

Terms and Conditions

Axis Bank NRO Debit Card Offers

Offer Details: NRI customers holding Axis Bank NRO Debit Card can avail the below listed exclusive offers:

1. Airport pick-up or drop
2. Airport meet and greet services

Booking Link: <https://nrbenefits.razorpay.com/>

Card Applicability: The offer is valid on Axis Bank NRO Debit Card numbers starting with 652190, 549177, 512525, 652189, 405268, 543940, 471280, 553684, 527114, 470328, 526908

Guidelines for availing the service:

1. Axis Bank NRO account must be active to avail the offers
2. The Axis Bank NRO Debit Card must be active to avail the offers. To activate the card, use any of the below options:
 - a. **Mobile Banking app:** Login > Services > Debit Cards > Set New Pin
 - b. **Internet Banking:** Login > Services > Debit Card > Set / Change Pin
 - c. **ATM:** Select 'Set Pin'
 - d. **Phone Banking:** Contact 24x7 Phone Banking support for assistance
3. Ensure Axis Bank NRO Debit Card is enabled for online transactions
4. Below are the steps to avail the offer:
 - a. Log in to the Debit Card Offers platform using your email ID, Debit Card details and OTP authentication at <https://nrbenefits.razorpay.com/>
 - b. Select the desired offer
 - c. Complete the booking and avail the benefit seamlessly
5. The airport meet and greet service can be availed at international arrivals and departures in India
6. The airport pick-up or drop service can be availed for airport transfers in India for international travel

Definitions

- Offer Partner means Razorpay Technology Private Limited ("Razorpay"), which facilitates the hosting and redemption of offers made available under this program.
- Merchant means the third-party service provider, retailer, brand or any other establishment offering products or services through the Offer Partner.

Axis Bank Standard Terms and Conditions:

- The decision of The Offer Partner, Merchant & Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained
- The Offer is not transferable, non-negotiable and cannot be encashed.

- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the Offer.
- It shall be entirely at the discretion of Axis Bank to consider any exceptions to the aforesaid.
- Axis Bank will not be responsible or liable in case the Offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The Offer Partner, Merchant and Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this Offer by another offer, whether similar to this Offer or not, or to withdraw it altogether.
- The participation in the Offer is entirely voluntary and it is understood that the participation by the customers shall be deemed to have been made on a voluntary basis.
- In case of all matters relating to the Offer including any dispute or discrepancy relating to the Offer or eligibility of any customer, Axis Bank's decision shall be final and binding on customers in all respects.
- Axis Bank only offers access to the goods and services of the Merchant by using Axis Bank NRO Debit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by The Offer Partner and The Merchant. Any dispute or claim regarding the goods and/or services must be resolved by the Customer with the Offer Partner and Merchant directly without any reference to Axis Bank. Any additional discount, if offered by Axis Bank is solely for promoting usage of Axis Bank NRO Debit Card.
- Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services offered by the Offer Partner or The Merchant or any third party and is not intended to create any rights and obligations.
- The Offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per Axis Bank's extant guidelines from time to time.
- Axis Bank may use the services of agents for sales / marketing of the products. Copy Rights of Axis Bank Limited. All rights are reserved.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Customer/s under the Offer.
- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the Offer.
- All customer queries/dispute on the Offer should be raised during within 90 days. For any disputes, the customer needs to furnish a scanned copy of invoice for the case to be taken for further investigation.
- The Merchant & Axis Bank retain the right to change or discontinue the Offer at any time during the Promotion Period. The decision of The Merchant & Axis Bank with respect to the Offer shall be final and binding on the customer and any correspondence in this regard will not be entertained.
- The Merchant & Axis Bank reserve the right to disqualify any Customer from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer or otherwise by use of the Card.

- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the Offer shall be borne solely by the customer and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the Offer shall be in addition to and not in substitution / derogation to the primary terms and conditions governing Debit Card(s) issued by Axis Bank.
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Customers about the discount under the Offer.
- The Offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Logos/trademarks used are owned by respective entities. Axis Bank has been authorised to use these logos/trademarks for Offer promotion purposes.
- Any person taking the advantage of this Offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- [Click here](#) for detailed terms and conditions of Debit Card.
- Merchant Terms & Conditions applicable.