

Email-based servicing – Indemnity registration process for NRI customers

This facility enables convenient email-based servicing while ensuring proper verification of your services requests sent through your registered email ID, if indemnity is enabled.

How can an NRI customer register for email indemnity to get your request processed*?

- Send a mail request to NRI.accountservicing@axis.bank.in from your registered mail ID with below subject and mail content:
 - **Subject:** Email Indemnity Registration on Customer ID XXXXXXXX
 - **Mail content:** Request to register my Customer ID XXXXXXXX for email indemnity. I also provide consent to Axis Bank for below to register myself for email indemnity:
 - To recover a one-time charge of ₹ 500 from my account towards payment of the stamp-duty paper.
 - To share my details like name, masked Customer ID, and email ID with Signzy Technologies Private Limited, which is an authorized third-party service provider of Axis Bank to facilitate e-stamping.
- Post receipt of request mail, a secure link for e-stamp (partnered with Signzy Technologies Private Limited) will be triggered to your registered email ID to capture your e-sign for approval.
- After successful completion, your registered email ID will be enabled for eligible service requests^.

**Email indemnity is registered at customer ID level and will apply to all accounts linked under the same customer ID. For joint accounts, all account holders must complete the registration to avail themselves of services for requests that can be availed at account level.*

*In case your email ID isn't updated in our records, please update it via Internet Banking or Mobile Banking App, **open** or courier a duly signed [customer request form](#) to any nearest branch for updation.*

Important information

A stamp duty charge of ₹ 500 is applicable for email indemnity registration and will be debited from your NRO/NRE account as per balance availability.

Services available through this facility may be updated from time to time at Bank's discretion.

^Services available through registered email ID

You can submit the below list of service requests below by completing the email indemnity registration process:

Srl No.	Service Request	Srl No.	Service Request
1	Re-KYC updation	10	Visa Update
2	Dormant account activation	11	Passport update
3	Mobile no. update	12	PAN / Form 60 update
4	Email ID update	13	Cust ID Merger / Demerger
5	Account Upgrade / Downgrade	14	Profile Update
6	Hot listing of cards	15	Deaf account activation
7	Account Closure	16	Cheque book request
8	Deposit Creation	17	FATCA / TIN Update
9	Transfer of funds within accounts	18	Stop payment request

T&C apply.