

Terms and Conditions for Massive Restaurants Pvt Ltd (Farzi Café) offer on Axis Bank Credit Cards

Validity: 2nd August 2025 to 31st December 2025 (Both days included)

Card's Applicable: Axis Bank Credit and Debit Cards on Mastercard Network

Offer Details:

- **Get 20% off** on total bill
- Offer valid only on **Full payment**

Offer Applicability: Offer valid only on participating stores of Farzi cafe

Exclusions:

- Offer not valid on Corporate or Commercial Credit cards
- Not Valid on Buffet

Participating Store List:

Sr No.	Merchant Name	Address of Merchant	Locality	City of the Merchant
1	Farzi Café	Unit No. 2, 3rd Floor, Oberoi Mall, Off, Western Express Highway, Yashodham, Goregaon, Mumbai	Goregaon	Mumbai
2	Farzi Café	E-38/39, Rajiv Chowk, Inner Circle, Block E, Connaught Place, New Delhi	Connaught Place	New Delhi
3	Farzi Café	7-8, Ground Floor, Cyber Hub, DLF Cyber City, Gurugram	DLF Cyber City	Gurugram
4	Farzi Café	Door No. 8-2-296/82/A/1200, Street No. 59, Jubilee Hills, Hyderabad	Jubilee Hills	Hyderabad
5	Farzi Café	Apollo Premier Building, Near Sajan Prabha, Vijay Nagar, Indore	Vijay Nagar	Indore
6	Farzi Café	13, Ho Chi Minh Sarani, Kankaria Estates, Park Street, Kolkata	Park Street	Kolkata
7	Farzi Café	144/1, Chotabhai Centre, 3rd Floor, High Road, Nungumbakkam, Chennai	Nungumbakkam	Chennai
8	Farzi Café	236, 9th Floor, West High Building, WHC Road, Dharampeth Extension, Shivaji Nagar, Nagpur	Shivaji Nagar	Nagpur
9	Farzi Café	Emerald Garden, Plot No. C-3, Above Floor 3&4, Reliance Digital Outside, Swaroop Nagar, Kanpur	Swaroop Nagar	Kanpur
10	Farzi Café	Plot No. 14, City Center, Near Sada Office, Mahalgaon, Gwalior	Mahalgaon	Gwalior

11	Farzi Café	Gangamuthanahalli, Bengaluru	Gangamuthanahalli	Bengaluru
12	Farzi Café	222, Rajpur Road, Dhakpatti, Rajpur, Dehradun	Rajpur	Dehradun
13	Farzi Café	6-7-8, 2nd Floor, Bansal One, Rani Kamlapati Station, Station Habibganj, Zone 2, Habib Ganj, Bhopal	Habib Ganj	Bhopal
14	Farzi Café	3rd Floor, Above Max Showroom, Laxmanpur, Shivpur, Varanasi	Shivpur	Varanasi

Axis Bank's Standard Terms and Conditions:

- **If you do not have an Axis Bank Credit Card, [Click Here.](#)**
- The decision of The Merchant & Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
- The offer is not transferable, non-negotiable and cannot be En-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The Merchant and Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all these terms and conditions or to replace, entire or in part, this offer, by another offer, whether similar to this offer or not, or to withdraw it altogether.
- The participation in the offer is entirely voluntary and it is understood that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- The Merchant & Axis Bank reserves the right to modify / alter the offer or all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Axis Bank only offers discount on purchase of goods and services of The Merchant by using Axis Bank Credit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by The Merchant.

Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with The Merchant directly without any reference to Axis Bank. Additional discount offered by the Bank is solely for promoting usage of Axis Bank Credit card.

- Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation, or solicitation to purchase any products/ services of The Merchant or any third party and is not intended to create any rights and obligations.
- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- Bank may use the services of agents for sales / marketing of the products. Copy Rights of Axis Bank Limited. All rights are reserved.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
- The Merchant & Axis Bank reserve the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies, or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Logos/trademarks used are owned by respective entities. Axis Bank has been authorized to use these logos/trademarks for offer promotion purposes.
- Any person taking the advantage of this offer shall be deemed to have read, understood, and accepted these terms and conditions.
- Any dispute relating to the offer, or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- Merchant Terms & Conditions applicable
- This offer is valid only for existing cardholders of Axis Bank and is not transferable/applicable to any cards issued by any other bank. To be eligible for this offer, customer is required to only use a valid Axis Bank Credit card to make the qualifying

purchase. Purchases made with any other cards, or any other bank credit cards, will not be eligible for this offer.

Partner's Standard Terms and Conditions:

- The Offer is valid from 2nd August 2025 till 31st December 2025.
- Under this Offer, Axis Bank Mastercard Credit & Debit cardholders get 20% off on Total Bill.
- Not Valid on Buffet.
- Cardholders need to indicate their intention to redeem the Offer before the bill is generated and may be asked to present their Mastercard card for confirmation
- The Offer is available only upon making full payment by a valid and unexpired Axis Bank Mastercard Credit & Debit cards issued in India.
- Offer cannot be combined with any other offer/ promotion/ scheme.
- The Offer is non-transferable and cannot be exchanged for cash or cheque or any form of credit.
- Total spending will be calculated based on the product cost only excluding all taxes, GST, delivery charges, etc. Any taxes or liabilities or charges payable to the Government or any other authority or body, if any, shall be borne directly by the cardholder and/ or billed to the account of the cardholder.
- Any dispute regarding delivery, service, suitability, merchantability, availability or quality of the offer/or product/services availed under this offer must be addressed in writing, by the cardholder directly to info@thriwe.com. Mastercard and Axis Bank will not be liable for the same.
- Cardholders are not bound in any way to participate in the Offer. Any participation shall be voluntary, and all participants understand, acknowledge and agree that the Offer is purely on a best effort basis and Mastercard and Axis Bank does not assume any liability whatsoever regarding the Offer, the delivery of services or any incidental matter.
- Any cardholder who utilises, participates in or attempts to utilise or participate in the Mastercard Card Offers program, irrevocably agrees to the following: Mastercard will not be liable under contract, tort or any other theory of law for any claim regarding loss or damage howsoever incurred in relation to the use (or attempted use) of the Offer; and accordingly, the cardholder will not make any claim against Mastercard regarding the same.
- Each benefit/privilege may be subject to additional terms and conditions imposed by Farzi Cafe The right of admission is reserved with the merchant. Cardholders are solely responsible for checking and complying with the same.
- These terms and conditions shall be governed by the laws of India and any dispute arising out of or in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the courts in Mumbai.
- Mastercard and Axis Bank reserve the right to add, alter, modify, change or vary any of these terms and conditions or to replace, wholly or in part, this Offer by another offer,

whether similar or not, or to withdraw it altogether at any point in time, without any prior notice.

Other terms and conditions:

- It is open to all legal residents of India holding a valid and current Axis Bank Mastercard Credit & Debit card ("Cardholder")
- This Marketing Campaign/Promotion/Offer/Program (will be referred as "Program") is offered by Axis Bank and Mastercard under an arrangement with Massive Restaurants Private Ltd. ("Farzi Café"/Partner).
- The above Offer is by way of a special offer for Axis Bank Mastercard credit and debit cardholders only and nothing contained herein shall prejudice or affect the terms and conditions of the card member agreement between Mastercard, Axis Bank and their Cardholders. The terms of the above Program shall be in addition to and not in derogation of the terms contained in the card member agreement., Merchant EMI Terms and Conditions and Rewards Terms & Conditions.
- Transactions made via UPI mode or through payment gateways/wallet using Axis Bank Mastercard Credit & Debit Cards are not eligible for this offer.
- Delinquent and blocked Axis Bank Mastercard credit and/or debit card will not qualify for this Offer.
- In case of full cancellation/return of your order, transaction will not qualify for the Offer under this program. If you cancel a part of your order, you will qualify for the Offer only on the net amount you pay subject to offer terms and conditions.
- Mastercard and Axis Bank does not endorse any of the products or brands being offered under the Program and will not accept any direct liability pertaining to the quality, merchantability, fitness, delivery or after sales service of such products which shall be at the sole liability of the Partner.
- All the existing offers, discounts etc. on select/all products or services that are being offered by partner can be availed by the Cardholders as part of this offer as mentioned in this communication.
- Pictures of products shown in the communication sent to the customer either through mailers, push notifications, social media channels, statements or advertised on the website/mobile app, are representative only and may not bear a resemblance to the actual products. None of the parties shall under any circumstances be responsible towards the same.
- Products/services offered under this program are subject to availability from the respective participating merchants/sellers of Partner and accordingly Mastercard and Axis Bank in no circumstances shall be liable for non-availability of any of the products/services.
- Mastercard and Axis Bank shall adhere, cater and ensure on best effort basis to perform the agreed terms and conditions of the program.
- Mastercard and Axis Bank will not be liable for any technical or any offer configuration related issue at Partner platform on account of which cardholder is unable to avail the offer. All such concerns need to be taken up directly with the Partner by cardholder for resolution

- Under no circumstances will the offer/cashback being offered under this Program be settled with cash in lieu by Mastercard, Axis Bank or by Partner.
- Returned transactions, disputed transactions (closed in customer favour) or unauthorized/fraudulent transactions will not be considered for the Offer
- Mastercard and Axis Bank will not entertain any correspondence regarding the validity or acceptability of any additional benefits offered by Partner/Partner's sellers on products/services made available by it and the same shall be at the sole risk and consequences of Partner/Partner's sellers and without reference to Mastercard and Axis Bank.
- All government Levies like Sales Tax, TDS, any Local Tax, Octroi etc., shall be payable by the Cardholder as applicable at the time the respective Offer was offered.
- This Offer shall be subject to all applicable laws, rules and regulations which are in existence, and which may be promulgated anytime by any statutory authority.
- Mastercard and Axis Bank reserves the right to disqualify the Cardholder(s) from the benefits of the Offer, if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the said Offer or otherwise by use of the Card subject to intimation to Partner of such disqualification.
- Any person availing this Offer shall be deemed to have accepted these terms and conditions.
- Mastercard, Axis Bank and Partner reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all or some of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- Cardholders are not bound in any way to participate in this Offer. Any participation is voluntary, and the Offer is being made purely on a best effort basis.
- Nothing herein amounts to a commitment by Mastercard and Axis Bank to conduct further, similar or other Offers.
- Mastercard and Axis Bank may engage, hire, use the services of agent(s) and/or any third party(ies) for the purpose of providing marketing or sales related services or any other related services in relation to its products on its behalf and the customer may be required to deal with such agents/third parties/service providers with respect to such product/services.
- Offer is valid only with full payment made by a valid Mastercard card issued in Asia Pacific unless otherwise stated.
- Promotions and offers cannot be claimed after the purchase is completed.
- All promotions and offers are valid while stocks last. Offers are subjected to availability are not valid in conjunction with other offers, discounts, promotions, e-vouchers, e-coupons, privileges or purchase of gift certificates, membership privileges, unless otherwise stated. The Mastercard card used to book the reservation of service must be presented at check-in, and for payment upon check out.
- Discounts, vouchers, and privileges, including Birthday Treats, are non-transferrable and are not exchangeable for cash, credit, in full or in part.
- Offer cannot be redeemed or exchanged in cash. Offers listed, where applicable, are in Local Currency, unless otherwise stated.
- Offers acceptability and honouring is subject to Force Majeure wherein any execution or delivery of any of the services committed through this program is hampered beyond its

reasonable control, such as but not limited to, strikes, labour controversies, Acts of God, fire, flood, war, lightning, earthquake, collapse of structure, embargoes or Government orders or restrictions or policies etc., the affected merchant shall be excused for non-performance of its obligation during the period such cause continues to exist.

- All feedback regarding the outlets, and/or service related to the offers should be directed to the merchant's outlet immediately.
- Offers may be subject to prevailing government taxes and service charges where applicable. For promotions with a minimum purchase requirement, the minimum purchase amount does not take into account of taxes and fees, unless otherwise stated.
- Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the Qualified Customer, shall be solely borne by the Qualified Customer.
- Offers shall not be available wherever it is prohibited under law and/ or cannot be made/ continued for any reason whatsoever.
- Information is correct at time of publish. Mastercard makes no representation or warranty whether express or implied and accepts no responsibility or liability for the completeness or accuracy of the information.
- Mastercard assumes no responsibility for any loss or damage or expenses arising in connection with the offers, howsoever arising, including without limitation, from any late or non-notification, any error in computing, technical hardware or software breakdown, malfunctions or defects, failed, delayed or incorrect transactions, or lost or unavailable network connections, or any notice that is lost or misdirected, which may affect a cardholder's eligibility in the offers.
- Mastercard makes no representation to the quality or performance of the goods and services provided by the merchant in connection with the offers. Mastercard will not be responsible for any injury, loss or damage suffered as a result of the redemption of the offer or usage of the goods and services.
- Merchant may impose conditions for the redemption of goods or services. Information is correct at time of publish.
- Mastercard will not be responsible for any injury, loss or damage suffered as a result of the redemption of the offer or usage of the goods and services.
- Mastercard is not an agent of the merchant. Any dispute about the quality or service standard must be resolved directly with the merchant.
- Mastercard reserves the right to vary or amend the terms and conditions governing the promotions without notice or withdraw or discontinue the offers at any time without any notice or liability to any party.
- Offers are subject to the individual merchant's terms and conditions. Mastercard cardholders are advised to check with the relevant merchant(s) concerned.
- Offer conditions are subjected to change without prior notice.
- Other terms and conditions apply

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