

I / We unconditionally agree to following terms and conditions for operating the Account /Existing accounts held under the Customer ID-----through Fax / Email instruction -

1. The facility is available only for (a) Transfer of funds within the accounts held by me/us with Axis Bank (b) Creation of Fixed Deposit by debit to my/our savings account with Axis bank (c) Statement / Cheque book request for accounts held by me/us with Axis bank (d) Hot listing of Cards for accounts held by me/us (e) Stop Payment requests for accounts held by me/us with Axis bank. (f) Mobile Number and E mail ID updation for my/our accounts with Axis bank.
2. The instructions sent through my/our E-Mail ID/ Fax as registered with the Bank, will be processed only on the basis of a Customer Request Form (CRF) duly signed by me/us and sent as a scan copy through my/our registered E-Mail ID/Fax. I/We agree that the Bank will not process the instructions provided by me in such a manner as above, incase my/our signature on the Customer Request Form does not match with the signature(s) available in the Bank's records.
3. Details of Fax No. and E-Mail ID given in this Form will constitute our registered Fax No. and E-Mail Id for Axis Bank unless changed through my / our mandate and acknowledged by Axis Bank.
4. Operation of the Account through Fax / E-Mail shall be strictly confined to instructions sent through registered Fax No. / E-Mail Id and received by Axis Bank in their Fax No. / E-Mail Id provided to me / us and Axis Bank shall not be responsible for ensuring the validity and authorization for such instructions.
5. Any change in the Fax No. / E-Mail Id has to be intimated by me / us to Axis Bank in their Fax No. / E-Mail Id and acknowledged by it.
6. Axis Bank shall act on faxes / emails received from me / us only on working days and during the business hours of the aforesaid Branch of the Bank for aforesaid transactions and Axis Bank shall not be responsible for any failure / rejection of the instruction due to lack of availability of time for execution of such instructions.
7. Axis Bank shall not be bound to act upon instructions received by Fax / E-Mail, which are illegible or multiple and not unambiguous and Axis Bank opinion and decision shall be treated as final. Axis Bank shall not be responsible for any losses or damages which I/We may suffer as a consequence thereof.
8. Axis Bank acting upon the instructions through Fax / E-Mail shall not be responsible for any losses / damages incurred out of transactions undertaking based on such instructions. If subsequently it was found by me / us that the instruction sent through Fax / E-Mail was not authorized or fraud or hacking has occurred at my / our Fax / E-Mail Id. Axis Bank shall also not be responsible for the consequences.
9. I/ We shall responsible for all the instructions given by Fax / E-Mail as to compliance of all laws or regulations of all statutory, regulatory and enforcement bodies and will bear all claims, losses, damages, costs liabilities and expenses incurred, suffered or paid by Axis Bank acting upon the instructions received through Fax / E-Mail.

Signature of the Primary Applicant

Signature of the Joint Applicant