AXIS BANK

Date : _____

Branch: _____

GRIEVANCE FORM (Nodal Officer)

Customer name: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

Account type: Savings ☐ Current ☐ Term deposit ☐ Demat ☐ Loan A/c ☐ Others ☐

Account number/Loan A/c no.: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

Registered mobile no.: ☐☐☐☐☐☐☐☐☐☐ Landline no.: ☐☐☐☐☐☐☐☐☐☐

Registered email ID: _____

Was the complaint lodged previously? : Yes ☐ No ☐

Date of previous complaint: D D M M Y Y Y Y Service request no.: ☐☐☐☐☐☐☐☐☐☐

Please enter a vaild Service Request No. Please obtain a Service Request No. If you do not have one by following Step 1

Details of grievance/complaint _____

_____

_____

_____

_____

_____

Date: _____ Signature of the customer: _____

Please send this form, completely filled and signed, to Mr.Jinit Thakkar, Nodal Officer - Grievance Redressal, Axis Bank ltd. NPCI, 5th Floor, "Gigaplex", Plot No I.T.S, MIDC, Airoli Knowledge Park, Airoli, Navi Mumbai-400 708. In case you are not satisfied with our resolution or if you do not receive a response within 30 days of approaching the bank, you may contact the Banking Ombudsman.The details of the Banking Ombudsman Scheme 2006 and the addresses of the Banking Ombudsman offices are available in the Grievance Redressal Mechanism section of our website or at any of our branches.

DECLARATION

I/We, the complainant/s here declare that:
(a) The information furnished herein above is true and correct; and
(b) I/We have not concealed or misrepresented any fact stated in aforesaid columns and the documents submitted herewith

NEED HELP? CONTACT US:

Call us on 18604195555 & 18605005555 Visit axisbank.com/support