

Terms and Conditions for Lemon Tree Hotel Make My Trip Campaign

(19th Jul 2016 – 23rd Jul 2016)

Axis Bank Debit & Credit Cards

- **Offer:** Additional 30% cashback for Axis Bank Cardholders
- **Offer period:** 19th July to 23rd July 2016 (both days inclusive)
- Maximum cashback of INR 1400 per customer
- The cashback will be in addition to MakeMyTrip's offer of 60% instant discount (max up to INR 2700) on Lemon Tree hotels only
- The customer must enter the promo code 'MMTLT' in the E-Coupon field on the MakeMyTrip website/app.
- Customers using Axis Bank Credit and Debit cards only get cashback to card on stay bookings at Lemon Tree Hotels, Lemon Tree Premiere Hotels & Red Fox Hotels
- For list of eligible hotels, refer: <https://www.makemytrip.com/promotion/includes/lemontree-hotellist-14072016.php>
- The cashback offer is valid for only 1 booking per card per user basis email id during the offer period
- This offer is valid for hotel check outs till 15th December'16.

Detailed Terms and Conditions

- The offer is valid on bookings made for select hotels using Axis Bank Credit and Debit cards issued in India only.
- This offer is NOT applicable on NRE Debit Cards and Corporate Credit cards.
- In the event of the same Axis Bank Card being used to make a subsequent booking, it will not be eligible for this offer.
- Transactions completed during this Offer Period with the appropriate deal code will only be considered. The date of travel can be beyond the expiry date of the offer.
- The cash back on Axis Bank cards will be provided in the Customer's card account within 21 days from the date of transaction on a best effort basis. The time line provided for effecting credit is only indicative of expected period and may vary from the actual date of credit.
- For all bookings, the cashback amount shall be credited to the same credit/debit card as was used for the purpose of making the booking, and will reflect in the monthly card statement/s.
- Cashback will be calculated only on the amount paid using the Axis Bank Credit Card
- If the Customer does not receive the cashback amount, he/she can claim for the same within 3 months from the booking date. In the event the Customer fails to do so, he/she will not be eligible for the cashback amount.
- Products and services are subject to availability.

- For any card related claims/ issues, the customer shall approach Axis Bank and MakeMyTrip shall not entertain any such claims.
- The Customer cannot club any other offers along with this offer on the same booking ID. The Offer cannot be transferred/ assigned to any other person or Customer.
- In case of full cancellation the offer stands void and customer will not be eligible for cashback.
- If the Customer cancels the travel service purchase after the cashback amount is credited, MakeMyTrip will deduct the cashback amount from the refund and cancellation charges shall apply.
- In case of partial cancellation, offer stand void if the revised booking amount is not eligible for cashback. If the revised booking amount is still eligible for cashback, then it will be appropriately reduced basis booking amount.
- Customers, who are Travel Agents by occupation, are barred from making bookings for their customers and MakeMyTrip reserves the right to deny the Offer against such bookings and to cancel such bookings. For such cases, MakeMyTrip will not refund the booking amount.
- MakeMyTrip will be entitled to reject any claim in case there is any abuse/misuse of the Offer by the Customer or the claim is not eligible under the offer.
- Axis Bank and MakeMyTrip reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- In no event, the entire liability of Axis Bank and MakeMyTrip to a Customer, entitled under the said Offer, for any dispute arising in connection with this Offer, shall exceed the cashback amount.
- The T&Cs of this Offer shall be governed by the laws of India. Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Delhi.
- Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the Offer and/or products/services under the Offer must be addressed in writing, by the Customers directly to MakeMyTrip and that Axis Bank shall not entertain any communication in this regard.
- Axis Bank shall in no way be liable if any Customer is unable to login to MakeMyTrip due to incompatibility of device, internet usage plans, or any other reason whatsoever.
- The Offer is valid only if the Customer's card account continues to be in good standing and payment continues to reach Axis Bank before the payment due date.
- Axis Bank, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered or incurred, by the Customers, directly or indirectly, as a result of participating in the Offer or by the use or non-use, acceptance or decline or suitability or effectiveness of the services pertaining to the Offer.
- If the Offer and/or anything to be done by Axis Bank or MakeMyTrip in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Axis Bank or MakeMyTrip, including but not limited to computer viruses, tampering, unauthorised intervention,

interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of other entity/ies, then Axis Bank and/or MakeMyTrip shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.

- All Customer Queries/dispute on the offer should be raised during the offer period or within 90 days after expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of the charge slip and Invoice for the case to be taken for further investigation.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Credit Cardholder/s whose account has been classified as delinquent before or during the currency of the offer will not be eligible for the benefits of the offer. Bank's discretion in this regard shall be final
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- User Agreement and Privacy Policy at MakeMyTrip website shall apply.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.