

Notice: Reactivation of inactive or dormant Current Accounts

We understand that with time, priorities change, and some accounts may not be used regularly. If your Current Account has not seen any customer-initiated transaction for over 24 months, it may be classified as 'Inoperative' or 'Dormant' as per regulatory guidelines.

This classification is a security measure to protect your account from unauthorized access or misuse. Once an account becomes dormant, certain services such as Internet Banking, ATM transactions, cheque withdrawals, and fund transfers are temporarily disabled until reactivation.

If your Axis Bank Current Account is at risk of becoming inactive, the bank will notify you three months in advance through a letter, email, or SMS to your registered contact details. For joint accounts, all account holders will receive the alert.

How to reactivate your dormant account?

1. Submit a written request to your home branch.
 - For individual accounts, all account holders' signatures are required if jointly held.
 - For non-individual accounts, the request must be signed as per the account's mode of operation.
2. Provide valid KYC documents such as identity proof, address proof, PAN card for individual customers and entity KYC documents for non-individual accounts.

Once verified, your account will be reactivated promptly.

Please note, there are no fees to reactivate a dormant account. To keep your account active, simply make at least one transaction—online or offline—each year.

Axis Bank offers a variety of regular and digital current accounts to suit different needs. These accounts are secure, flexible, and help you manage your finances for everyday use or emergencies.