

Safe banking tips while using the Forex Card

✓DO's

- Use the Mobile App and Internet Banking facility to check your Balance, transaction details etc.
- Change default ATM PIN to preferred PIN before travel at an Axis Bank ATM
- Check the balance in your Card at any Axis Bank ATM before embarking on your trip
- Check the amount carefully before signing a charge slip after swiping your card at any merchant location. Preserve a copy of the charge slip for future reference.
- Take precautions when entering the PIN at an ATM or a POS machine so as not to be visible to any person
- Call the Axis Bank 24x7 Customer Care Number +91-40-67174100 immediately, in case your Card is lost or stolen
- To prevent misuse, lock your card through Internet Banking or Mobile App once back from your trip
- Notify the Bank in case of any change in your mobile number or email ID. Visit www.axisbank.com/support for more details

✓DON'Ts

- Leave your Card unattended at any point of time. It is as valuable as cash or your Debit/Credit Cards
- Share your Personal Identification Number (PIN) with anybody.
- Use it for Lottery business including Government/private lottery, online lotteries, etc., Call Back Services, Gambling and Betting including casinos, Purchase of Banned Magazines, Online Forex Trading
- Select any option that prompts for a change in usage currency at ATMs and POS Machines, as this may charge extreme exchange rates due to Dynamic Currency Conversion
- Use Forex Card for pre-authorization swipes as this can block a significant amount of fund and prevent it from being used elsewhere

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