

Customer Portal Registration, Green PIN Generation & Card Activation Guide

Follow the steps below to register on the Axis Bank Prepaid Customer Portal, generate your Green PIN, and activate your card.

Customer Portal Access:

- Visit: <https://prepaid-customer.axis.bank.in/customerportal>
- OR
- Visit <https://www.axis.bank.in> → Login → Cards → Prepaid Cards → Registration

Registration Process:

1. Enter Card Number/Pack Reference Number, Expiry Details, and Registered Mobile Number.
2. Set Username and Password.
3. Login to the Customer Portal.

Green PIN Generation:

1. Click on Green PIN.
2. Enter the new 4-digit PIN.
3. Enter the OTP received on the registered mobile number to complete the PIN generation process.