

SERVICE REQUEST FORM

Current/Savings (Individual, Non Individual, NRI)

Form Type



CSRF

The Branch Head
Axis Bank Ltd. _____ Branch _____

Sol ID : _____

Date of Request: _____

Please fill the form in BLOCK LETTERS only. Fields marked * (asterisk) are MANDATORY

1. CUSTOMER DETAILS

Existing Customer*	Y ☐ N ☐	If Yes, Customer ID		Account Number	
Title*		Account Name			

Please mention number of Joint Holder/Guardian/Karta/Authorized Signatory/LOA/POA _____

2. FOR INDIVIDUAL ACCOUNTS (Domestic & NRI)

Domestic Customer	☐ (a) Individual CIF Creation ☐ (b) Addition of Joint Holder/Guardian/Karta ☐ (c) Change of Signature
NRI Customer	☐ (d) NRI CIF Creation ☐ (e) Addition of NRI Joint Holder ☐ (f) Change of Signature

3. FOR NON-INDIVIDUAL ACCOUNTS (Proprietor, Partnership, Companies, Trusts etc)

☐ (a) Addition of Authorised Signatory/Partner/Proprietor/Director/POA/LOA/Trustee ☐ (b) Change of Signature ☐ (c) CIF creation & Debit Card issuance ☐ (d) CIF creation for TD issuance ☐ (e) Update Re-KYC (Non Individual Sole proprietor) ☐ (f) Update Re-KYC and Beneficial Owner (Other Non Individual) ☐ (g) Add/Update Beneficial Owner (Other Non Individual)

Sr. No	Form to be submitted along with Service Request Form	Form Type	Request Number
1	Addition of Joint Holder/Guardian/Karta	NSJ01	2.a or 2.b
2	Addition of Joint Applicant / LOA / POA / GUARDIAN / KARTA / Authorized Signatory	NRJ02/CDJ02	2.d or 2.e
3	Change of Signature	SIE01	2.c or 2.f or 3.b
4	Authorised Signatory/Partner/Proprietor/Director/POA/LOA/Trustee/Beneficiaries/SMO	CAS02	3.a or 3.c or 3.f or 3.g

Mode of operation

☐ Self ☐ Either/Survivor ☐ Anyone/Survivor ☐ Jointly by all
☐ Minor a/c operated by guardian ☐ Others _____

Mode of operation

☐ Single Signatory ☐ Any 2 jointly ☐ Jointly by all ☐ Authorised Signatory
☐ Anyone Partner ☐ Anyone one trustee ☐ As per board resolution
☐ Others _____

4. BENEFICIAL OWNER (BO) DECLARATION

Note: Please tick box A or B or C or D. Option A is applicable only for company. If box B or C is ticked, please fill in the names of the Beneficial Owner/Senior Managing Official in the space given below and complete details to be filled in CAS02 form.

I/We hereby confirm and declare to notify Axis Bank without delay of any changes to the controlling persons, controlling shareholders, person exercising control or having controlling ownership interest in the company/Partnership/LLP/AOP/Society/ Trust/Club/University/Institution as declared below.

☐ A. Listed on _____ (Name of the Stock Exchange) Or Subsidiary of a listed company: _____ (Name of the listed company) Listed on _____ (Name of the Stock Exchange)

OR

☐ B. The following natural person(s) (as mentioned below) exercise control or ultimately have a controlling ownership interest i.e. having ownership/entitlement of more than 25% (in case of Company) or more than 15% (in case of Non-Companies) or 15% or more (in case of Trust) of shares/capital/profits/property or controlling through voting rights, agreement, arrangement etc.

OR

☐ C. There are no natural person(s) who exercise control or ultimately have a controlling ownership interest, therefore details of all partner(s) (for partnership)/trustees (for trust)/ senior managing officials (for unincorporated bodies)/directors/senior management (for company) who are natural person(s) are stated below.

Name of BO/SMO 1 _____ % _____ Name of BO/SMO 2 _____ % _____

Name of BO/SMO 3 _____ % _____ Name of BO/SMO 4 _____ % _____

Name of BO/SMO 5 _____ % _____ Name of BO/SMO 6 _____ % _____

OR

☐ D. No Change (Note for branch: Ensure Beneficial owner details are updated in Finacle)

5. FOR OFFICE USE ONLY

1) I hereby certify that this service request form is complete in all respects and relevant documents have been obtained as per the KYC guidelines of the Bank and performed due diligence to verify the genuineness of the customer.

2) In case of signature mismatch, I certify that the customer has personally met and has signed in my presence. Kindly process the request.

3) We have made best efforts to identify the beneficial owner(s) of the said entity. The details furnished above have been verified from information, wherever available, in public domain.

For Axis Bank Limited

Signature: _____

Employee ID: _____

Name of Official: _____

Designation: _____

S.S. Number: _____

Date : _____

ACKNOWLEDGEMENT

Account Number: _____

Request Type: _____

Name and Signature of Branch official: _____

Branch Name: _____

Date of Request received: _____

6. Update RE_KYC (Non Individual Constitution)

*CONSTITUTION OF THE ENTITY

☐ Proprietorship ☐ Partnership ☐ Limited Liability Partnership ☐ Charitable trust ☐ Public Limited Company ☐ Private Limited Company ☐ Government ☐ Bank
☐ Societies ☐ Self Help Group ☐ Trust ☐ Section 25 Companies ☐ State Government ☐ Central Government ☐ One Person Company
☐ Local Government ☐ Others (specify) _____

COMMUNICATION/LOCAL ADDRESS

Change in communication/local address as updated in Bank record ☐ Yes / ☐ No. (If Yes, please fill the details below. New address will get updated at Account number mentioned on Service Request Form)

*Line1 _____
*Line2 _____
Landmark _____ *City _____
*Pincode _____ *State _____ *Country _____

REGISTERED / RESIDENCE ADDRESS

Same as Communication / Local Address ☐ Yes ☐ No (If No, please fill the details below. Address will get updated at Customer ID)

*Line1 _____
*Line2 _____
Landmark _____ *City _____
*Pincode _____ *State _____ *Country _____

*BUSINESS DETAILS

Date of Incorporation _____ Date of Commencement of Business _____ Country of Incorporation _____
Registration No. /CIN _____ Place/City of Incorporation _____
PAN _____ #Occupation Code _____ (To be filled by branch)

Nature of Business (Please tick if there is change in any of the field mentioned below)

☐ Manufacturing ☐ Service Provider ☐ Stock Broker ☐ Real Estate ☐ Trading (Retail/Wholesale) ☐ Transport
☐ Education ☐ Trust ☐ NGO ☐ Bullion ☐ Regulatory ☐ Other (specify) _____

Annual Turnover (in Rs.) _____ (Please enter numeric values only)

Number of Years in Business _____

Source of funds: ☐ Business Income ☐ Donation/Grant ☐ From Group Company ☐ Equity Investment ☐ Other (specify) _____

7. *KYC OF THE ENTITY

Identity Proof Document Type	ID No.	Issuing Authority	Place of Issue
Address Proof Document Type	ID No.	Issuing Authority	Place of Issue
Legal Proof Document Type	ID No.	Issuing Authority	Place of Issue

(Applicable for FCRA accounts only)

MHA License Issuance/Renewal Date _____ MHA License Expiry Date _____
MHA Regd. No. _____ Existing FCRA A/c _____

8. TERMS & CONDITIONS (To be signed by the existing signatory/ies with Rubber Stamp, as applicable)

I/ We (In this context, "I/we,"my/ours" and "me/us" refers to all holders of the account) have read and understood the T&C and understand that any changes to the T&C will be available on the website www.axisbank.com only. I/We confirm that the authorized signatories as approved by me/our Board/ all the partners of the firm/ all members of the Managing Committee, are authorized to operate the account. I/We hereby agree to indemnify Axis Bank and their successors or assignees if any of the representations and declarations made here under by me/us is incorrect, false or misleading in any of its particulars. I/We declare, confirm and agree that all the particulars and information given in the Application form (and all documents referred or provided therewith) are true, correct, complete and upto date in all aspects and I/We have not withheld any information.

For Companies: I/ We are enclosing herewith relevant self-certified extracts of MCA website pertaining to our company. We confirm that the same is up-to-date. We confirm that all other KYC documents pertaining to the company and its authorised signatories as informed to the Bank from time to time continue to be valid.

Note for Re-KYC & BO updation: For Partnership/LLP/AOP/Society/Trust/Club/University/Institution: The declaration should be signed by an active/designated partner in case of Partnership Firm/LLP, a trustee in case of Trust, a senior member in case of AOP, Society, Club and member of the Managing Committee in case of University and Institution. **For Companies:** The declaration to be signed by the official authorized to sign the Board Resolution/Company Secretary/ Person signing the Board Resolution.

Disclaimer: Bank will process your Service Request within 10 working days (Turn Around Time - TAT) from the date of submission of Service Request Form complete in all respect alongwith all relevant documents as per the internal guidelines of the Bank and the regulatory requirements. TAT may not be applicable under certain unforeseen circumstances which are beyond the control of the Bank. The Bank shall not be held responsible for delay due to such circumstances.

Signature 1 _____

Signature 2 _____

Name 1 _____

Name 2 _____

Signature 3 _____

Signature 4 _____

Name 3 _____

Name 4 _____