

Dynamic Currency Conversion Scenarios

At ATM:

SCENARIO 1



- ➔ **Step 1:** Customer visits the ATM
- ➔ **Step 2:** Customer inserts the forex card in the ATM
- ➔ **Step 3:** ATM prompts "Accept with currency conversion" & "Accept without currency conversion"
- ➔ **Step 4:** Customer should choose "Accept without currency conversion"

SCENARIO 2



- ➔ **Step 1:** Customer visits the ATM
- ➔ **Step 2:** Customer inserts the forex card in the ATM
- ➔ **Step 3:** ATM prompts "Conversion to Home Currency" with an option "Yes" & "No"
- ➔ **Step 4:** Customer should choose "No"

At POS:

SCENARIO 1



- ➔ **Step 1:** Customer visits the merchant
- ➔ **Step 2:** Chooses what he wants to buy & removes his card to pay for it & hands the card to the merchant
- ➔ **Step 3:** Customer should inform the merchant before hand to not charge Dynamic currency conversion and to use the local currency (loaded on the card)