

Terms and Conditions for Akasa Air offer on Axis Bank Cards

Validity: Valid from 1st March (00:00 Hours) to 30th April 2026 (23:59 Hours)

Card's Applicable: Axis Bank Credit Cards on AMEX network

Offer Details:

- Instant Discount up to 20% off on base fare on Akasa [Website](#) / Mobile [IOS/Android](#) App. *(By clicking on this link, you will be redirected to a third-party website)*
- Customers must login to be able to apply promocode and avail discount.
- The discount will be applicable on base fare*only, (*Flight ticket price before any taxes, fees, or additional charges)
- The offer is also applicable for Supplementary Cardmembers.
- The offer is available on all flights open for booking (0-365 days from date of booking)
- Akasa does not allow partial cancellations.
- Any Cardmember requested date change may attract applicable change fees as per policy along with the fare difference, calculated on the final payable fare net of discounts, even if the headline fare remains unchanged but discounts differ.
- The offer is only applicable on payments made through an eligible American Express Card routed via Razorpay.
- Offer is only valid on the eligible BINs shared by American Express. If the BIN series of the card does not match with the one provided by American Express to Akasa, then the cardholder will need to approach American Express and Akasa Airlines shall be entitled to withhold or deny the offer to the customer.
- The offer can be availed multiple times during the offer period.
- There is no minimum spend required to avail the offer.
- There is no capping on the maximum discount amount on this offer.
- Offer is not applicable on EMI transactions.
- The offer is not valid on multi-city flights.
- There are no blackout dates during the offer period.
- There are no exclusions under the offer period.
- The offer is only applicable on journey bookings.
- Discount won't be applicable on add-ons (seat selection, meals, extra baggage charges).
- There is no restrictions on the travel dates till when the cardmembers can book the flights under the offer period
- The offer is applicable on all sectors where Akasa airlines operate.
- The offer will be valid for any domestic or international ticket booked.
- The instant discount is applicable on a single transaction.
- All disputes, if any, arising out of or in connection with or because of above offer shall be governed by laws of India subject to the exclusive jurisdiction of the competent courts/tribunals in New Delhi only.
- Akasa has the right to change or discontinue or modify the Offer at any time during the Offer Period.
- The decision of Akasa, and American Express will be final and binding and any correspondence or challenges in this regard will not be entertained.
- All Bookings made under this Offer shall be subject to Akasa conditions of

carriage available at the [website](#). *(By clicking on this link, you will be redirected to a third-party website)*

- This offer cannot be combined with any other promotions/offers.
- The offer is applicable only on Akasa operated flights.
- Any queries related to the offer may be addressed to <https://www.akasaair.com/customer-support/grievance-redressal-process> within 3 days of the transaction. The queries will be responded within 72 hours of raising the issue on provided email id. *(By clicking on this link, you will be redirected to a third-party website)*
- The offer will be valid on INR & Non- INR transactions both.

Steps to avail the offer:

- An eligible customer must transact only on Akasa [Website](#) / Mobile [IOS/Android](#) App to qualify for the discount. Customers need to be logged in to be able to apply the promocode and avail discount *(By clicking on this link, you will be redirected to a third-party website)*
- Use promocode “**FLYAMEX**” at the time of checkout to avail the offer.

Axis Bank’s Standard Terms and Conditions:

- **If you do not have an Axis Bank Credit Card, [Click Here](#).**
- The decision of The Merchant & Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
- The offer is not transferable, non-negotiable and cannot be En-cashed.
- Incomplete / rejected / invalid / returned / disputed or unauthorized/ fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The Merchant and Axis Bank reserve the right at any time, without notice, to add/ alter/ change/ or vary any or all these terms and conditions or to replace, entire or in part, this offer, by another offer, whether similar to this offer or not, or to withdraw it altogether.
- The participation in the offer is entirely voluntary and it is understood that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- The Merchant & Axis Bank reserves the right to modify / alter the offer or all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.

- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Axis Bank only offers discount on purchase of goods and services of The Merchant by using Axis Bank Credit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by The Merchant. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with The Merchant directly without any reference to Axis Bank. Additional discount offered by the Bank is solely for promoting usage of Axis Bank Credit card.
- Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation, or solicitation to purchase any products/ services of The Merchant or any third party and is not intended to create any rights and obligations.
- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- Bank may use the services of agents for sales / marketing of the products. Copy Rights of Axis Bank Limited. All rights are reserved.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
- The Merchant & Axis Bank reserve the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies, or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Logos/trademarks used are owned by respective entities. Axis Bank has been authorized to use these logos/trademarks for offer promotion purposes.
- Any person taking the advantage of this offer shall be deemed to have read, understood, and accepted these terms and conditions.
- Any dispute relating to the offer, or the terms and conditions shall be subject

to the jurisdiction of the courts in Mumbai only.

- Merchant Terms & Conditions applicable
- This offer is valid only for existing cardholders of Axis Bank and is not transferable/ applicable to any cards issued by any other bank. To be eligible for this offer, customer is required to only use a valid Axis Bank Credit card to make the qualifying purchase. Purchases made with any other cards, or any other bank credit cards, will not be eligible for this offer.

American Express® Terms and Conditions:

- This program is being offered by the participating service establishment only and shall be valid for the period mentioned in the offer.
- The offer in this program will be fulfilled at the merchants' end only.
- This offer is being made purely on a "best effort" basis. Cardmembers are not bound in any manner to participate in this offer and any such participation is purely voluntary.
- American Express is neither responsible for availability of goods/services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes regarding the quality of goods/services availed shall be taken up with the merchant/service establishment directly. American Express shall have no liability whatsoever regarding the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer.
- American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- To receive this offer, purchase should be charged in full to the American Express Card. No cash alternative is available.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts of Delhi only.
- For non-INR transactions, the Charge taken by the Cardmember in a currency other than Indian Rupees will be converted into Indian Rupees (INR). The conversion will take place on the date the Charge is processed by overseas American Express, which may not be the same date on which the Charge was made as it depends on when the Charge was submitted to American Express. If the Charge is not in U.S. Dollars, the conversion will be made through U.S. Dollars, by converting the Charge amount into U.S. Dollars and then by converting the U.S. Dollar amount into Indian Rupees. If the Charge is in U.S. Dollars, it will be converted directly into Indian Rupees. Unless a specific rate is required by applicable law, the overseas American Express treasury system will use conversion rates based on interbank rate that it selects from customary industry source on the business day prior to the processing date, increased by a foreign currency conversion markup of 3.5%. If Charges are converted by third parties prior to being submitted to American Express, any conversions made

by those third parties will beat rates selected by them.
Foreign currency transactions are subject to a foreign exchange markup of 3.5%.

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