

Terms and Conditions for The Leela offer on Axis Bank Cards

Validity: 3rd October 2025 (00:00 Hours) to 30th September 2026 (23:59 Hours)

Card's Applicable: Axis Bank Reserve, Axis Bank Magnus Burgundy, Axis Olympus & Axis Bank Magnus, Axis Bank Primus Credit Card, Axis Bank Burgundy Private Credit Card

Offer Details:

Offer 1 : Applicable on Axis Bank Reserve, Axis Bank Magnus Burgundy, Axis Bank Olympus & Axis Bank Magnus CC

- 15% savings on bed & breakfast rate

Exclusions:

- Blackout dates apply
- Not valid on member rates or highly discounted offers
- Cannot be combined with any other promotion or exclusive deal
- Not applicable for group bookings of more than 5 rooms
- Benefits are non-transferable and not encashable

Offer 2: Applicable on Axis Bank Primus Credit Card, Axis Bank Burgundy Private Credit Card

- Up to 20% savings on bed & breakfast rates
- One level room upgrade (subject to availability)
- Welcome amenity
- 30 mins spa treatment*
- One way Airport transfers for reservation with minimum 2 length of stay for city hotels & 3 for Resorts**
- 20% savings on food, soft beverage, and laundry services
- Early check-in from 11:00 am (subject to availability)
- Late check-out, 4:00 pm (subject to availability)
- Leela Ceremonial Rituals and Cultural Immersion

Exclusions:

- Blackout dates apply
- Cannot be combined with any other promotion, discount, or membership benefit
- Not applicable for group bookings of more than 5 rooms
- Benefits are non-transferable and not encashable
- *30 spa treatment is not available at The Leela Gandhinagar.
- **One-way airport transfer benefit is not available at The Leela Palace Bengaluru

Axis Bank's Standard Terms and Conditions:

- **If you do not have an Axis Bank Credit Card, [Click Here.](#)**
- The decision of The Merchant & Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
- The offer is not transferable, non-negotiable and cannot be En-cashed.
- Incomplete / rejected / invalid / returned / disputed or unauthorized/ fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The Merchant and Axis Bank reserve the right at any time, without notice, to add/ alter/ change/ or vary any or all these terms and conditions or to replace, entire or in part, this offer, by another offer, whether similar to this offer or not, or to withdraw it altogether.
- The participation in the offer is entirely voluntary and it is understood that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- The Merchant & Axis Bank reserves the right to modify / alter the offer or all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Axis Bank only offers discount on purchase of goods and services of The Merchant by using Axis Bank Credit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by The Merchant. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with The Merchant directly without any reference to Axis Bank. Additional discount offered by the Bank is solely for promoting usage of Axis Bank Credit card.
- Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation, or solicitation to purchase any products/ services of The Merchant or any third party and is not intended to create any rights and obligations.
- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/

regulations and as per bank's extant guidelines from time to time.

- Bank may use the services of agents for sales / marketing of the products. Copy Rights of Axis Bank Limited. All rights are reserved.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
- The Merchant & Axis Bank reserve the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies, or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Logos/trademarks used are owned by respective entities. Axis Bank has been authorized to use these logos/trademarks for offer promotion purposes.
- Any person taking the advantage of this offer shall be deemed to have read, understood, and accepted these terms and conditions.
- Any dispute relating to the offer, or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- Merchant Terms & Conditions applicable
- This offer is valid only for existing cardholders of Axis Bank and is not transferable/ applicable to any cards issued by any other bank. To be eligible for this offer, customer is required to only use a valid Axis Bank Credit card to make the qualifying purchase. Purchases made with any other cards, or any other bank credit cards, will not be eligible for this offer.

Partner's Terms and Conditions:

Stay Policy

- Standard check-in and check-out timings of **The Leela Palaces, Hotels and Resorts** apply.
- Blackout dates, long weekends, and high-demand periods may apply at the discretion of **The Leela Palaces, Hotels and Resorts**.
- Room occupancy must not exceed the maximum permitted for the booked category. Extra beds or cribs are subject to availability and will be charged at prevailing rates.

- All guests must present valid government-issued ID at check-in. Foreign nationals/NRIs must present a passport with valid visa.

Child Policy

- Children within the defined age threshold may share the parents' room on existing bedding at no extra charge, provided occupancy limits are not exceeded.
- Guests above this threshold are considered adults; extra bed and meals will be charged at prevailing rates.

Offer Eligibility & Redemption

- **Valid exclusively** for Axis Bank Reserve, Axis Bank Magnus Burgundy, Axis Olympus & Axis Bank Magnus, Axis Bank Primus Credit Card, Axis Bank Burgundy Private Credit Card, according to the offer.
- The eligible card must be presented at check-in and used for payment. Failure to do so will result in the booking being charged at the prevailing public rate.
- Benefits are non-transferable, not encashable, and not combinable with other promotions, discounts, or memberships.
- Blackout dates and yield restrictions apply.

Cancellation & Amendment Policy

- Reservations may be cancelled or amended as per **The Leela Palaces, Hotels and Resorts** standard policy.
- Late cancellations, no-shows, or amendments outside the permitted window will attract charges.
- Advance-purchase/non-refundable offers are strictly prepaid, non-amendable, and non-refundable.

Payment Policy

- All reservations must be guaranteed with a valid Axis Bank Credit Card in the guest's name.
- The card may be pre-authorised at check-in to cover room, tax, and incidentals.
- Prepaid bookings require full payment at the time of reservation via secure payment link.
- Third-party payments are not permitted.

General Provisions

- **This offer is designed exclusively for** Axis Bank Reserve, Axis Bank Magnus Burgundy, Axis Olympus & Axis Bank Magnus, Axis Bank Primus Credit Card, Axis Bank Burgundy Private Credit Card, reflecting its premium positioning. **The Leela Palaces, Hotels and Resorts** reserves the right to verify card eligibility at check-in.
- **The Leela Palaces, Hotels and Resorts** may cancel bookings with incomplete, invalid, or fraudulent details.
- Offer is subject to availability and may be closed on high-occupancy dates under yield management.
- **The Leela Palaces, Hotels and Resorts** and Axis Bank reserve the right to amend, withdraw, or discontinue the offer without notice.
- Force majeure applies.
- All disputes are subject to the jurisdiction of the courts where the participating hotel is located.

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