Terms and Conditions for Dining Delights: Axis Bank Exclusive Dining Program with EazyDiner

Offer Period: 1st October 2026 to 31st January 2027 (inclusive of both days)

Offer Details:

1) **Offer: Flat INR 1,000 off on a minimum order value of INR 5,000**
    - Minimum order value INR 5,000
    - Valid once per card per month
    - **Applicable on:** Axis Bank Magnus Burgundy Credit Card, Axis Bank Reserve Credit Card, Axis Bank Olympus Credit Card, and Axis Bank Burgundy Private Credit & Debit cards only

2) **Birthday Offer: 50% off up to INR 2,000**
    - No minimum order value
    - Offer is available only to the primary cardholders during their birthday week at select restaurants.
    - Can be redeemed only once per year per customer
    - Complimentary annual EazyDiner Prime Membership
    - All the customers will have to complete an INR 1 authentication to activate the EazyDiner Prime membership.
    - Complimentary INR 5,000 Voucher for Postcard hotels stay, use voucher code: **AXIS5000.**

    Applicable on: Axis Bank Magnus Burgundy Credit Card, Axis Bank Reserve Credit Card, Axis Bank Olympus Credit Card, and Axis Bank Burgundy Private Credit & Debit cards only

- Offer applicable on booking via the Axis Bank Dining Delights Program on EazyDiner
- Escalations: EazyDiner Concierge Board Number & email ID, Axis Bank Credit Card Customers (exclusive board line): 7669004444
- EazyDiner Prime Customers: Phone No. 7861004400 | Email: prime@eazydiner.com
- Other Registered EazyDiner Customers: Phone No. 7861004444 | Email: booking@eazydiner.com

Detailed Customer Journey on EazyDiner:

Discovery of Axis Bank Dining Delights Page

1. Customers can book their dining experience via the Axis Bank Program on EazyDiner. They can access the program directly through the Axis Bank Dining Delights link https://dining.eazydiner.com/axisbank or via the EazyDiner App, where the Axis Bank Dining Delights Program is featured.

2. Once the customer lands on the Axis Bank Dining Delights page, the Booking and the Payment journeys mentioned below can be followed.

Booking Experience on Axis Bank Dining Delights Page:

1. Customers land on the Axis Bank Dining Delights landing page

2. Customers can view the dining offer from Axis Bank along with the cards on which the offer is applicable

3. The customers can select a restaurant of their choice. The restaurant tiles show restaurant details and available cuisine.

4. Once a restaurant is selected and customers click on “Book now”, the booking experience begins.

5. Customers select the date of dining, number of guests, dining deal (which is a combination of both restaurant discount and Axis Bank card offer) and enter the details viz. Name, phone number and email under guest details to book a table.

6. If a guest has already logged in, the guest details are automatically filled.

7. If a guest is a new customer, after clicking “Book”, an OTP validation is triggered to validate the phone number and complete the booking.

8. Booking confirmation is shown on the portal.

Payment Experience on Axis Bank Dining Delights on the EazyDiner app:

1. Customer clicks on “Pay Now”, enters the Bill amount and clicks Pay.

2. Axis Bank Dining Delights offers are shown to the customer to select the relevant offer based on the card that the customer has.

3. Offer is applied, and the discounted amount is shown to the customer. The customer then clicks "Pay".

4. The Customer has to make payment via PayEazy and is taken to the payment gateway where (s)he enters the card details, and the transaction succeeds for eligible cards

5. The customer can also call the EazyDiner concierge team for any help in the transaction.

Prime Membership Activation Journey:

1. Please click on the Prime activation link on the EazyDiner app.
2. Click on “Enroll Now” button to sign-up or login. Enter the Card details for eligible card validation. After successful validation, the Prime membership will be activated.
3. The customer must claim the EazyDiner Prime membership benefit within the birthday week
4. All eligible customers will have to complete a INR 1 authentication to activate the EazyDiner Prime membership.

Postcard Hotels Voucher Journey:

1. Members make a reservation in a hotel of their choice at www.postcardresorts.com
2. Member enters the code **AXIS5000** at the time of making a booking to avail of the discount.
3. The offer is valid anytime over the next 12 months.

4. The offer does not have any blackout dates.
5. The offer will be valid only when the payment is made using eligible Axis Bank Cards.
6. The offer is subject to the availability of rooms and cannot be combined with any other offer.
7. The offer is applicable when reserving a room on www.postcardresorts.com or calling us at +91 79995 55222 or writing to us at book@postcardresorts.com
8. Exclusive of applicable government taxes and discretionary service charges.

Axis Bank Standard Terms and Conditions:

- The decision of The Merchant & Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
- The offer is not transferable, non-negotiable and cannot be encashed.
- Incomplete / rejected / invalid / returned / disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The Merchant and Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all these terms and conditions or to replace, entire or in part, this offer, by another offer, whether similar to this offer or not, or to withdraw it altogether.
- The participation in the offer is entirely voluntary and it is understood that the participation by the cardholders shall be deemed to have been made on a voluntary basis.
- The Merchant & Axis Bank reserves the right to modify / alter the offer or all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any cardholder, Axis Bank's decision shall be final and binding on cardholders in all respects.
- Axis Bank only offers discount on purchase of goods and services of The Merchant by using Axis Bank Credit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by The Merchant. Any dispute or claim regarding the goods and/or services must be resolved by the cardholder with The Merchant directly without any reference to Axis Bank. Additional discount

offered by the Bank is solely for promoting usage of Axis Bank Credit card.

- Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation, or solicitation to purchase any products/ services of The Merchant or any third party and is not intended to create any rights and obligations.
- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- Bank may use the services of agents for sales / marketing of the products. Copy Rights of Axis Bank Limited. All rights are reserved.
- Axis Bank shall not be liable in any manner whatsoever for any loss / damage / claim that may arise out of use or otherwise of any goods / services availed of by the Card Holder/s under the offer.
- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and / or services under the offer.
- The Merchant & Axis Bank reserve the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies, or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank
- Axis Bank shall not be obliged to make any public announcements to intimate the successful cardholders about the discount under the offer.
- The offer is not available wherever prohibited and products / services for which such programs cannot be offered for any reason whatsoever.
- Logos / trademarks used are owned by respective entities. Axis Bank has been authorized to use these logos / trademarks for offer promotion purposes.
- Any person taking advantage of this offer shall be deemed to have read, understood, and accepted these terms and conditions.
- Any dispute relating to the offer, or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- Merchant Terms & Conditions applicable
- This offer is valid only for existing cardholders of Axis Bank and is not transferable / applicable to any cards issued by any other bank. To be eligible for this offer, customer is required to only use a valid Axis Bank Credit card to make the qualifying purchase. Purchases made with any other cards, or any other bank credit cards, will not be eligible for this offer.

Partner Standard Terms and Conditions:

Disputes and Dispute Resolution -

- This Campaign / Offer is subject to applicable law and regulations and would be modified / discontinued based on the prevailing law / regulation at any point of time and neither party shall be under any liability or obligation or continue implementation of the said Campaign / Offer till such time the terms are modified by the Parties as per the prevailing / amended law at that point of time. In the event that the Campaign / Offer cannot be continued without total compliance of the prevailing law at any point of time, this Campaign/Offer shall be deemed to be terminated forthwith from the date when the amended law restricting / prohibiting the Campaign / Offer comes into force.
- Payment of fees / service charges / all other amounts due from the Customer to Axis Bank from usage of Axis Bank debit and credit cards by the Customer under this Offer and / or otherwise will be governed by Axis Bank Banking Terms & Conditions, cardholder Terms and Conditions and the Most Important Terms and Conditions which are available on the Axis Bank online portal www.axis.bank.in

- The Terms and Conditions shall be governed by the laws of India. Any dispute arising out of this Offer shall be subject to the exclusive jurisdiction of competent courts in Mumbai

  - Axis Bank reserves the right to extend or terminate this Offer, for reasonable cause, without prior notice. Axis Bank shall communicate the reasons for termination of the Offer on the online portal www.eazydiner.com. Axis Bank also reserves the right at any time, without prior notice, to add / alter / modify / change or vary all or any of these Terms & Conditions or to replace wholly, or in part, this Offer by another offer, whether similar to this Offer or not, or to withdraw it altogether.
  - If the Offer and / or anything to be done by Axis Bank or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Axis bank or any other entity, including but not limited to computer viruses, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Axis Bank or the other entity / entities, then Axis bank and / or the other entity / entities shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences of such delays.
  - Axis Bank Dining Delights Birthday Program is valid once a year for the cardholder's birthday on the eligible card. In case of multiple cards, customer can redeem only once a year on any of the eligible cards.

- Neither anything contained in these terms and conditions, nor the running of the Offer to which they apply, shall be construed as an obligation on Axis Bank to continue the Offer up to, on or after the Offer termination date.
- Nothing herein amounts to a commitment or representation by Axis Bank to conduct further such Offer.
- While availing of this Offer, the standard terms and conditions related to Axis Bank credit / debit cards will be applicable at all times. To view visit www.axis.bank.in
- A Customer without being required to do any further act, shall be deemed to have read, understood and unconditionally accepted the terms and conditions herein.
- All of Axis Bank's actions shall be on a best-efforts basis only.
- www.eazydiner.comTerms & Conditions apply.
- Any applicable taxes have to be paid by the card holder.
- The terms and conditions of the Offer shall be in addition to and not in substitution / derogation of the rules and regulations governing the use of the Axis Bank debit and credit card as stated above.
- Unauthorized use of this website may give rise to a claim for damages and / or be a criminal offence
- From time to time this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s).

We have no responsibility for the content of the linked website(s)

- You may not create a link to this website from another website or document without Axis Bank's prior written consent
- Your use of this website and any dispute arising out of such use of the website is subject to the laws of India or other regulatory authorities in India
- Any actions taken or obligations created voluntarily by the person(s) accessing this website shall be directly between such person and the owner of the website and Axis Bank shall not be responsible directly or indirectly for such action so taken
- Axis Bank is merely facilitating the payment by its customer and not earning any fee by hosting this website. This platform is only for display of offers extended by third party to Axis Bank's customer

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