

Terms and Conditions for Smart bazaar (Reliance Retail Ltd) offer on Axis Bank Credit Cards

Validity: 2nd August 2025 to 1st February 2026 (Both days included)

Card's Applicable: Axis Bank Credit and Debit Cards on Mastercard Network

Offer Details:

- 10% instant discount on Grocery purchases at offline stores
- Minimum transaction amount of INR 3,500
- Maximum discount of INR 500
- Offer valid only on Full Swipe & Contactless transactions
- Offer is valid only on Saturday & Sunday during offer period
- Offer valid only once per card per month during the offer period

<u>Offer Applicability:</u> Offer valid across FreshPik, Signature, SMART Bazaar, SMART Superstore, SMART Point, SKDS, Sahkari Bhandar & Bismi stores of Reliance Retail Limited ("Reliance").

Exclusions:

- Offer not valid on Corporate or Commercial Credit cards
- The offer is not valid on third-party delivery platforms or any other platforms outside Smart Bazaar stores.

Applicable BIN List:

Axis Bank Mastercard Credit Card									
520386	524133	554637	549852	529495	544170	529117			
531662	541497	552137	531861	540706	539494	530562			
536577	527766	533467	534322	540899	529629	559341			
559340	524178	524508	524512	559342	524240	537028			

Axis Bank Mastercard Debit Card									
510517	222819	222951	222952	222953	512932	524458			
526106	527086	527114	527479	528654	529616	529618			
530825	533102	534680	536132	536610	539149	539158			
544365	557656	529105	529251	519860	526908	529252			
553682	553683	553684	522039	532662	532663	549777			
549778	543940	515566	549177	549779	512525	518145			

Axis Bank's Standard Terms and Conditions:

- If you do not have an Axis Bank Credit Card, Click Here.
- The decision of The Merchant & Axis Bank will be final and binding on all and any



correspondence in this regard will not be entertained.

- The offer is not transferable, non-negotiable and cannot be En-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be
 availed due to malfunction, delay, traffic congestion on any telephone network or line,
 computer on-line system, servers or providers, computer equipment, software, or website.
- The Merchant and Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all these terms and conditions or to replace, entire or in part, this offer, by another offer, whether similar to this offer or not, or to withdraw it altogether.
- The participation in the offer is entirely voluntary and it is understood that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- The Merchant & Axis Bank reserves the right to modify / alter the offer or all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Axis Bank only offers discount on purchase of goods and services of The Merchant by using
 Axis Bank Credit Card and Axis Bank holds out no warranty or makes no representation about
 the quality, delivery or otherwise of the goods and services offered/sold by The Merchant.
 Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder
 with The Merchant directly without any reference to Axis Bank. Additional discount offered by
 the Bank is solely for promoting usage of Axis Bank Credit card.
- Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation, or solicitation to purchase any products/ services of The Merchant or any third party and is not intended to create any rights and obligations.
- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- Bank may use the services of agents for sales / marketing of the products. Copy Rights of Axis Bank Limited. All rights are reserved.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/
 claim that may arise out of use or otherwise of any goods/ services availed of by the Card



Holder/s under the offer.

- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
- The Merchant & Axis Bank reserve the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies, or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Logos/trademarks used are owned by respective entities. Axis Bank has been authorized to use these logos/trademarks for offer promotion purposes.
- Any person taking the advantage of this offer shall be deemed to have read, understood, and accepted these terms and conditions.
- Any dispute relating to the offer, or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- Merchant Terms & Conditions applicable
- This offer is valid only for existing cardholders of Axis Bank and is not transferable/applicable to any cards issued by any other bank. To be eligible for this offer, customer is required to only use a valid Axis Bank Credit card to make the qualifying purchase. Purchases made with any other cards, or any other bank credit cards, will not be eligible for this offer.

Partner's Standard Terms and Conditions:

- The Validity of the Offer ("Offer Term") is from 2nd August 2025 expiring on 1st February 2026, (both days including) unless extended by Mastercard and Axis Bank and Partner by mutual consent in writing for a further period "additional term".
- Under this Program, cardholder can avail:
 - 10% Instant Discount on Grocery purchases at offline stores (for full swipe and contactless transactions)
 - Minimum Transaction Amount: INR 3,500.
 - Max Discount: INR 500 per transaction
 - Offer valid on weekends (Saturday & Sunday) only



- Offer applicable once per card per month during the offer period.
- Offer valid across FreshPik, Signature, SMART Bazaar, SMART Superstore, SMART Point, SKDS, Sahkari Bhandar & Bismi stores of Reliance Retail Limited ("Reliance").
- The offer is not valid on third-party delivery platforms or any other platforms outside Smart Bazaar stores.
- All products return would be entertained as per the company's prevailing product return policy only.
- Axis Bank Mastercard Debit & Credit Cardholder are not bound in any way to participate in the discount offer. Any such participation is voluntary.
- Reliance reserves the right to modify or change any of the terms and conditions applicable to this offer at any time.
- This discount offer is from Tie Alliance Pvt. Ltd and conducted and implemented by FreshPik, Signature, SMART Bazaar, SMART Superstore, SMART Point, SKDS, Sahkari Bhandar & Bismi stores and is applicable to Eligible Cardholders.
- Liability of Reliance is only limited to the maximum discount offer amount.
- All disputes under the Program shall be submitted to the jurisdiction of courts at Mumbai only.
- Reliance & Tie Alliance Pvt. Ltd. reserve their right to change, discontinue, extend contest, or modify the terms and conditions thereof without giving any prior notice.
- Holding of the instant discount offer is subject to normal force majeure conditions.
- Reliance (including employees and directors) would not be liable or held responsible for any
 inactivated Axis Bank Mastercard Debit & Credit Card any lack or lapse in any communication
 on account of failure or delay by any of the Internet, telecom, sms and emails service
 providers or faulty Axis Bank Mastercard Debit & Credit Card or non-responding Axis Bank
 Mastercard Debit & Credit Card or non-readable Axis Bank Mastercard Debit & Credit Card.
- Please contact customer services desk / Store Manager at store for details.

Other terms and conditions:

- It is open to all legal residents of India holding a valid and current Axis Bank Mastercard Credit & Debit card ("Cardholder")
- This Marketing Campaign/Promotion/Offer/Program (will be referred as "Program") is offered by Axis Bank and Mastercard under an arrangement with Reliance Retail Limited ("Smart Bazaar"/Partner).
- The above Offer is by way of a special offer for Axis Bank Mastercard credit and debit cardholders only and nothing contained herein shall prejudice or affect the terms and conditions of the card member agreement between Mastercard, Axis Bank and their Cardholders. The terms of the above Program shall be in addition to and not in derogation of the terms contained in the card member agreement., Merchant EMI Terms and Conditions and Rewards Terms & Conditions.
- Transactions made via UPI mode or through payment gateways/wallet using Axis Bank



Mastercard Credit & Debit Cards are not eligible for this offer.

- Delinquent and blocked Axis Bank Mastercard credit and/or debit card will not qualify for this Offer.
- In case of full cancellation/return of your order, transaction will not qualify for the Offer under this program. If you cancel a part of your order, you will qualify for the Offer only on the net amount you pay subject to offer terms and conditions.
- Mastercard and Axis Bank does not endorse any of the products or brands being offered under the Program and will not accept any direct liability pertaining to the quality, merchantability, fitness, delivery or after sales service of such products which shall be at the sole liability of the Partner.
- All the existing offers, discounts etc. on select/all products or services that are being offered
 by partner can be availed by the Cardholders as part of this offer as mentioned in this
 communication.
- Pictures of products shown in the communication sent to the customer either through mailers, push notifications, social media channels, statements or advertised on the website/mobile app, are representative only and may not bear a resemblance to the actual products. None of the parties shall under any circumstances be responsible towards the same.
- Products/services offered under this program are subject to availability from the respective
 participating merchants/sellers of Partner and accordingly Mastercard and Axis Bank in no
 circumstances shall be liable for non-availability of any of the products/services.
- Mastercard and Axis Bank shall adhere, cater and ensure on best effort basis to perform the agreed terms and conditions of the program.
- Mastercard and Axis Bank will not be liable for any technical or any offer configuration related issue at Partner platform on account of which cardholder is unable to avail the offer. All such concerns need to be taken up directly with the Partner by cardholder for resolution
- Under no circumstances will the offer/cashback being offered under this Program be settled with cash in lieu by Mastercard, Axis Bank or by Partner.
- Returned transactions, disputed transactions (closed in customer favour) or unauthorized/fraudulent transactions will not be considered for the Offer
- Mastercard and Axis Bank will not entertain any correspondence regarding the validity or acceptability of any additional benefits offered by Partner/Partner's sellers on products/services made available by it and the same shall be at the sole risk and consequences of Partner/Partner's sellers and without reference to Mastercard and Axis Bank.
- All government Levies like Sales Tax, TDS, any Local Tax, Octroi etc., shall be payable by the Cardholder as applicable at the time the respective Offer was offered.
- This Offer shall be subject to all applicable laws, rules and regulations which are in existence and which may be promulgated anytime by any statutory authority.
- Mastercard and Axis Bank reserves the right to disqualify the Cardholder(s) from the benefits of the Offer, if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the said Offer or otherwise by use of the Card subject to intimation to Partner of such disqualification.
- Any person availing this Offer shall be deemed to have accepted these terms and conditions.
- Mastercard, Axis Bank and Partner reserve the right, at any time, without prior notice and



without assigning any reason whatsoever, to add/alter/modify/change or vary all or some of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.

- Cardholders are not bound in any way to participate in this Offer. Any participation is voluntary and the Offer is being made purely on a best effort basis.
- Nothing herein amounts to a commitment by Mastercard and Axis Bank to conduct further, similar or other Offers.
- Mastercard and Axis Bank may engage, hire, use the services of agent(s) and/or any third
 party(ies) for the purpose of providing marketing or sales related services or any other related
 services in relation to its products on its behalf and the customer may be required to deal with
 such agents/third parties/service providers with respect to such product/services.

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