

Address and Area of Operation of RBI Ombudsmen

Sr. No.	Centre	Name & Address of the Office of RBI Ombudsman	Area of Operation
1	Ahmedabad	Smt. N Sara Rajendra Kumar C/o Reserve Bank of India 4th Floor, "Riverfront House", Behind H.K. Arts College, Between Gandhi & Nehru Bridge, Pujya Pramukh Swami Marg (Riverfront Road - West), Ahmedabad-380 009 STD Code: 079 Tel. No. 26582357 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu
2	Bengaluru	Ms Saraswathi Shyamprasad C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bengaluru -560 001 STD Code: 080 Tel. No. 22277660/22180221 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	Karnataka
3	Bhopal	Ms Ira Gupta C/o Reserve Bank of India Hoshangabad Road Post Box No. 32, Bhopal-462 011 STD Code: 0755 Tel. No. 2573772/2573779 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	Madhya Pradesh
4	Bhubaneswar	Shri Pankaja Kumar Nayak C/o Reserve Bank of India Pt. Jawaharlal Nehru Marg Bhubaneswar-751 001 STD Code: 0674 Tel. No. 2396420/2396207 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	Odisha
5	Chandigarh	Shri Rajeev Dwivedi C/o Reserve Bank of India 4th Floor, Sector 17 Chandigarh STD Code: 0172 Tel. No. - 2721109/2721011/2727118 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	Himachal Pradesh, Punjab, Union Territory of Chandigarh and 3 - Districts of Haryana - Panchkula, Ambala and Yamuna Nagar

6	Chennai	Dr (Smt) Tuli Roy C/o Reserve Bank of India Fort Glacis, Chennai 600 001 STD Code: 044 Tel No. 25395964 Fax. 25395488 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands
7	Dehradun	Shri Manish Parashar C/o Reserve Bank of India 74/1 G.M.V.N. Building, 1st floor, Rajpur Road, Dehradun - 248 001 STD Code: 0135 Tel No.: 2742006 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	Uttarakhand and seven districts of Uttar Pradesh viz., Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)
8	Guwahati	Shri Partha Choudhuri C/o Reserve Bank of India Station Road, Pan Bazar Guwahati-781 001 STD Code: 0361 Tel.No. 2542556/ 2512929 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland and Tripura
9	Hyderabad	Shri T Srinivasa Rao C/o Reserve Bank of India 6-1-56, Secretariat Road Saifabad, Hyderabad-500 004 STD Code: 040 Tel. No. 23210013 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	Andhra Pradesh and Telangana
10	Jaipur	Ms. Rekha Chandanaveli C/o Reserve Bank of India, 4th floor Rambagh Circle, Tonk Road, Jaipur - 302 004 STD Code: 0141 Tel. No. 2577931 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	Rajasthan
11	Jammu	Shri Ramesh Chand C/o Reserve Bank of India, Rail Head Complex, Jammu- 180012 STD Code: 0191 Tel No.: 2477905 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	Union Territories of Jammu & Kashmir and Ladakh

12	Kanpur	Smt. Chandini Moolchandani C/o Reserve Bank of India M. G. Road, Post Box No. 82 Kanpur-208 001 STD Code: 0512 Tel. No. 2305174/2303004 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	Uttar Pradesh (excluding Districts of Ghaziabad, Gautam Buddha Nagar, Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)
13	Kolkata	Shri Rabindra Kishore Panda C/o Reserve Bank of India 15, Netaji Subhash Road Kolkata-700 001 STD Code: 033 Tel. No. 22310217 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	West Bengal and Sikkim
14	Mumbai (I)	Dr. Neena Rohit Jain C/o Reserve Bank of India 4th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Tel No. 23022028 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	Districts of Mumbai, Mumbai Suburban and Thane
15	Mumbai (II)	Dr. Sushanta Kumar Kar C/o Reserve Bank of India, 4th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Tel No.: 23001483 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane) and Goa
16	Patna	Shri Rajesh Jai Kanth C/o Reserve Bank of India Patna-800 001 STD Code: 0612 Tel. No. 2322569/2323734 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	Bihar
17	New Delhi (I)	Shri R.K. Moolchandani C/o Reserve Bank of India, Sansad Marg, New Delhi STD Code: 011 Tel. No. 23725445 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	North, North-West, West, South-West, New Delhi and South districts of Delhi

18	New Delhi (II)	Smt. Suchitra Maurya C/o Reserve Bank of India Sansad Marg, New Delhi STD Code: 011 Tel. No. 23724856 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	Haryana (except Panchkula, Yamuna Nagar and Ambala Districts) and Ghaziabad and Gautam Budh Nagar districts of Uttar Pradesh
19	New Delhi (III)	Ms. Suchitra Maurya C/o Reserve Bank of India Sansad Marg, New Delhi STD Code: 011 Tel. No. 23715393 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	North-East, Central, Shahdara, East and South-East districts of Delhi
20	Raipur	Shri J. P. Tirkey C/o Reserve Bank of India 54/949, Shubhashish Parisar, Satya Prem Vihar Mahadev Ghat Road, Sundar Nagar, Raipur- 492013 STD Code: 0771 Tel. No: 2244246 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	Chattisgarh
21	Ranchi	Smt Chandana Dasgupta C/o Reserve Bank of India 4th Floor, Pragati Sadan, RRDA Building, Kutchery Road, Ranchi Jharkhand 834001 STD Code: 0651 Tel No.: 8521346222/9771863111/ 7542975444 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	Jharkhand
22	Thiruvananthapuram	Shri R. Kamalakannan C/o Reserve Bank of India Bakery Junction Thiruvananthapuram-695 033 STD Code: 0471 Tel. No. 2326769 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - https://cms.rbi.org.in	Kerala, Union Territory of Lakshadweep and Union Territory of Puducherry (only Mahe Region).