

Domestic Lounge program on Axis Bank Burgundy Private Credit Card

About the benefit:

All cardholders, primary and add-on, are eligible for unlimited domestic lounges at select airports in India. The card holders are also eligible for 12 complimentary guest visits on the card.

Offer validity: The customers can avail this benefit as long as the card is active.

Eligible lounges: [Click here](#) for the list of eligible lounges

Terminology:

- “Eligible Card” under the Program means following card types issued by Axis Bank on Visa Network Platform which are mentioned above.
- “Eligible Cardholder” means a holder of an Eligible Card
- “Participating Airport Lounges” means the list of airport lounges that participate in the Program as shown in above.

Rules of access under the program:

- Eligible Cardholders will be allowed access to all Participating Airport Lounges under the Program, based on one of the following entry types:
 - Entry Type 1: Free entry for Eligible Cardholder only, (subject to a nominal swipe fee of Rs. 2). All Eligible Cards must be validated at point of entry by swiping a transaction of a nominal value of Rs. 2.
 - Entry Type 2: Paid entry for the Eligible Cardholder according to the respective prices of usage displayed at the Participating Airport Lounges, for himself/herself only or for his/her accompanying guests (payment will be made directly at the Participating Airport Lounge by the Eligible Cardholder).
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- To use the Participating Airport Lounge, customer’s Card must be validated at point of entry by swiping a transaction of a nominal refundable swipe fee. The customer will be denied the free entry if the Card authentication fails upon this swipe.
- Without prejudice to the foregoing paragraphs, Entry Type 1 may be restricted or unavailable:
 - If Axis Bank withdraws the Entry Type 1 (either as a program or in relation to any Eligible Cardholder or at any Participating Airport Lounge) for any reason at its sole and absolute discretion; or
 - If the maximum capacity for Axis Bank cardholders or an Eligible Card type or an Eligible Card type issued by Axis Bank has been reached at the relevant Participating Airport Lounge. In this regard it is to be noted that capacity limits at a Participating Airport Lounge may be different for different Eligible Card types issued by Axis Bank. Axis Bank shall not be held responsible under any circumstances for any such unavailability
 - Axis Bank makes no guarantee that any privileges, benefits or facilities under the Program or otherwise will be made available by the Participating Airport Lounge to an Eligible Cardholder and Axis Bank cannot be held liable for the same. Specifically, the free lounge access to customer(s) may be suspended if the validation system at the Participating Airport Lounge is unable to swipe and authorize the customers’ Card due to any system malfunction or connectivity issues.

- Usage of the Participating Airport Lounges under the Program (under both Entry Type 1 and Entry Type 2) is subject to access limits/quota every quarter that will be determined by Axis Bank in its absolute discretion and any attempted usage beyond such access limits/quota will be rejected by the Participating Airport Lounge.
- All accompanying children (where permitted) will be subject to the full guest fee unless otherwise stated.
- Please note that additional charge may occur for meal/food/drink items (especially, Alcoholic Drinks) as well as for services like Nap, Massage Service and Spa as per the discretion of the Participating Airport Lounge.
- Participating Airport Lounge staff are responsible for ensuring that all Eligible Cardholders who are using the lounge under the Program swipe their Eligible Card (with a nominal swipe fee of Rs 2), and will record the usage by swiping their Card and issuing a charge-slip to the Eligible Cardholder.
- Eligible Cardholders will be charged on their Eligible Card based on the amount stated on the charge-slip presented by the Participating Airport Lounge operator. Whilst it is the responsibility of the Participating Airport Lounge staff to ensure a valid charge-slip is processed and printed by swiping the Eligible card, the Eligible Cardholder is responsible for ensuring, before using the lounge facilities, that the charge-slip correctly reflects the applicable usage charges for his entry and that of his/her companion (if applicable). The Eligible Cardholder must retain the 'Cardholder's' copy of the charge-slip for verification purposes, and no allegations of error in charges will be entertained without the charge-slip verification.
- All usage of the Participating Airport Lounges under the Program is conditional upon presentation of a valid Eligible Card, and Axis Bank, in its sole and absolute discretion, may alter, cancel, or amend eligibility of any credit card, or Program benefits, at any time without prior notice.
- The privileges under this Program are to be construed as a standalone offer and cannot be clubbed together and/or in any way be combined with any other offer of the Participating Airport Lounge in any manner, or form. For the avoidance of doubt, privileges under the Program cannot be exchanged or redeemed for cash.
- All Participating Airport Lounges are not owned or operated by Axis Bank, but by third party organizations. Eligible Cardholders and relevant accompanying guests must abide by the rules and policies of each respective Participating Airport Lounge, which include, without limitation:
 - Access being denied to the lounge where there are space constraints or if the maximum capacity for cardholders or an Eligible Card type or an Eligible Card type issued by Axis Bank has been reached at the relevant Participating Airport Lounge.
 - Admittance subject to users and their guests (including children) behaving and dressing (no shorts allowed outside of the USA) in an orderly and correct manner.
 - Any infants or children causing upset to other users' comfort may be asked to vacate the lounge facilities. Eligible Cardholders agree and acknowledge that they may be refused entry and/or asked to vacate for non-compliance with the rules and policies and, for the avoidance of doubt, will not make any complaints against, or hold Axis Bank responsible.
- For the avoidance of doubt, Axis Bank makes no guarantee that any privileges, benefits or facilities under the Program or otherwise will be made available by the Participating Airport Lounge to an Eligible Cardholder and Axis Bank will not be liable in any circumstances whatsoever in relation to the provision or non-provision (whether in whole or in part) of any of the advertised benefits and facilities under the Program.
- Participating Airport Lounges may reserve the right to enforce a maximum stay policy (usually 2 or 3 hours) to prevent overcrowding. This is at the discretion of the individual lounge operator who may impose a charge for extended stays.
- Participating Airport Lounges have no contractual obligation to announce flights, nor to remind guests of their flight boarding times, and Eligible Cardholders are solely responsible for abiding by boarding times stated on their flight tickets. Accordingly, for the avoidance of doubt Axis Bank shall not be liable under any circumstances in relation to any failure to board flights (for any reason) by an Eligible Cardholder.

- Axis Bank shall not be held responsible under any circumstances for any disputes that may occur in, or in relation to the usage of, a Participating Airport Lounge, including without limitation, between the Eligible Cardholder and another guest, airport user, or Participating Airport Lounge operator staff/representatives.
- By participating in or using, or attempting to use, the Participating Airport Lounge under the Program, the Eligible Cardholder agrees to:
 - abide by the terms and conditions set out herein and
 - to defend and indemnify Axis Bank for any loss or damage caused to, or injury to or death of any person or damage to or destruction of any property arising out of the use of any Participating Airport Lounge by the Eligible Cardholder and/or his/her accompanying guests.
 - All disputes, if any, arising out of or in connection with or as a result of above offers or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent courts/tribunals in Mumbai only, irrespective of whether courts/tribunals in other areas have concurrent or similar jurisdiction.

Terms and Conditions for Priority Pass Membership on Axis Bank Burgundy Private Credit Card

About the benefit:

All primary cardholders as well as add-on cardholders of Axis Bank Burgundy Private Credit Card get a complimentary Priority Pass membership.

- The membership entitles customer to unlimited complimentary access to 1200+ international airport lounges, per card anniversary year.
- The membership also entitles the customer to 12 guest visits per anniversary year at the affiliated lounges.
- These lounge visits can be used for primary/add-on cardholder as well as accompanying guests.
- The usage of the Priority Pass card is linked to the credit card. If the credit card is blocked, the linked Priority Pass card will also be blocked.

How to avail:

1. The Priority Pass membership card will be delivered to the customer with the credit card kit
2. Customer has to swipe the Priority Pass Card at the eligible lounges to avail the free visits
3. All the eligible lounges can be found at www.prioritypass.com
4. Any visit, over and above the complimentary visits, will be billed to the customer and will reflect on his/her credit card statement as per information shared by Priority Pass
5. Customer shall be charged for Cardholder and Guest Lounge Visits in accordance with the below table, based upon the location of the Lounge visited.

Charges per visit (in US\$):

Country of Visit	Cardholder Visits	Guest Visits
Taiwan	\$18.75	
Hong Kong	\$20.00	
Macau	\$19.75	
China (Domestic)	\$16.50	
China (International)	\$19.75	
India (Domestic)	\$16.50	
India (International)	\$23.00	
Singapore	\$22.50	
Malaysia	\$22.50	
Indonesia	\$23.00	
Korea (Domestic)	\$23.00	
Korea (International)	\$25.00	
Japan	\$25.00	
Philippines	\$23.00	
Rest of World	\$25.00	
		\$27.00

Detailed terms and conditions:

1. The benefit is applicable only to primary/add-on cardholders of Axis Bank Burgundy Private Credit Card.
2. Usage of the Priority Pass card is subject to the activity on customer's credit card. If the credit card is blocked, then the Priority Pass card will also be blocked
3. It will take 1 working day from the date of credit card unblock for the Priority Pass card to get unblocked
4. The Priority Pass card is not transferable and is only valid up to its date of expiry and when it has been signed by the cardholder. The card may not be used by any person other than the cardholder.
5. The Priority Pass card is not a payment card nor is it proof of creditworthiness and attempts to use it as such could constitute fraud.
6. For complete details on the Priority Pass (lounges and charges) please visit www.prioritypass.com
7. Admittance to the lounges is conditional upon presentation of a valid Priority Pass card only. The credit card will not be accepted as substitute for the Priority Pass card.
8. Lounge visits are subject to a per-person-per-visit charge. All such visits, including those by accompanying guests, shall be debited to the cardholder's credit card by Axis Bank as per the rates and terms notified above.
9. When presenting the Priority Pass card on entering the lounge, lounge staff will take an imprint of the card and issue a 'Record of Visit' voucher to the cardholder or make log entry. Some lounges have electronic card readers, which will take the cardholder's details off the magnetic strip on the reverse side of the Priority Pass card. Where applicable, the cardholder must sign the 'Record of Visit' voucher, which will also reflect the exact number of accompanying guests, if any, but does not show any per person per visit charge. The charge per visit for the cardholder, where relevant, and that for any guests will be based on the 'Record of Visit' voucher/log submitted by the lounge operator.
10. While it is the responsibility of the lounge staff to ensure a voucher imprint/log is made of the Priority Pass card, the cardholder is responsible for ensuring the 'Record of Visit' voucher/log correctly reflects their own usage and that of any guests at the time of using the lounge. Where applicable, the cardholder is responsible for retaining the 'Cardholder's' copy of the 'Record of Visit' voucher presented to them at the lounge.
11. All participating lounges are owned and operated by third party organizations. The cardholder and accompanying guests must abide by the rules and policies of each participating lounge/club. Access maybe restricted due to space constraints but this will be wholly at the discretion of each individual lounge operator. The Bank has no control over the facilities offered, the opening/closing times or the personnel employed by the lounges. All accompanying children (where permitted) will be subject to the full guest fee unless otherwise stated in the lounge listing.
12. Participating lounges may reserve the right to enforce a maximum stay policy (usually 3-4 hours) to prevent overcrowding. This is at the discretion of the individual lounge operator who may impose a charge for extended stays.
13. Admittance to lounges is strictly subject to cardholders and any guests being in possession of a valid flight ticket for the same day of travel. Airline, airport and other travel industry employees traveling

on reduced-rate tickets may not be eligible for access. Outside the US, flight tickets must be accompanied by a valid boarding pass for a departing flight, i.e. outbound passengers only. Please note some lounges in Europe are located within designated Schengen areas of the airport which means that access is only provided to these lounges if members are traveling between Schengen countries. (Austria, Belgium, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Lithuania, Luxembourg, Malta, The Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden and Switzerland.)

14. The visit charges, mentioned above are subject to change and may be updated from time to time, without prior notice to the customer
15. In case of a visit dispute, customer is required to bring it to the notice of Axis Bank within 90 days of the fee levy date
16. All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
17. Axis Bank reserves the right to disqualify any participant/s from the benefits of the Offer under reasonable grounds. In case of any fraudulent activity, prosecution will be carried according to the purpose of availing the benefits under the Offer.
18. Axis Bank reserves the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offer by another offer, whether similar to this offer or not, or to withdraw it altogether.
19. Axis Bank also reserves the right to discontinue the Offer without assigning any reason or without any prior intimation, whatsoever.
20. Cardholders whose accounts are not active and/or are closed or have a credit freeze will not be eligible for the benefits of the offer.
21. Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
22. The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
23. In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
24. Offer provided by Axis Bank is solely for promoting usage of Axis Bank Burgundy Private Credit card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by Priority Pass. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with Priority Pass directly.
25. The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank
26. Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.

27. Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of any third party and is not intended to create any rights and obligations.
28. The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
29. Axis Bank may use the services of agents for sales / marketing of the products/services. Copy Rights of Axis Bank Limited. All rights are reserved
30. Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
31. Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
32. Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the availing the benefits under the offer or otherwise by use of the Card.
33. The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
34. Logos/trademarks used are owned by respective entities. Axis Bank has been authorized to use these logos/trademarks for offer promotion purposes.
35. Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
36. Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
37. Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
38. The decision of Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.