

Terms and Conditions for ALL Accor+ Explorer membership for Burgundy Private -The One Card

About the benefits:

All primary cardholders of Burgundy Private Credit Card are eligible for a complimentary ALL Accor+ Explorer membership. It is renewed every year as long as the card is active.

Effective Date: 1st October 2025

As of 1 October 2025, ALL Accor+ Explorer membership program will be making the following variations to the Terms:

- Full terms and conditions to the ALL Accor+ Explorer membership can be found on www.accorplus.com/in/about/terms-and-conditions.
- Changes to the benefits provided as part of the ALL Accor+ Explorer Membership, which includes:

Benefit	Accor Plus Explorer Plus Membership (till 30 Sep'2025)	ALL Accor+ Explorer Membership (starting 1 st Oct'25)
Membership Tier & Status Nights	Instant access to Silver status in the ALL Accor program. 20 bonus Status Nights upon joining or renewal.	Instant access to Gold status in the ALL Accor program. 30 bonus Status Nights upon joining or renewal.
Stay Plus Free Night Benefit (if included in the previous Membership)	Two (2) free Stay Plus nights per year with no minimum stay requirement (various exceptions apply). Applies across Asia and Pacific.	Two (2) free Stay Plus nights per year. Each Stay Plus Free night requires a minimum 2-night stay (one paid night + one free night, the most expensive night is free). Applies across Asia and Pacific.
Dining Discount	10%-50% discount on food (based on the number of dinners). 15% discount on beverages. Applies across Asia only.a	30% discount on food and 15% discount on beverages for up to 10 people. 10% discount on food and beverages for groups of 11 to 20 people. Applies across Asia Pacific region.

Stay (Member Rate)	Benefit	10% off public rates at Asia Pacific hotels. Combinable with promotional offers and ALL Member Rate (+5%).	15% off best available public rates at over 4,500 hotels across Accor brands globally. Not combinable with promotional campaigns or ALL Member Rates.
-----------------------	---------	---	--

How to avail:

1. To avail the membership, the card holder needs to sign the consent form and submit the same either by sending an e-mail to premium.experience@axisbank.com
2. The Membership is digital & the Card holder will receive the digital membership kit Login Credential on registered email id within 7 working days date of request.
3. For accessing Digital Vouchers, Member can Login to www.accorplus.com □ Login □ Click “ Profile ” □
Under “ Vouchers” can access all digital Vouchers.
4. To book the hotel, visit all.accor.com

Membership details:

1. ALL Accor+ Explorer members automatically qualify for a minimum Elite Gold status and are never downgraded to Silver status, provided the member renews their Membership.
2. ALL Accor+ Explorer members also automatically receive a bonus of 30 Status Nights once every 12 months on each renewal of their ALL Accor+ Explorer Membership.
3. The bonus Status Nights will be reflected in ALL Accor+ Explorer members’ Membership Accounts one
(1) day after their effective ALL Accor+ Explorer Membership subscription date. For renewing members, the bonus Status Nights will be reflected on the 1st day of their new Membership year.

Accommodation Benefit:

More than 4,500 Accor hotels around the world participate in ALL Accor+ Explorer. Participating brands, which are subject to change, include:

- Luxury brands: Raffles, Sofitel, SO/, Sofitel LEGEND, Fairmont, Fairmont Serviced Residences, MGallery
- Premium brands: Mama Shelter, Art Series, Mondrian, Pullman, Swissôtel, Swissôtel Living, Mövenpick, Mövenpick Living, Grand Mercure, Mercure Living, Adagio Premium, Peppers, The Sebel
- Midscale brands: Handwritten Collection, Mantra, Novotel, Novotel Living, Novotel Suites, Mercure, Tribe, Adagio Original, 25 hours, By Mercure, Hyde, Neqta
- Economy brands: Breakfree ibis, ibis Styles, Adagio Access, greet, ibis budget

A list of hotels not participating to ALL Accor+ Explorer which is subject to change from time to time, is available at: www.accorplus.com/in/about/terms-and-conditions.

Members may no longer access the benefits provided by ALL Accor+ Explorer at a particular hotel

when the hotel in which they wish to stay has left the network or ended its participation in ALL Accor+ Explorer.

1. Description of the accommodation benefits at global participating Hotels and Brands in the Asia Pacific region

(a) ALL Accor+ Explorer members will receive the "Members' Rate", being:

- a. a 15% discount from the best available public rate (including public prepaid rates) available at the time of reservation at participating brands and countries globally. The best available public rates (including public prepaid rates) can change on a daily basis and rates may change at any time.
- b. The ALL Accor+ Explorer Members' Rate is available on any room type and is offered on a last room availability basis (that is, if the hotel has a room available you are guaranteed a room at the ALL Accor+ Explorer Rate for that day).
- c. Members can book up to 2 rooms on their ALL Accor+ Explorer Members' Rate provided:
 - i. the member is staying in one of the rooms;
 - ii. the dates of stay for the other room are the same as the dates of stay for the first room; and
 - iii. the member personally settles the final account for both rooms
- d. The preferential prices offered by ALL Accor+ Explorer may not be combined with any ongoing qualified rates, ALL Accor Members' rate, temporary price promotions or packaged offers. This discount does not apply in relation to any offers made via third parties (such as travel agents and other online travel websites) and does not include value add components from third parties.
- e. Reward points and Status points are earned in accordance with the terms and conditions of ALL Accor, Accor's global lifestyle loyalty programme, details are provided in the terms and conditions of ALL Accor, Accor's global lifestyle loyalty programme defined on www.all.com.

2. How to claim accommodation benefits

Reservations should be made in advance with the participating hotel, through the ALL.com App and must be logged in with your Membership credentials. When making a reservation you should identify yourself as an ALL Accor+ Explorer member and provide a valid credit card to secure the booking. Your valid Membership and ID must be presented to the hotel at check-in and check-out to obtain accommodation benefits under your Membership.

3. Cancellation policy

Your booking may be cancelled without penalty if such cancellation occurs no later than 18:00 (local time) one day prior to arrival, unless otherwise stated in your booking confirmation. If you cancel your booking after that time, the first night of your stay will be charged (to the credit card provided)

Stay Plus benefit:

In addition to dining and accommodation benefits, ALL Accor+ Explorer Membership also include two (2) Stay Plus Free Night benefit. Each Stay Plus Free Night benefit entitles the member to one night of complimentary accommodation Membership when booking a minimum of 2 nights, one night of which is a paid night, and is valid across the Asia Pacific region at participating Accor brands and hotels, subject to the conditions and limitations.

One-time Introductory Bonus Offer: We are doubling your Stay Plus vouchers. If you hold 2 Stay Plus

vouchers by 30th September, you'll receive 4 "buy-one-get-one-free" stay plus vouchers starting 1st October. Offer is applicable & redeemable in the current membership year only. Starting next membership year, you will receive 2 "buy-one-get-one-free" stay plus vouchers only.

How to claim the Stay Plus Free Night benefit

- i) The Stay Plus Free Night benefit:
 - is valid for the duration of the **ALL Accor+ Explorer Membership** until the last day of the month, shown as the **Membership Expiration Date**; and
 - must be booked, and redeemed (specifically, the check-out date must be prior to or on the last day of the **ALL Accor+ Explorer Membership**), within a member's subscription year.
- ii) Advance reservations are essential when using the Stay Plus Free Night benefit and must be made via the **ALL.com** app or through the **Accor Reservation Services**. Stay Plus Free Night benefit is not applicable for hotel walk-in bookings
- iii) The Stay Plus Free Night benefit must be redeemed as part of a booking that includes additional paid nights. The entire stay, including both the complimentary and paid nights, must begin and end within the member's current **Membership** subscription year, and the member must check out on or before the final day of their **Membership** subscription.
- iv) If the Stay Plus Free Night benefit is attached to a prepaid, no change, no refund room rate (e.g. a Red Hot Room, Super Sale) booking, then the terms and conditions of this room rate will apply to the Stay Plus Free Night.
- v) When making a reservation using Stay Plus Free Night benefit, you must identify yourself as a valid **ALL Accor+ Explorer** member and provide a valid credit card to secure the booking. All reservations using Stay Plus Free Night benefit must be guaranteed with an Axis bank **BP** credit card that is valid at the date of both check-in and check-out of your stay period. Once the Stay Plus Free Night benefit has been booked, the benefit will be drawn down from your **Membership** account.
- vi) Your valid **ID** must be presented at check-in for your Stay Plus Free Night booking.
- vii) Your Stay Plus Free Night benefit must be used within the **Membership** year and any unused Stay Plus Free Night benefits will be forfeited at the end of the **Membership** year and will not be extended.

Dining Benefits:

Availability of dining benefits Dining benefits for **ALL Accor+ Explorer** members are available for breakfast, lunch and dinner at participating brands in the **Asia Pacific** region to the conditions and exceptions outlined in clauses below:

1.1 Description of dining benefits

When a member dines at a participating **Accor** hotel restaurant or bar, the member will receive the following discount on the food bill, subject to the conditions and exceptions outlined below:

- (a) Members will receive 30% off the total food bill up to a maximum of 10 people.
- (b) Members will receive 15% off beverages up to a maximum of 10 people.
- (c) Please note that only one **Membership Card** may be presented per reservation for the purposes of calculating the discount, with a maximum 30% discount off the food bill and 15% off beverages.
- (d) For groups of eleven (11) to twenty (20) people, a 10% discount of the total food and

beverage bill will be applied.

(e) For tables of twenty-one (21) or more people no discount is provided.

1.2 How to claim dining benefits

(a) Reservations at participating Accor hotel restaurants may be made:

- (i) directly with the restaurant;
- (ii) through the ALL Accor+ Explorer Website; or
- (iii) through the participating restaurant booking system via Accor hotels brand websites

(b) In order to obtain the benefit of the dining benefits, you must:

- (i) identify yourself as an ALL Accor+ Explorer member when making your reservation;
- (ii) and (for in-restaurant dining) present your valid Membership upon entering the restaurant or upon being seated in the restaurant

General conditions and exceptions:

- (a) No discount applies to room service (both food and beverages), mini-bar, meeting rooms, selections from the kids' menus or takeaway.
- (b) Dining benefits may vary at selected Accor hotel restaurants from time to time, and you may refer to the Benefits Exceptions' page on the ALL Accor+ Explorer Website.
- (c) Dining benefits may not be available on national public holidays or special event days. These blackout dates can be found on 'Dining blackout dates' on the ALL Accor+ Explorer Website.
- (d) To the extent that local laws entitle members to dining benefits more favourable than those offered under the ALL Accor+ Explorer programme, those benefits shall apply.
- (e) Dining benefits may not be used in conjunction with or as preferential discounts, or conference rates.
- (f) Accommodation benefits may not be used in conjunction with or combined with any ongoing qualified rates, ALL Accor Members' rate, temporary price promotions or packaged offers. These benefits do not apply in relation to any offers made via third parties (such as travel agents and other online travel websites) and does not include value add components from third parties.
- (g) Minimum length of stay may apply at some participating hotels and you may refer to 'Stay Exceptions' on the ALL Accor+ Explorer Website.
- (h) All prices quoted on which discounts will be calculated are inclusive of any GST, VAT or similar tax if applicable unless otherwise stated.

Detailed terms and conditions:

1. The benefit is applicable only to primary cardholders of Axis Bank Burgundy Private Credit Card.
2. Membership to the program will be renewed on credit card anniversary date, if the card is active

3. Axis Bank will entertain queries/ complaints related to membership issuance/renewal/activation only. Any issue pertaining to membership benefits/reservation/service should be resolved by the Cardholder with ALL Accor+ Explorer Member Care team directly at India@Accorplus.com, - or by dialing +1800 419 7172 or +91 92050 07271
4. For detailed Terms and Conditions of ALL Accor+ Explorer membership programme, please visit www.accorplus.com/in/about/terms-and-conditions/
5. For full details, eligibility criteria and other questions, please refer to the Frequently Asked Questions section at <https://help.accorplus.com/hc/en-au>
6. ALL Accor+ Explorer & Axis Bank reserve the right to disqualify any participant/s from the benefits of the offer under reasonable grounds. In case of any fraudulent activity, prosecution will be carried according to the purpose of availing the benefits under the Offer.
7. ALL Accor+ Explorer & Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offer by another offer, whether similar to this offer or not, or to withdraw it altogether.
8. ALL Accor+ Explorer & Axis Bank also reserve the right to discontinue the Offer without assigning any reason or without any prior intimation, whatsoever.
9. Cardholders whose accounts are not active and/or are closed or have a credit freeze will not be eligible for membership issuance/renewal.
10. The decision of Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
11. Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
12. The participation in the offer is entirely voluntary and it is understood that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
13. In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
14. The offer provided by Axis Bank is solely for promoting usage of Axis Bank Burgundy Private Credit card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by Accor. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with Accor directly.
15. The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank
16. Images provided in promotions are only for pictorial representation and Axis Bank does

not undertake any liability or responsibility for the same.

17. Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of any third party and is not intended to create any rights and obligations.
18. The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
19. Axis Bank may use the services of agents for sales / marketing of the products/services. Copy Rights of Axis Bank Limited. All rights are reserved
20. Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
21. Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
22. Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
23. All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
24. The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever
25. Logos/trademarks used are owned by respective entities. Axis Bank has been authorised to use these logos/trademarks for offer promotion purposes.
26. Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
27. Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
28. Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
29. The decision of Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.