### **Solved for large Manufacturing Company**



Best in Class Treasury Solution In India Highly Commended Winner



- · Accelerate Cash Flows
- Reduce DSO
- · AR real time visibility
- · Cost Reduction



- Digital collection via App & Portal for Buyers (Drive Digitization)
- Automate Reconciliation
- Supply Chain Finance for Buyers

#### **Solved for large Conglomerate Company**

Integration with "GST Portal" facilitating seamless GST payments for commercial card clients



Corporate

- Secure & Convenient way to make GST payments using commercial cards.
- Benefit by optimizing working capital with commercial cards



- Digital Onboarding
- Middle office/ Operations
- 24x7 Phone banking for commercial card clients

#### Solved for large insurance company

Best in class capabilities to meet "Corporate
Treasurer's " need



- Efficient Fund management across multitier structure
  - Optimize Interest on available Funds
- Reduce Liquidity risk.

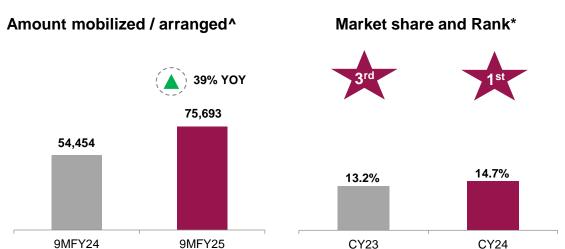


- Bridge the Liquidity Gap during the day
- Reduce borrowing cost across structure
- Enhancing operational efficiency

## We remain well placed to benefit from a vibrant Corporate Bond market



#### **Placement & Syndication of Debt Issues**





## 1st

Ranked No. 1 arranger for rupee denominated bonds as per Bloomberg league table

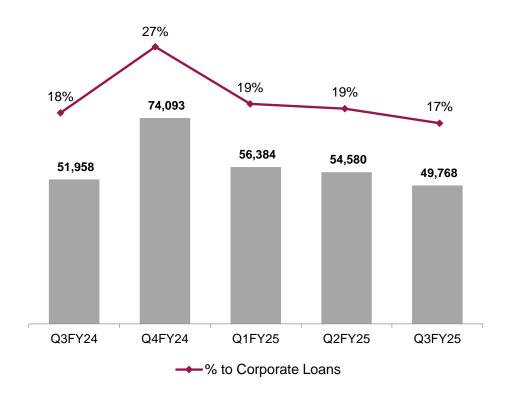


## Top arranger - Investors' Choice for primary issues and Top Sell-side firm in the Secondary Market

Award at the 2024 Best of the Sell-side survey of Asset Benchmark Research, on Corporate Bond Market

## **Movement in corporate bonds**

All figures in ₹ Crores



## **neo** by Axis Bank, our industry-leading digital initiative, is delivering quality outcomes



39



## Transformational Impact of Neo reflected in the strong product-market fit

1.5X

API CORPORATE INTEGRATIONS

2.0X

TRANSACTION COUNT

1.9X

GROWTH IN LINKED CA CDAB

1.6X

TRANSACTION THROUGHPUT



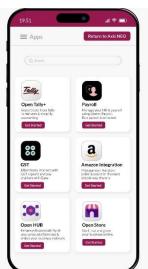
## 360-degree approach to Clients

- Partnering directly with major ERP providers for SME/MSME segment leading to an integrated banking experience and making us the transaction bank of choice for such Corporates
- Deep solutioning capabilities of Axis Neo Connect enabling us to tightly integrate with the complex tech landscape of Mid and Large corporates (2x increase Y-o-Y)
- A comprehensive Transaction Banking API suite powered by sophisticated
   Product capabilities delivering large Mandate wins
- Connected Banking solutions specifically designed for Fintech and other new age companies driving the BaaS engine for the bank leading to an ecosystem vide presence

## ... along with empowering businesses with neo for business and neo for corporates



neo for business, Axis' MSME proposition launched in Sep'23, is getting scaled up with ~ 1.3L customers onboard





**42% transactions** (3Q over 2Q) making NEO for Business a cornerstone of our digital ecosystem



Over 68k Android and 48k iOS mobile app users



Integrated **Value-added services** to create a one-stop solution for all the Business needs



neo for corporates, Axis Banks tailored internet banking for large enterprises & complex solutions extended to 1.4L+ customers



Reimagined customer journeys with a single unified front-end platform that supports both domestic and foreign payments



Product specific **Dashboards and Reports** 



**LIVE -** Mobile app available for payment authorization



## With Strong Market Recognition





















## **Industry-wise Distribution (Top 10)**



Rank	Outstanding <sup>1</sup> as on 31 <sup>st</sup> Dec'24			N. 6 11	Total	
	Sectors	Advances	Investments	Non-fund based	Value	(in % terms)
1.	Financial Companies <sup>2</sup>	81,429	33,135	34,191	1,48,755	11.85%
2.	Engineering & Electronics	21,162	1,202	38,403	60,767	4.84%
3.	Trade	38,148	500	7,164	45,812	3.65%
4.	Infrastructure Construction <sup>3</sup>	19,840	5,337	19,390	44,567	3.55%
5.	Real Estate <sup>4</sup>	34,604	3,019	1,041	38,664	3.08%
6.	Iron & Steel	23,370	279	12,641	36,290	2.89%
7.	Food Processing	31,242	50	4,638	35,930	2.86%
8.	Power Generation & Distribution	18,136	5,315	11,341	34,792	2.77%
9.	Agri	32,195	-	2	32,197	2.57%
10.	Petroleum & Petroleum Products	17,340	799	10,369	28,508	2.27%

<sup>&</sup>lt;sup>1</sup> Figures stated represent only standard outstanding (advances, investments and non fund based) across all segments

<sup>&</sup>lt;sup>2</sup> Includes Banks (28% in Q3FY25 vs 27% in Q2FY25), Non Banking Financial Companies (41% in Q3FY25 vs 42% in Q2FY25), Housing Finance Companies (7% in Q3FY25 vs 9% in Q2FY25), MFIs (3% in Q3FY25 vs 3% in Q2FY25) and others (21% in Q3FY25 vs 19% in Q2FY25)

<sup>&</sup>lt;sup>3</sup> Financing of projects (roads, ports, airports, etc.)

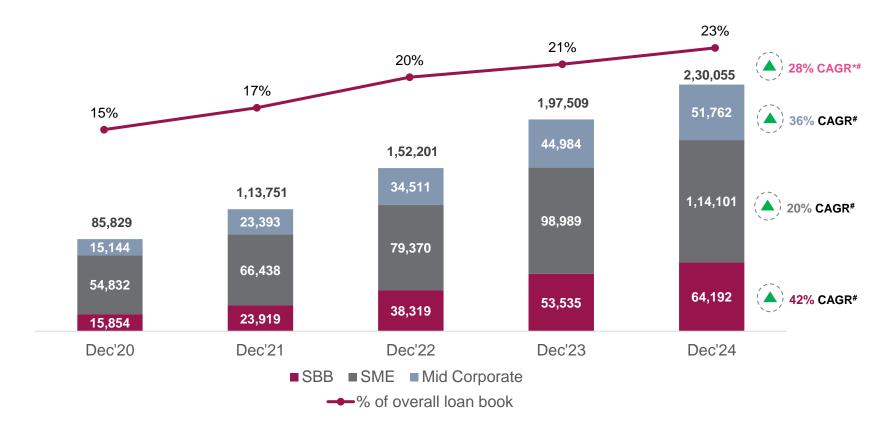
<sup>&</sup>lt;sup>4</sup> Lease Rental Discounting (LRD) outstanding stood at ₹23,749 crores

# Business Performance Commercial Banking



## Strong growth in SBB+SME+MC book despite tightening our risk standards





SBB+SME+MC book has grown ~1.9x the overall book growth YOY, with ~761 bps improvement in contribution mix from 15.1% to 22.7% over last 4 years

28%

CAGR# in combined MSME, MC and SBB segment since Dec'20

11.7%

Axis Bank's Incremental MSME market share in last 4 years

8.6%

Axis Bank's market share as % of overall Industry MSME credit

<sup>\*</sup> Considering our SME+SBB+MC book as numerator # period for CAGR Dec'20 – Dec'24

## Commercial Banking business benefitting from technology led transformation

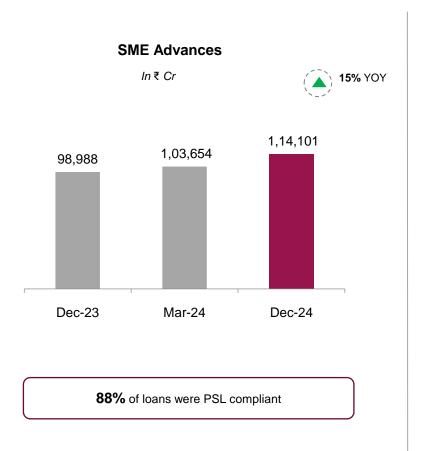


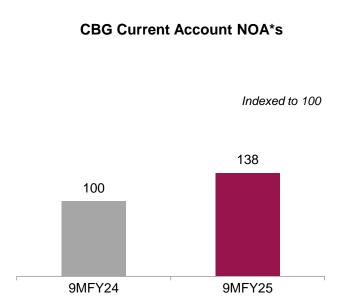


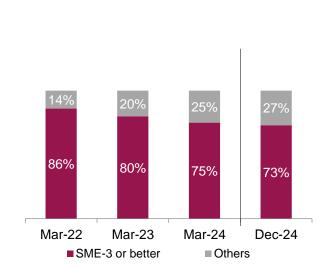
One of the most profitable segments of the Bank with high PSL coverage



Data driven credit decisions, minimal documentation, simplified products and digitized operations aiding higher business growth



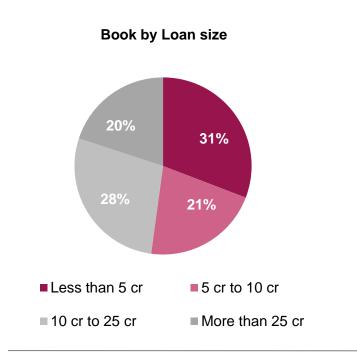


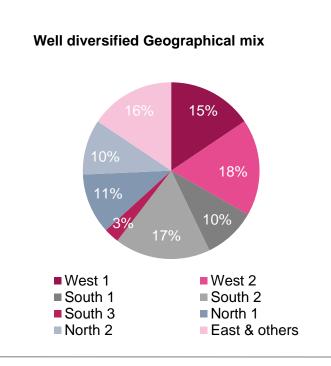


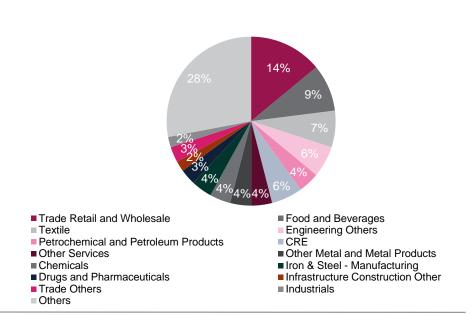
73% of book is rated SME3 or better

## SME lending book is well diversified

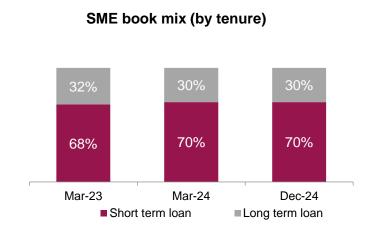


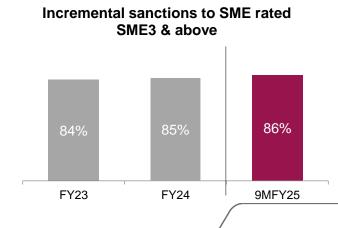






Well diversified Sectoral mix





## **Digital Banking**

B2C products	<b>96%</b> Digital transactions <sup>1</sup>	89% Credit cards issued <sup>2</sup> (Q3FY25)	<b>79%</b> New MF SIP volume (Q3FY25)	<b>80%</b> New SA acquisition <sup>3</sup>	40% Individual RTDs value (Q3FY25)	<b>59%</b> PL disbursed (end-to-end digital) (in Q3FY25)
	250+ Services on digital channels	300+ Employee tool Journeys	<b>4.7</b> @  Mobile App ratings	~15 Mn Mobile Banking MAU#(Dec-24)	<b>480</b> Total APIs	3,700+ Robotic automated processes
Transformation	~2,500 People dedicated to technology agenda	~840 In-house digital banking team*	85%+ New hires* from non-banking	Agile Enabled teams with CI/CD, micro-	40%+ Lift of bank credit model	115 Apps on cloud

~14 Mn

Non Axis Bank customers using Axis Mobile & Axis Pay apps (as of Dec'24)

~21%

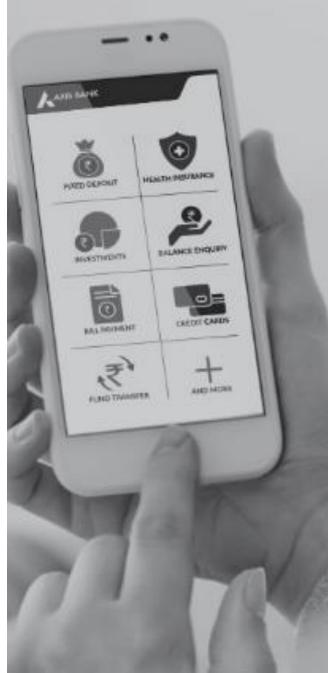
services

architecture

GINI scores

over bureau

Contribution of KTB channels to overall sourcing of Cards (in Q3FY25)



**Capabilities** 

background

<sup>&</sup>lt;sup>1</sup>Based on all financial transactions by individual customers in Q3FY25 <sup>2</sup> through digital and phygital mode <sup>3</sup> Digital tablet based account opening process for Q3FY25

## Our digital strategy: open by Axis Bank



## Setup open by Axis Bank - A Fully Digital Bank within the Bank

- Distinctive In-house Digital Capability across People, Tech & Processes

### **Acquire New Customers at Scale**

- 40% of retail individual TDs acquired digitally by value

## **Become a Digital Consumer Lending Powerhouse**

- 59% of PL disbursed digitally

#### **Become a Benchmark Digital Bank Globally**

- 'Axis Mobile' is top rated Mobile Banking App

#### **Become the Leader in New Platform Businesses**

- Early leadership in Account Aggregator, ONDC, CBDC, OCEN

Proprietary, distinctive digital native capabilities

Re-imagined & delightful customer experience

Full suite of products and services

*'open'* is now ~ 6% of the Bank's overall business and we intend to increase contribution by 3-4x by fiscal 2027

\*Q3FY25 / Quarterly Results Q3FY25



## A Leadership in technology with several industry firsts



**1** st

Indian Bank to be ISO certified for its AWS and Azure Cloud security

**1** St

Indian Bank to roll-out MS GenAl Co-pilot

**1** St

Indian Bank to launch BBPS for B2B

99.50%

CIS Score - % rating for Center of Internet Security (CIS) Benchmark

810

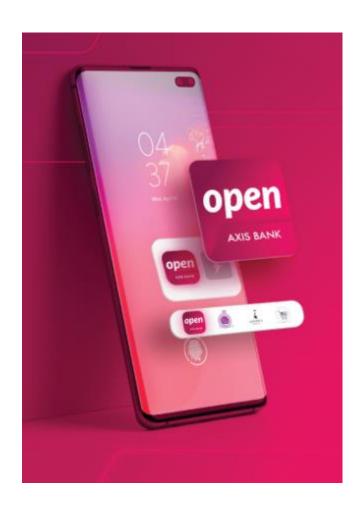
Best-in-class BitSight (a) rating in BFSI 0.04%

UPI-Declines (b) - % decline as remitter (TD)



## B Distinctive customer experience: Among the World's highest rated Mobile Banking App, doubling up as our largest branch







Bank on-the-go with 'open'

Hyper personalized | Intuitive | Seamless

Among the highest rating of 4.7 on Google Play Store with 3 mn+ reviews

65%
of Branch service request volumes covered

~ 14 mn

Non-Axis Bank customers using Axis

Mobile & Axis Pay apps

as of Dec -24

250+
DIY Services on mobile channel

~**₹6.5 tn**MB spends in Q3FY25,
up 16% YOY

~ 29 mn

Registered customers on Axis Mobile Banking

~ **2.2 bn**MB volumes in Q3FY25, up
30% YOY

~ 15 mn

Monthly active users on Axis Mobile Banking \*

69%

MB customers banking only on mobile app

<sup>\*</sup> Monthly Active Users engaging in financial and non-financial transactions

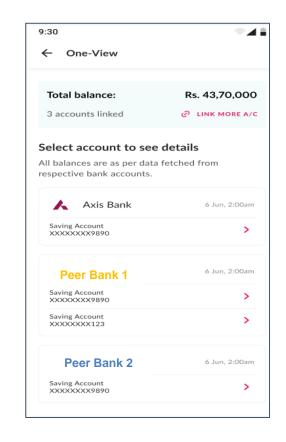


## We continue to scale up Account Aggregator based use cases



## Recently launched 'One View' on Axis Mobile







Consolidated balances from different banks

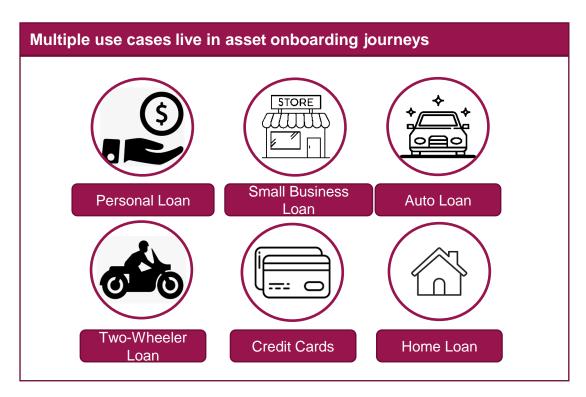


Track all transactions at one place

Download and Email statement

~ 1 mn

Registrations in last 20 months since launch



83%

YOY growth in AA\* based **Personal loans** disbursed

\* Accounts Aggregator

## UPI has scaled up tremendously to become a key channel for customer transactions





We have developed best-in-class UPI stack that enables us to offer cutting edge customized solutions across SDK, Intent, Collect and Pay offerings apart from new use cases like UPI AutoPay



Dedicated IT cloud infrastructure to exclusively handle high volume UPI transactions has resulted in Axis Bank achieving one of the lowest decline rates as a remitter when compared to peer banks

#### Strong customer base and partnerships

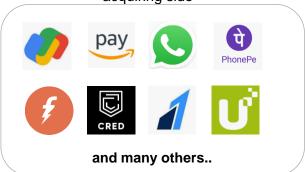
### 995 mn

Cumulative VPA base\*\*

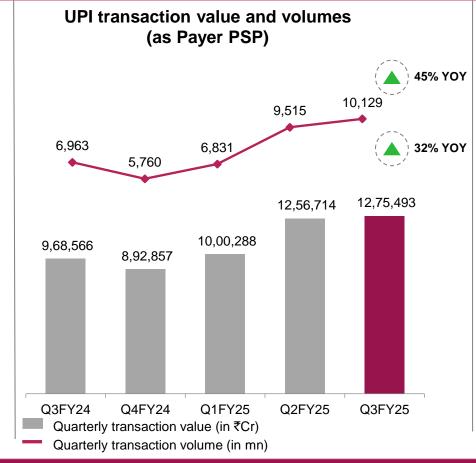
#### ~ 11.2 mn

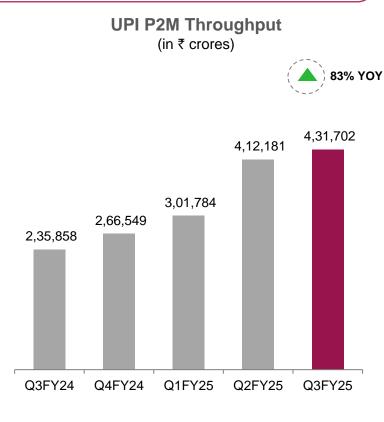
Merchants transacting per day on our stack

Marque partnerships across the PSP and acquiring side



<sup>\*\*</sup> A user registering VPA once in Axis Pay and once in Google Pay is counted as 2







## **Executive Summary**

Financial Highlights

Capital and Liquidity Position

Business Segment Performance

**Asset Quality** 

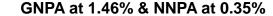
Sustainability

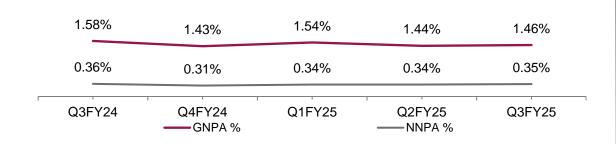
Subsidiaries' Performance

Other Important Information

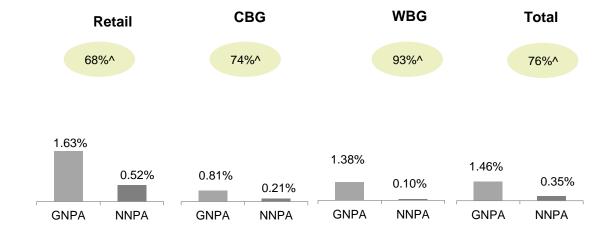
## Stable GNPA and NNPA, adequate provision cover





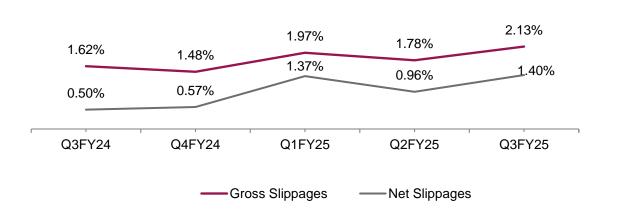


#### Segmental composition

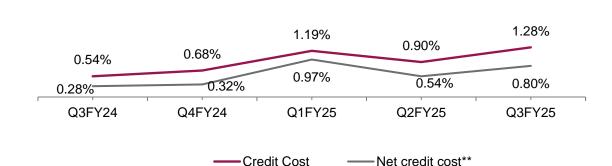


^ Provision coverage ratio without technical write offs

#### Slippages (Annualised)



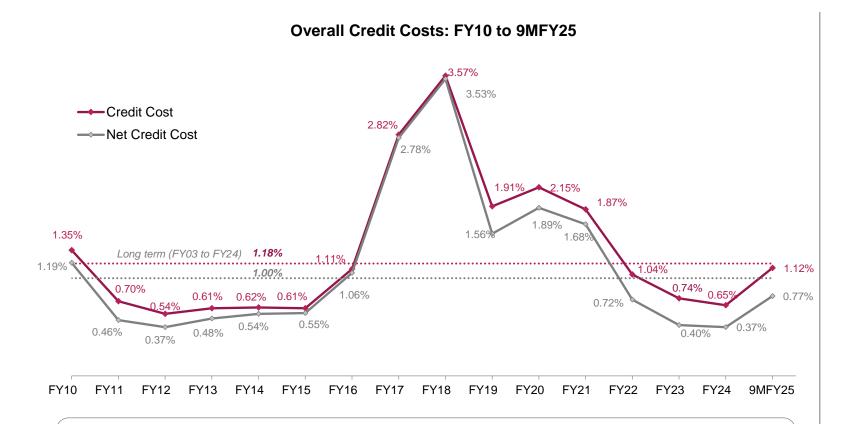
### **Credit Cost (Annualised)**

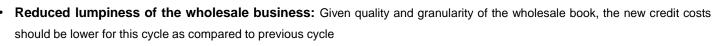


\*\* credit cost net of recoveries in written off accounts

## Legacy asset quality issues adequately addressed

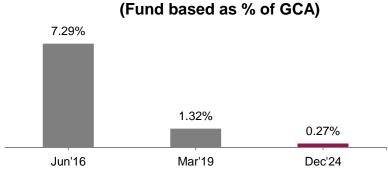




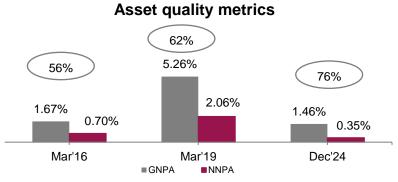


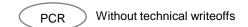
• Provisioning rules tightened and rule based, PCR an outcome: We now operate at 15% to 20% higher than where we used to previously operate. This needs to be factored in the incremental provisioning in the short term

Drivers of Credit Costs



Trend in BB corporate book





## **Detailed walk of NPAs over recent quarters**



		Q3FY24	Q4FY24	Q1FY25	Q2FY25	Q3FY25
Gross NPAs - Opening balance	Α	16,757	15,893	15,127	16,211	15,466
Fresh slippages	В	3,715	3,471	4,793	4,443	5,432
Upgradations & Recoveries	С	2,598	2,155	1,503	2,069	1,915
Write offs	D	1,981	2,082	2,206	3,119	3,133
Gross NPAs - closing balance	E = A+B-C-D	15,893	15,127	16,211	15,466	15,850
Provisions incl. interest capitalisation	F	12,366	11,880	12,658	11,854	12,075
Net NPA	G = E-F	3,527	3,247	3,553	3,612	3,775
Provision Coverage Ratio (PCR)		78%	79%	78%	77%	76%
Accumulated Prudential write offs	Н	40,211	39,683	40,323	40,314	41,638
PCR (with technical write-off)	(F+H)/(E+H)	94%	94%	94%	94%	93%

## **Provisions & Contingencies charged to Profit & Loss Account**

	Q3FY24	Q4FY24	Q1FY25	Q2FY25	Q3FY25
Loan Loss Provisions	691	832	2,551	1,441	2,185
Other Provisions	337	353	(512)	763	(29)
For Standard assets*	70	(15)	(253)	140	(28)
Others	267	368	(259)	623	(1)
Total Provisions & Contingencies (other than tax)	1,028	1,185	2,039	2,204	2,156

<sup>\*</sup>including provision for unhedged foreign currency exposures



## **Executive Summary**

Financial Highlights

Capital and Liquidity Position

Business Segment Performance

Asset Quality

Sustainability

Subsidiaries' Performance

Other Important Information

## **ESG** focus continues to have Bank-wide sponsorship



## Our Purpose Statement: Banking that leads to a more inclusive and equitable economy, thriving community and a healthier planet



~ ₹30,400 Cr

Achieved Under Wholesale Banking to sectors with positive social and environmental outcomes

~ 12,860 tCO<sub>2</sub>e

GHG emissions avoided from diverse energy saving initiatives

**2 MW** 

In-house solar power capacity

5.53%

EV penetration in fiscal 2024



Social

1.7 Mn

Households reached under Sustainable Livelihoods

~2.2 Mn

Women borrowers under Retail Microfinance

**25%** 

Female representation in workforce

₹13,030 Cr

Book value for Asha Home Loans in affordable housing



Governance

**1** St

Indian Bank to constitute an ESG Committee of the Board

61%

Proportion of Independent, Non-Executive Directors on the Board

15%

Proportion of women directors on the Board

Consumer Complaints wrt Data Privacy & Cyber Security

## **Steady Performance on Global ESG Benchmarks**



Ranked 2<sup>nd</sup> amongst Indian Banks in S&P ESG Score 2024



8th Consecutive year on FTSE4Good Index in 2024



**MSCI ESG Ratings** at A in 2024



CDP Score at C in 2023



Placed 1st among Banks (5th amongst 601 companies) on CRISIL ESG Ratings 2023



Rated 19.9 - Low Risk **SUSTAINALYTICS** on Sustainalytics 2024 (July)



## **NSE**

Among the top 10 Constituents of Nifty100 ESG Sector Leaders Index 358

Among top 10 constituents of S&P BSE 100 ESG Index MSCI (\*\*)

Among Top 10 Constituents of MSCI India **ESG Leaders Index** 

S&P Dow Jones Indices

A Division of S&P Global

Among Top 10 Constituents of S&P BSE CARBONEX Index

## **Committed to Positive Climate Action and Achieving the SDGs**



In September 2021, the Bank announced commitments aimed at supporting India's low-carbon and equitable economic transition towards achieving the SDGs and India's commitments under the Paris Agreement

ur (			

Incremental disbursement of Rs. 10,000 crores by FY 2024 under Asha Home Loans for affordable housing; increasing share of women borrowers from 13.9% to 16.9%

Scaling down exposure to carbon-intensive sectors, including Coal and Thermal Power

Reaching 30% female representation in its workforce by FY 2027

Planting 2 million trees by FY 2027 across India towards contributing to creating a carbon sink

Incremental financing of Rs. 60,000 Crores under Wholesale Banking to sectors with positive social and environmental outcomes, by FY 2030 from FY 2021<sup>^</sup>

Increasing share of electric vehicle revenue (INR) in **Two-Wheeler** loan portfolio - **6% by 2027**\*\*

Increasing share of electric vehicle revenue (INR) in **Four-Wheeler passenger** loan portfolio - **4% by 2027**\*\*

#### Unit

- Incremental disbursement
- Share of women borrowers

Progress on Glide Path

Overall diversity

Overall diversity

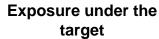
**Cumulative Exposure** 

Penetration in FY

#### Achievement by FY 2024

#### Target achieved

- ₹10,510 Cr
- 17.70%



25.0% diversity ratio

1.33 saplings planted

~₹30,409 Cr sanctioned

**5.53% penetration\*** for 2-wheeler

Progress to be disclosed from FY 25 for 4W













Updated targets

<sup>\*\*</sup> Penetration achieved in each year, and to reach 4% and 6% for FY 2027 in 4W and 2W segments respectively

<sup>\*</sup> Cumulative. from 1 Oct 2021

<sup>\* %</sup> for FY 2024 standalone is at 5.53%

<sup>\*</sup>With a green shoe of Rs 20k crore basis market sentiment

## Sparsh 2.0, our enhanced Customer Experience program, simplifies interactions, driving NPS, automation, and digitization, with a focus on customer loyalty and business growth AXIS BANK

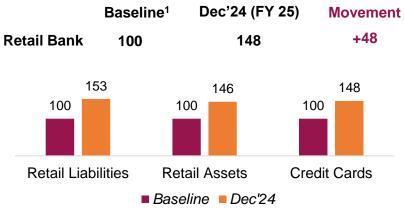


#### **NPS**

### Sparsh embedded across all customer touchpoints, processes & metrics

Getting more customers as promoters

NPS (Net Promotor Score) movement since inception in Q1'FY23



<sup>1</sup>Baseline = AMJ'22 (Q1 FY23)

## **Digital Enablers**

### Sparsh is committed to delivering smart banking: Industry-first LIVE initiatives update

#### Adi | Gen Al chatbot

A Generative AI conversational chatbot to instantly assist front-line staff with query resolution

- Usage increased 7x in Dec'24 from Mar'24
- Access extended for all Axis employees
- Capabilities enhanced with auto spell correction and multilingual support
- Further enablers:
  - Search from structure database to answer specific query (#status)
  - Ability to upload document in real time and search answer from that specific document

31.500 +

Branch & LS employees have used Adi

> 31 +Products enabled

#### Kaleidoscope | Real-time CXM tool

A single chronological view of customer footprint, across various channels to improve first-contact resolution

25+ products

channels

**50+** events 42+ systems 1 Million+ Enquiries resolved

instantly

Current Account application status live on Axis Promise, the unified status tracker

Journeys live on Axis Promise:

- Servicing: all products
- Onboarding: SA, SAL, NRI & CA.

#### **Customer Centric Initiatives**



#### **Axis Bank Young Bankers Program**

Customer centricity is deeply embedded in the Axis Bank Young Bankers program, shaping Branch Relationship Officers through transformative training that merges classroom learning with real-world customer engagement.



### **Design Thinking Workshop with Customers**

Identified key challenges & developed detailed empathy maps to gain a comprehensive understanding of customers. Workshop conducted with senior citizens.



## **Executive Summary**

Financial Highlights

Capital and Liquidity Position

Business Segment Performance

Asset Quality

Sustainability

Subsidiaries' Performance

Other Important Information

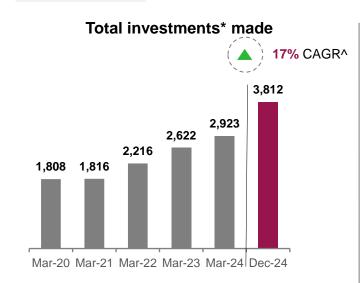
## Continue to create significant value in our key group entities

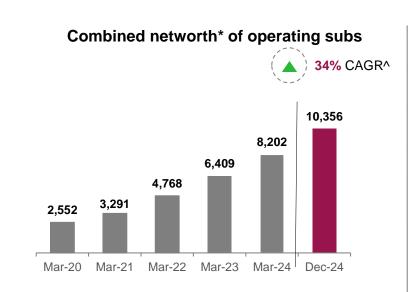


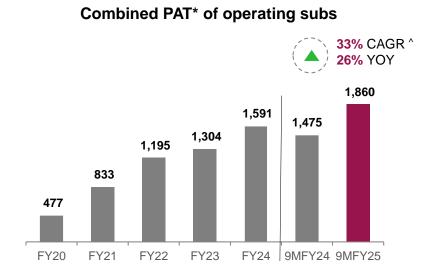
#### Detailed One Axis presentation



All figures in ₹ Crores







**47%**<sup>3</sup>

(Annualized)

<sup>1) 25%</sup> is held by Schroders Plc 2) Position as on 31st December 2024 and including stakes owned by Axis Capital and Axis Securities

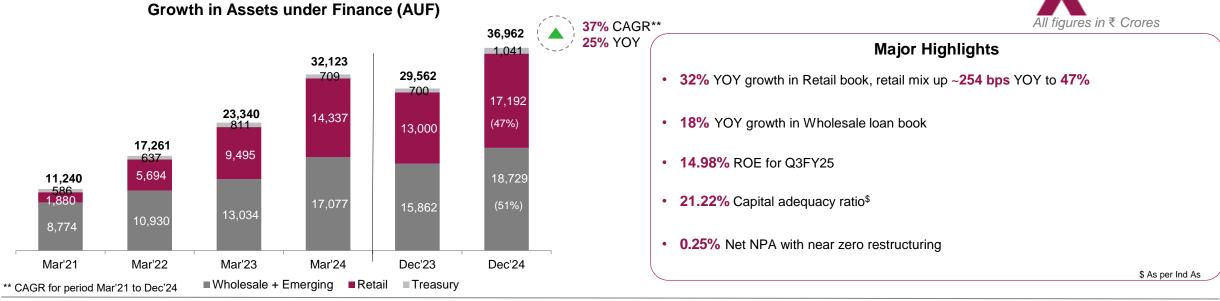
<sup>3) 47%</sup> effective stake held by Axis Group in step down subsidiary (51% stake held by Axis Mutual Fund & 9% stake held by Axis Bank)

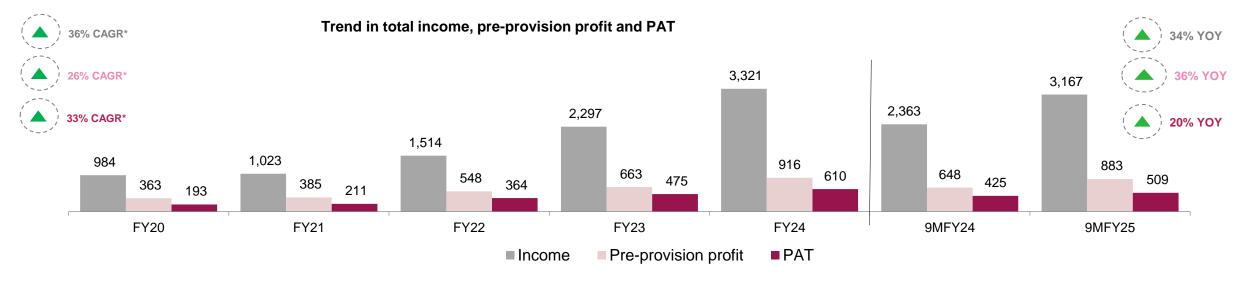
<sup>^</sup> CAGR for Mar-20 to Dec-24 period @ Based on New Business Premium

<sup>\*</sup> The figures represented above are for the Bank's domestic group entities as per Indian GAAP, as used for consolidated financial statements of the Group

### Axis Finance: PAT up 20% YOY, Retail book up 32% YOY

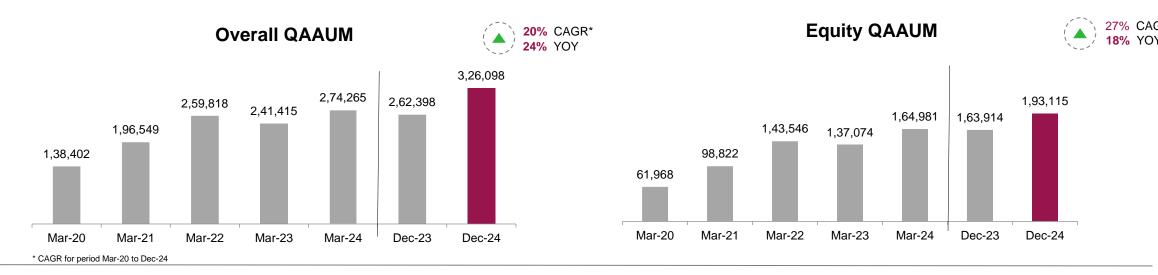


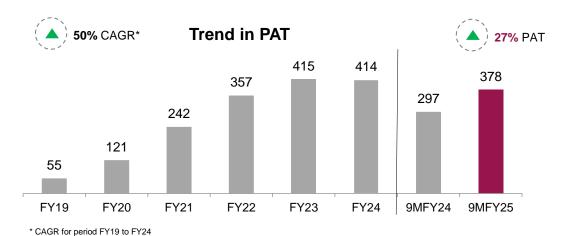




### Axis AMC: PAT up 27% YOY







Scheme AUM/AAUM (Amt in cr) Rs.316254.37 / Rs.326097.53 Asset Classwise AUM / AAUM: Liquid/Money Market: 46220.38/51211.99, Gilt: 933.81/788.71, Income/Debt: 51172.60/55224.01 Equity including ELSS: 190037.71/190823.04, Hybrid: 12075.48/12415.24, Solution: 2211.75/2291.72, Index: 7812.50/7602.24, ETF: 3878.77/3829.53, FOF: 1911.37/1911.04 . AUM by geography (%) [Cities]: Top 5: 53.63% Next 10: 15.04% Next 20: 6.30% Next 75: 7.74% Others: 17.29%

#### **Major Highlights**

- 5% AUM market share as of Dec'24
- 9MFY25 revenue stood at ₹961 crores up by 21%
- 62% of overall AUM consists of Equity & Hybrid funds
- Among the highest rated customer app (AppStore 4.7 & PlayStore 4.6) in AMCs
- ~12.8 mn client folios as at of Dec'24

### Axis Capital: Among the leading players in Equity Capital Markets

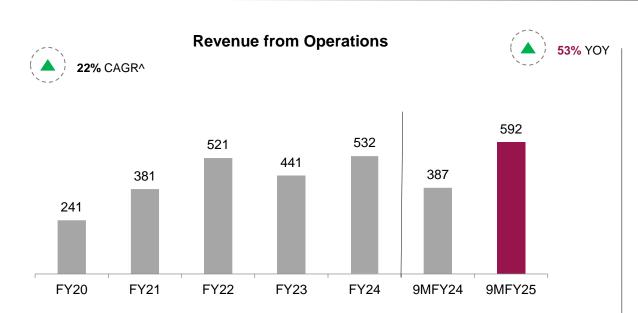


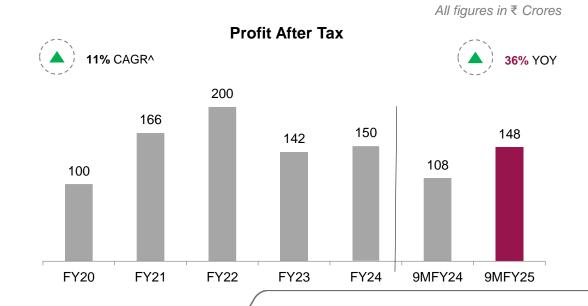
#### 9MFY25 Ranking\* by value (includes IPO, FPO, QIP, REIT, OFS & Rights)

Rank	Banker	No of Deals*
1	Peer 1	32
2	Peer 2	21
3	Peer 3	34
4	Axis Capital	32
5	Peer 5	25

#### **Major Highlights**

- 43 ECM deals closed in 9MFY25 that includes 20 IPOs, 10 Blocks deals
- 4<sup>th</sup> rank in ECM deals
- 64% of India's market cap under coverage
- ₹592 crores Revenue from operations in 9MFY25





\*Source: Primedatabase; Updated till 31st December, 2024;

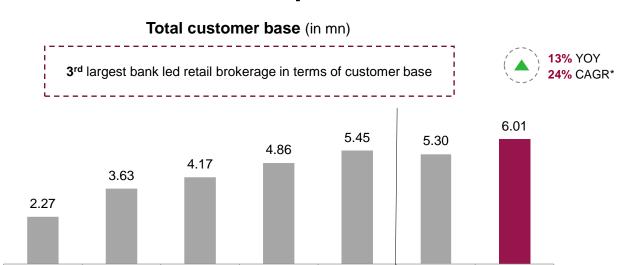
Includes all Equity IPOs, FPOs, QIPs, OFS, REIT, InvIT, Rights Transactions

^ CAGR for period FY20 to FY24

### Axis Securities : PAT up 86% YOY

Mar'22





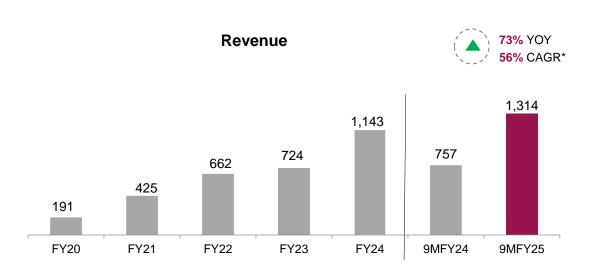
Mar'24

Dec'23

Dec'24

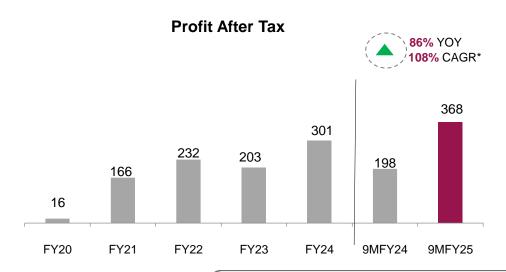
#### **Major Highlights**

- 13% YOY growth in customer base in Q3FY25
- 31% of the volumes in Q3FY25 was from Mobile trading
- 56% of clients traded through Axis Direct Mobile App in Q3FY25
- ₹1,314 crores broking revenues in 9MFY25, up 73% YOY



Mar'23

All figures in ₹ Crores



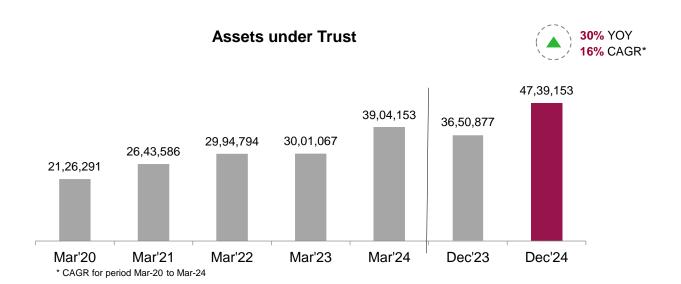
Mar'20

Mar'21

\* CAGR for period Mar-20 to Mar-24

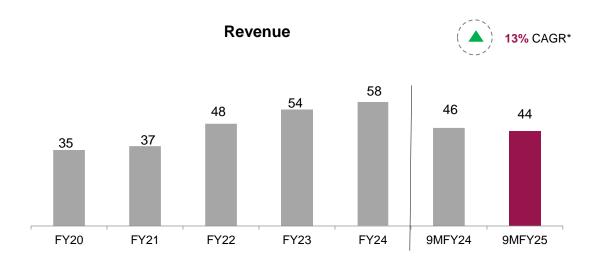
### Axis Trustee: AUM up 30% YoY

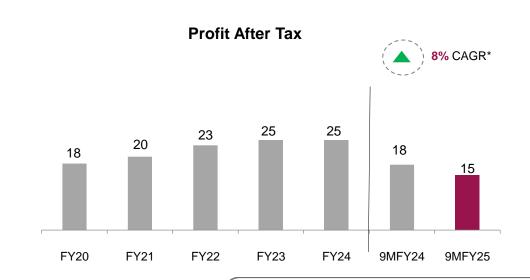




#### **Major Highlights**

- No. 2 @ 11% share in Securitization with 2X revenue growth on QOQ basis
- 107% revenue growth QOQ in Facility Agency business
- 47% market share in Alternate Investment Fund volumes





### A.TREDS: Invoicemart setting a new benchmark in TReDS







- A.TREDS is the largest TReDS entity which operates on a perpetual license, allowed by RBI to set up the Trade Receivables Discounting System (TReDS), an electronic platform for facilitating cash flows for MSMEs
- The TReDS platform connects MSME sellers and their corporate buyers to multiple financiers. It enables discounting of invoices of the MSME sellers raised on large buyers, through a transparent bidding mechanism that ensures financing of receivables at competitive market rates.
- Our digital invoice discounting platform 'Invoicemart' has set a new benchmark by facilitating financing of MSME invoices of more than ₹ 1,56,000 crs+.
- Invoicement has helped in price discovery for MSMEs across 1,100+ locations in India who are now able to get their bills discounted from 64 financiers (banks, NBFC factors and NBFCs)

#### SUSTAINABLE & INCLUSIVE PAYMENTS INNOVATION



**October 2024** - Invoicemant platform declared as Winner at the APAC Payment Excellence Awards, held in New South Wales, Australia

#### Progress so far (Jul'17 to Dec'24)



Throughput ~ ₹ 1,56,000 Cr



Invoices Discounted (in No's) ~ 36.5 Lakh



Participants on-board ~ 42.750

# Freecharge: Strong focus on scaling Payment Aggregation and Merchant Businesses



#### **Merchant Business**

- Merchant QR GMV stable, selected geographies continue to be the focus
- Merchant Cash Advance (MCA) The business loan product, roll out planned in selected cities
- Continue sourcing current account for offline merchants, showing positive results
- 19% growth in current account MDAB (monthly daily average balance) in closing of Q3 FY25 vs closing of Q2 FY25



#### **Payment Aggregation**

- Awaiting payment aggregation license, PAPG is successfully expanding its reach within existing enterprises networks
- 9% increase in the GMV in Q3 FY25 vs Q2 FY25 and our offline GMV for large merchants nearly stable
- New features such as Merchant onboarding document OCR verification and Auto invoicing for gross settlement launched



#### **Consumer Payments & Financial Services**

- Microfinance (MFI) is gaining momentum Over 70 branches opened and ready for scale up
- Payments AOV and GMV per MAU nearly stable in Q3 FY25 vs Q2 FY25
- Launched 3 major features in Q3 FY25:
  - UPI Lite: ~75k UPI Lite wallets onboarded in 3 months
  - Credit Line on UPI: expanding UPI use cases for customers
  - Aadhaar OTP based UPI Pin setting





### **Executive Summary**

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### Our winning mindset is reflected in multiple awards and recognitions...





Won 'Domestic Retail Bank of the year' and 'Digital Transformation of the year' Award



Won "Infosys Finacle Award", for Co-lending Project implementation, Transformation Excellence, Ecosystem led innovation and Neo for Corporates



Best BFSI Customer Experience of the year for NEO API Banking Suite



Won "Most Innovative use of AL/ML, Digital Onboarding Rollout and Digital Channel Implementation" Award



Ranked 3<sup>rd</sup> for India Large Corporate banking and Middle Market banking



Won 'Best in Future of Trust' Award



Won 'Best Investment Bank Award



Won 'Best Advisory Solution Platform and Best Private Bank for Digital Marketing & Communication' Award



Won 'India's Best Digital Bank' award at the Financial Express Awards



Won "Best Bank in India (Private
Sector – Large)" for Best Performance
on Profitability, Risk Management and
Asset Quality



Won 'Best Security Practices in Banking Sector' Award at NASSCOM-DSCI Annual Excellence Award 2023



Won 'Best Wholesale/Transaction Bank Award'



'Most Recommended Retail Bank in India' and 'Most Helpful Bank during Covid-19 in India'



Won "Best use of Intelligent Chatbot Award and Data & Customer Insight Award"



Won 'Leadership in Social Impact' award at the ESG India Leadership Awards 2021



Ranked 1st on Fortune List of "Future Ready workplaces".



'Best Sustainability-linked Bond
- Financial Institution' for its
US\$600m Sustainable AT1 Bond and
'Renewable Energy Deal of the Year
(Wind)'



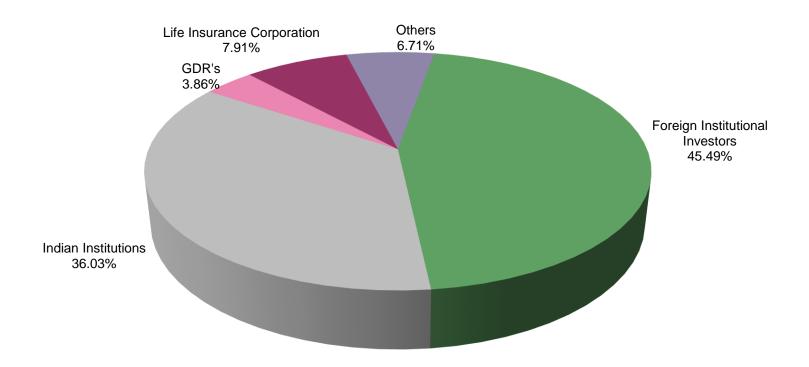
Won "Highest Improvement in Data Quality of Commercial Bureau" Award



Won 'Enterprise IT Excellence' Award for Business Resilience Impact of Technology category

### **Shareholding Pattern (as on December 31, 2024)**





- Share Capital
- Shareholders' Funds
- Book Value Per Share
- Diluted EPS (Q3 FY25) (Annualised)
- Market Capitalization

₹619 crores

₹171,279 crores

₹553

₹80.32

₹317,270 crores (as on January 15, 2025)

### **Financial Performance**



E: 118 (		005405	0.051/0.4	0/ 0			0/ 0 //
Financial Performance (₹ crores)		Q3FY25	Q3FY24	% Growth	9MFY25	9MFY24	% Growth
Interest Income	A	30,954	27,961	11%	91,435	80,144	14%
Other Income	B = C+D+E	5,972	5,555	8%	18,478	15,676	18%
- Fee Income	С	5,455	5,169	6%	16,166	14,620	11%
- Trading Income	D	368	291	26%	1,886	709	166%
- Miscellaneous Income	E	149	94	58%	425	347	23%
Total Income	F = A+B	36,926	33,516	10%	109,912	95,820	15%
Interest Expended	G	17,348	15,429	12%	50,897	43,339	17%
Net Interest Income	H = A-G	13,606	12,532	9%	40,537	36,805	10%
Operating Revenue	I = B+H	19,578	18,087	8%	59,015	52,482	12%
Core Operating Revenue*	J	19,147	17,796	8%	57,003	51,772	10%
Operating Expenses	К	9,044	8,946	1%	27,662	25,894	7%
-Staff Expense	L	2,985	2,711	10%	9,231	8,010	15%
-Non Staff Expense	М	6,060	6,235	(3%)	18,431	17,884	3%
Operating Profit	N = I-K	10,534	9,141	15%	31,353	26,587	18%
Core Operating Profit*	0	10,102	8,850	14%	29,341	25,878	13%
Provisions other than taxes	Р	2,156	1,028	110%	6,399	2878	122%
Profit Before Tax	Q = N-P	8,378	8,113	3%	24,954	23,710	5%
Tax Expenses	R	2,074	2,042	2%	5,698	5,978	(5%)
Net Profit	S = Q-R	6,304	6,071	4%	19,256	17,732	9%
EPS Diluted (in ₹) (annualized)		80.32	77.86		82.12	76.10	
Return on Average Assets (annualized)		1.64%	1.75%		1.71%	1.77%	
Return on Equity (annualized)		15.37%	18.07%		16.43%	18.46%	
Capital Adequacy Ratio (Basel III) (incl. profit)		17.01%	16.63%		17.01%	16.63%	

<sup>\*</sup> excluding trading profit and exchange gain/loss on capital repatriated from overseas subsidiary

### **Financial Performance**



F:		005/05	005/04	0/ 0	OMEVOE	01457/04	0/ 0
Financial Performance (\$ mn)		Q3FY25	Q3FY24	% Growth	9MFY25	9MFY24	% Growth
Interest Income	Α	3,615	3,266	11%	10,679	9,360	14%
Other Income	B = C+D+E	698	649	8%	2,158	1,831	18%
- Fee Income	С	637	604	6%	1,888	1,708	11%
- Trading Income	D	43	34	26%	220	83	166%
- Miscellaneous Income	E	17	11	58%	50	40	23%
Total Income	F = A+B	4,313	3,915	10%	12,837	11,191	15%
Interest Expended	G	2,026	1,802	12%	5,945	5,062	17%
Net Interest Income	H = A-G	1,589	1,464	9%	4,735	4,299	10%
Operating Revenue	I = B+H	2,287	2,112	8%	6,893	6,130	12%
Core Operating Revenue*	J	2,236	2,078	8%	6,658	6,047	10%
Operating Expenses	К	1,056	1,045	1%	3,231	3,024	7%
-Staff Expense	L	349	317	10%	1,078	935	15%
-Non Staff Expense	М	708	728	(3%)	2,153	2,089	3%
Operating Profit	N = I-K	1,230	1,068	15%	3,662	3,105	18%
Core Operating Profit*	0	1,180	1,034	14%	3,427	3,022	13%
Provisions other than taxes	Р	252	120	110%	747	336	122%
Profit Before Tax	Q = N-P	979	948	3%	2,914	2,769	5%
Tax Expenses	R	242	238	2%	665	698	(5%)
Net Profit	S = Q-R	736	709	4%	2,249	2,071	9%
EPS Diluted (in ₹) (annualized)		80.32	77.86		82.12	76.10	
Return on Average Assets (annualized)		1.64%	1.75%		1.71%	1.77%	
Return on Equity (annualized)		15.37%	18.07%		16.43%	18.46%	
Capital Adequacy Ratio (Basel III) (incl. profit)		17.01%	16.63%		17.01%	16.63%	

<sup>\$</sup> figures converted using exchange rate of 1\$ = ₹85.6200

<sup>\*</sup> excluding trading profit and exchange gain/loss on capital repatriated from overseas subsidiary

### **Balance Sheet**

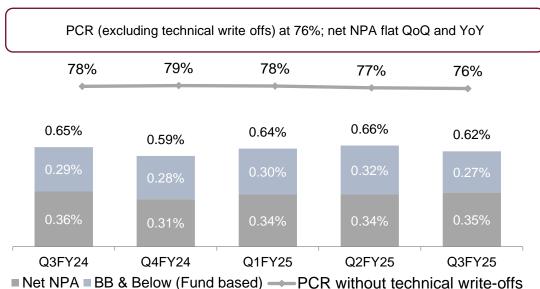


Balance Sheet	As on 31 <sup>st</sup> Dec'24	As on 31 <sup>st</sup> Dec'23	As on 31 <sup>st</sup> Dec'24	As on 31 <sup>st</sup> Dec'23	% Growth
CAPITAL AND LIABILITIES	In ₹ Crores	In ₹ Crores	in \$ Mn	in \$ Mn	
Capital	619	617	72	72	0.4%
Reserves & Surplus	1,70,660	1,42,367	19,932	16,628	20%
ESOP Outstanding	1,019	745	119	87	37%
Deposits	10,95,883	10,04,900	1,27,994	1,17,367	9%
Borrowings	1,89,255	1,95,159	22,104	22,794	(3%)
Other Liabilities and Provisions	68,276	54,753	7,974	6,395	25%
Total	15,25,712	13,98,541	1,78,196	1,63,343	9%
ASSETS					
Cash and Balances with RBI / Banks and Call money	84,455	88,361	9,864	10,320	(4%)
Investments	3,53,283	3,09,070	41,262	36,098	14%
Advances	10,14,564	9,32,286	1,18,496	1,08,887	9%
Fixed Assets	6,081	5,494	710	642	11%
Other Assets	67,328	63,330	7,864	7,397	6%
Total	15,25,712	13,98,541	1,78,196	1,63,343	9%

### Limited restructuring, largely secured and well provided



#### Bank's Net NPA\* and Fund based BB and Below\* portfolio



#### BB & below book

BB & Below Outstanding	Q2 FY25	Q3 FY25	
Fund based (FB)	3,434	2,921	
Non fund based	1,302	1,352	
Investments	1,096	1,096	

The outstanding amount in 'BB and Below' portfolio incorporates cumulative impact of rating Upgrades / Downgrades and Slippages from the pool

**Update on restructured book** 

Outstanding Covid (1+2) restructuring as on 31.12.2024	Implemented
Bank	1,267
Retail	1,087
Wholesale	180
CBG	-
Bank as a % of GCA	0.12%
Retail as a % of segment GCA	0.18%
Wholesale as a % of segment GCA	0.06%
CBG as a % of segment GCA	-

- Overall provision on restructured book Rs. 393 crs, coverage ~ 19%
- ~99% of Retail Covid (1+2) is secured, unsecured 100% provided
- Linked but not restructured NFB Rs. 646 crores
- MSME (1+2) restructured book Rs. 178 crs, 0.02% of GCA, provision held Rs. 47 crs
- Linked non-restructured book Rs. 56 crores, provision held Rs. 22 crs

#### Key comments on BB and Below book

- Rs. 162 crs downgraded to BB & below during the quarter
- Rs. 242 crs slippages (FB + Investments) to NPA
- Rs. 384 crs net reduction in balances/exits from the BB & Below book during the quarter
- Average ticket size ~ Rs. 31 crs
- ~ 23% of BB & Below book rated better by at least one rating agency
- Top 5 sectors comprising Power Generation & Distribution, Infra Construction, Textiles, Real Estate and Medical & Educational Services account for 63% of FB book

#### **Safe Harbor**



Except for the historical information contained herein, statements in this release which contain words or phrases such as "will", "aim", "will likely result", "would", "believe", "may", "expect", "will continue", "anticipate", "estimate", "intend", "plan", "contemplate", "seek to", "future", "objective", "goal", "strategy", "philosophy", "project", "should", "will pursue" and similar expressions or variations of such expressions may constitute "forward-looking statements". These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements. These risks and uncertainties include, but are not limited to our ability to successfully implement our strategy, future levels of non-performing loans, our growth and expansion, the adequacy of our allowance for credit losses, our provisioning policies, technological changes, investment income, cash flow projections, our exposure to market risks as well as other risks. Axis Bank Limited undertakes no obligation to update forward-looking statements to reflect events or circumstances after the date thereof.



## **Thank You**